From: Mark Underwood1 GRO

To: "Parsons, Andrew" GRO

Co: Patrick Powels of

Cc: Patrick Bourke 4 GRO

Subject: RE: Remote Access paper - V2 returned by FJ [BD-4A.FID26288144]

Date: Mon, 15 Dec 2014 10:09:54 +0000

**Importance:** Normal

**Inline-Images:** image001.jpg; image002.jpg; image003.jpg

## Thanks Andy,

The problem with having a call is, I think they will just start going off on data related tangents and we won't get anywhere. I am aware Patrick is about half way through looking at the paper so will pick up in our team meeting and let you know the outcome – thanks for taking a look.

Mark

From: Parsons, Andrew [mailto GRO

**Sent:** 15 December 2014 08:41

**To:** Mark Underwood1 **Cc:** Patrick Bourke

Subject: RE: Remote Access paper - V2 returned by FJ [BD-4A.FID26288144]

Mark

I've now looked through this. I agree with your assessment that FJ have simply not provided the information we asked for. Perhaps a call with FJ to run through the questions would be useful?

Kind regards Andy

**Andrew Parsons** 

Managing Associate

Bond Dickinson

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From: Mark Underwood1 [mailto: GRO

**Sent:** 10 December 2014 09:41

**To:** Parsons, Andrew **Cc:** Patrick Bourke

Subject: Remote Access paper - V2 returned by FJ

Hi Andy,

Attached is the Remote Access paper which was returned yesterday with (some) edits and answers provided by FJ.

To be frank, I was a tad disappointed. That said, I have been through, accepted and edited where sensible, made a couple of further edits (tracked) and added in comments where I think we need FJ to provide further detail,

together with the type of info I would like to them to provide.
Would you mind taking a look? Perhaps then we can have a chat to discuss?
Thanks
Mark
Mark Underwood Initial Complaint and Mediation Scheme  GRO
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