
From: Ron Warmington [GRO]
Sent: Wed 17/07/2013 7:58:07 AM (UTC)
To: Simon Baker [GRO]
Cc: Ian Henderson [GRO]; Alwen Lyons [GRO];
Parsons, Andrew [GRO]; Susan Crichton [GRO];
Lesley J Sewell [GRO]; Angela Van-Den-Bogerd [GRO]
Subject: Re: Minutes from today's meeting

Thanks Simon.

Best regards. Ron

Sent from my iPhone

On 16 Jul 2013, at 19:38, Simon Baker [GRO] wrote:

All

Key messages

- 1. The October report will focus on the major themes**
 - 2. The MPs cases will not be the focus of the October report – Post Office to agree with JA and MPs how best to conclude the MPs cases**
 - 3. Improvements required to Second Sight / Post Office ways of working**
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- 1. The October report will focus on the major themes**
 - a. Second Sight to propose what key themes should be addressed in the October report
 - b. Second Sight to produce a matrix that will cross reference the key themes with the 47 cases, this will help identify which themes to focus on
 - c. Post Office will need to discuss this shift in scope with JA (note: last time Second Sight suggested it, it was rejected. JFSA would probably support this approach)
 - 2. MPs Cases**
 - a. Post Office to discuss with JA and individual MPs how best to conclude the outstanding 27 MP cases
 - b. Note: some cases will probably map to the key themes, so maybe addressed indirectly by the October report
 - c. Post Office to investigate running workshops with Sub Postmasters effected, maybe with an independent mediator to bring the cases to closure where possible.
 - d. Post Office to make clear the future independent adjudication process, as some cases may be able to fall into this process
 - 3. Improvements to Ways of Working**
 - a. Second Sight requested a more interactive approach with Post Office, with direct access to experts. Post Office to determine how best to set this up.
 - b. Second Sight requested that Post Office to provide Second Sight a dedicated resource, a senior person with Branch Network expertise who could work with them full time. Post Office to identify who can be provided. (Ron/Ian suggested Angela Van-Den-Bogerd – but this is probably not feasible)
 - c. Second Sight to consider if a junior Barrister to do some of the “leg work” would help

Simon Baker Head of Business Change and Assurance

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