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Cc: Andrew Parsons [GRO]
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Pete

I'm currently working with Andy on preparing a detailed witness statement on all documents / data that Post Office has access to that is relevant to the Group Action.

I'd really appreciate your input on a couple of points. Do you have any availability in the next few days for a call to discuss the following?

- How long it would take for FJ to extract all of the branch data for all 515 Claimants, who have 612 branches between them
- How many different changes have been made to Horizon since it was introduced – is there a total number of change requests or a version number for the software code?
- How many manuals, system documents, technical documents etc. do you hold that explain Horizon and are there different versions of these?
- A sense of scale of how many people at FJ have worked on Horizon and how many data / documents they will have produced
- What records are kept about bugs, how they are kept and whether these are searchable by branch affected
- What the bug escalation process is

Kind regards,
Elisa

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