

From: "Parsons, Andrew" <[REDACTED]> **GRO**
To: Jane MacLeod <[REDACTED]> **GRO**
Cc: Amy Quirk <[REDACTED]> **GRO**, "Prime, Amy"
[REDACTED], Rodric Williams
[REDACTED] **GRO**

Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Date: Thu, 29 Sep 2016 13:10:23 +0000

Importance: Normal

Inline-Images: image001.png; image002.jpg; image003.png; image004.png; image005.jpg;
image1490c8.JPG; imaged76345.PNG; imagea37e28.PNG

Jane

Understood. I didn't realise a new policy had been adopted in January so, as you say, this is irrelevant and does not need to be disclosed to Freeths. We may however need to disclose the previous version that would be applicable to some of the Claimants. Amy (BD) will speak to Amy (POL) to determine what these docs are and then we can take a view on whether to disclose them.

Kind regards

Andy

Andrew Parsons
Partner
Bond Dickinson LLP

Bond Dickinson

Direct: [REDACTED]
Mobile: **GRO**
Office: [REDACTED]

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From: Jane MacLeod [mailto:[REDACTED]] **GRO**
Sent: 27 September 2016 16:31
To: Parsons, Andrew
Cc: Amy Quirk; Prime, Amy; Rodric Williams
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Andy

Amy Prime has been in touch with Amy Quirk regarding our prosecutions policy. Attached is the version which was approved by the POL Board in January this year. We are also in the process of finalising an Investigations Policy. Neither of these is relevant to any of the claims being dealt with by Freeths, as they

post-date those claims, so I would be reluctant for either of these to be disclosed to Freeths without further discussion.

Kind regards,

Jane



Jane MacLeod

General Counsel

Ground Floor
20 Finsbury Street

LONDON
EC2Y 9AQ

Mobile number: GRO

From: Amy Quirk

Sent: 27 September 2016 14:10

To: Jane MacLeod <GRO>

Subject: FW: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Jane,

Sorry about this. The request regarding our internal prosecution policy relates to the below. Amy is aware we follow the CPIA guidelines in respect of investigation and that full code test review is applied to any case file seeking to be submitted via ERO prior to it coming to you for consideration as to charge decision / summons. However, as part of the horizon piece she asked for a copy of the internal prosecution policy document. I am assured these will not be sent anywhere externally without your sign off and the requirement is part of bond dickinson support of the Post Office and not as a request from any other source.

Sincerely Amy

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
20 Finsbury street
London
EC2Y 9AQ

GRO

Sent from my Windows Phone

From: [Prime, Amy](#)

Sent: 27/09/2016 11:25

To: [Amy Quirk](#)

Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

Thank you for following this up.

For your information, we are aiming to provide the disclosure documents to Freeths by the end of this week. So as to allow us time to review the Investigation guidelines and consider / discuss with you whether these should be disclosed to Freeths, it would be appreciated if we could be provided with them by tomorrow evening.

Kind regards

Amy


Amy Prime
Solicitor
Bond Dickinson LLP

Bond Dickinson

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From: Amy Quirk [[mailto:](#) 
Sent: 26 September 2016 17:30
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Sorry Amy let me chase it.
A

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
20 Finsbury street
London
EC2Y 9AQ


Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 26/09/2016 17:28
To: [Amy Quirk](#)
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

No, I haven't been provided with these yet. I didn't receive a response to your email to Jessica Madron (attached).

Kind regards

Amy


Amy Prime
Solicitor
Bond Dickinson LLP

Bond Dickinson

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From: Amy Quirk [[mailto:](#) 
Sent: 26 September 2016 11:41
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy,

Just checking someone sent you this ?

A

From: Prime, Amy [[mailto:](#) 
Sent: 21 September 2016 17:20
To: Amy Quirk
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

Further to our conversation, would you be able to provide us with a copy of the internal investigation guidelines?

Kind regards

Amy


Amy Prime
Trainee Solicitor
Bond Dickinson LLP

Bond Dickinson

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From: Amy Quirk [<mailto:amy.quirk@bond-dickinson.com>] 
Sent: 19 September 2016 15:08
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy,
There is an internal prosecutions policy this runs in line with CPIA and CPS best practise in respect of ERO decisions/ full code test etc.
I will give you a call.
Amy

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
20 Finsbury street
London
EC2Y 9AQ


Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 19/09/2016 14:09
To: [Amy Quirk](#)
Cc: [Parsons, Andrew](#); [Lukas, Elisa](#)
Subject: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Dear Amy

I am assisting Andy Parsons with the Horizon dispute.

Further to your previous discussions in relation to the disclosure of Post Office's investigation guidelines to the Claimants' solicitors (please see the attached emails for your reference), I understand that rather than there being internal Post Office investigations guidelines you instead follow the CPIA and CPS best practise.

The Claimants' solicitors have requested additional information in relation to any investigation guidelines and, so as we can ensure that we provide the correct response and documentation, it would be appreciated if you could confirm which best practise documents are followed (please could you provide a copy of these or a link to them online) and confirm that Post Office does not currently have / follow internal investigation guidelines.

If it would be easier to discuss the above please do not hesitate to contact me.

Kind regards

Amy

Amy Prime
Trainee Solicitor
Bond Dickinson LLP

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