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**From:** Rob King; [GRO]  
**Sent:** Wed 13/11/2013 10:32:07 AM (UTC)  
**To:** John M Scott; [GRO]  
**Subject:** Opening Notes  
**Attachment:** Agenda SECOPS workshop 20th November 2013 (2).doc  
**Attachment:** Workshop Presentation.ppt

John,

Something in the vein of

*Welcome to the event and particular guests Angela, Gayle, Jarnail and Martin Smith from CK. Investigations are a major part of our day to day activity in supporting the business so it is of fundamental importance that they are conducted in a manner that meets the highest standards. Today is about helping you to gain new skills, look at different ways of doing things and where change is better, it need not always be so, challenge yourselves to make those changes. Separation from RMG has given us the opportunity to review our processes and procedures around investigations and the conduct guide has been produced as a result. The Second Sight review has in many ways firmly put the spot light on to us and our capability to criminally prosecute cases in a professional manner.*

*We will be hearing later from Angela on how second sight has impacted on the wider business and how it may effect what we do as a department.*

*The stakes have never been higher so it is vital that our processes are resilient in every area not least the governance of investigations. Making changes quickly is never easy and can be painful, so I am extremely grateful to you all for rising to the challenge. In many respects we have never been in a better place than we are today, but the bar ever raises and we have to rise with it*

*This workshop is your day, enjoy it and get the most out of it*

Rob King | Senior Security Manager Operations

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