



Post Office Limited
148 Old Street
LONDON
EC1V 9HQ

Confidential

Second Sight Support Services Limited
7 Canon Grove
Yarm
Teeside
TS15 9XE

By hand delivery and email to: rjw[] GRO and irh[] GRO

10th March 2015

Dear Sirs

Notice to cease providing Services
Initial Complaint Review and Mediation Scheme

I refer to the engagement of Second Sight Support Services Limited ("**Second Sight**") by Post Office Limited ("**Post Office**") pursuant to the "*Engagement Letter in relation to the Initial Complaint Review and Mediation Scheme*" dated 1 July 2014 (the "**Engagement Letter**"). A copy of the Engagement Letter is enclosed.

By this letter, Post Office exercises its right under clause 4.1 of the Engagement Letter and gives written notice to Second Sight to cease providing "Services" (as defined in the Engagement Letter). The last day on which Second Sight will provide Services is 10 April 2015.

All of Post Office Limited's rights and remedies, including those rights under the Engagement Letter that continue after the cessation of the Services, remain fully reserved.

Yours faithfully

GRO

Jane MacLeod
General Counsel
For and on behalf of Post Office Limited

Enclosures:

1. Engagement letter

www.postoffice.co.uk