From: Kathryn Alexander GRO

To: "Prime, Amy" GRO

Cc: "Lukas, Elisa" GRO "Parsons, Andrew"

GRO Shirley Hailstones

GRO

Subject: RE: Draft Defence - Confidential and legally privileged [BD-4A.FID26896945]

**Date:** Thu, 6 Jul 2017 14:48:36 +0000

**Importance:** Normal

**Attachments:** \_DOC\_36289990(1)\_draft\_Defence\_-\_Kath\_\_\_Shirley\_rider\_(KA).docx **Inline-Images:** image001.png; image002.jpg; image003.png; image004.png; image005.png

Hi Amy

Please see my comments, any queries /clarification needed please let me know

Regards Kath



Kathryn Alexander

Support Services Resolution Manager

1<sup>st</sup> Floor Admin, Ty Brwydran, <u>Atlantic Close, S</u>wansea SA7 9FJ **GRO** 

From: Prime, Amy GRO

**Sent:** Wednesday, 5 July, 2017 8:09 AM **To:** Kathryn Alexander; Shirley Hailstones **Cc:** Lukas, Elisa; Parsons, Andrew

Subject: Draft Defence - Confidential and legally privileged [BD-4A.FID26896945]

Good morning Kath, Shirley

Please find attached an extract from the draft Defence which relates to the various investigations that you have undertaken for us. I have also attached a copy of the claim which Post Office is responding to and is referred to within the Defence.

It would be much appreciated if you could review the extract and provide any comments which you may have. In particular, if there are any points which are incorrect, please could you flag and explain these. If you feel that it would more appropriate to check some of these sections with other areas of the business (i.e. the section on the Helpline with Gayle / Kendra) please let us know.

Would it be possible to complete this review by close of business on Thursday, 6 June?

Kind regards

Amy

Amy Prime Solicitor

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