

Message

**From:** Julie George [GRO]  
**Sent:** 21/07/2015 08:59:13  
**To:** Jane MacLeod [GRO]; Lesley J Sewell [GRO]  
**Subject:** Cygwin  
**Attachments:** image001.png

The Fujitsu application for remote access:

I have now got the definitive written confirmation from Fujitsu they cannot/do not access for amendment or deletion the branches Horizon front office business/financial systems.

This has taken several months.

Patrick (for Sparrow) and Audit have been informed.

Julie



**Julie George**

Head of Information Security and Assurance Group  
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Mobile [GRO]  
[GRO]

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**From:** Patrick Bourke  
**Sent:** 20 July 2015 16:07  
**To:** Garry Hooton; Julie George  
**Cc:** Eddie Bowden  
**Subject:** RE: Cygwin

Julie

Many thanks for this and for the translation (as a non-IT person, I confess to having had a hard time, personally, pin-pointing exactly where in this document that clear conclusion appears!).

Kind regards

Patrick

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**From:** Garry Hooton  
**Sent:** 20 July 2015 15:43  
**To:** Julie George; Patrick Bourke  
**Cc:** Eddie Bowden  
**Subject:** RE: Cygwin

Excellent, thanks Julie.

Best  
Garry

Garry Hooton  
Acting Head of Internal Audit  
The Post Office  
[REDACTED]  
Sent from my Windows Phone

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**From:** Julie George  
**Sent:** 20/07/2015 13:39  
**To:** Patrick Bourke  
**Cc:** Garry Hooton; Eddie Bowden  
**Subject:** Cygwin

Patrick

CC'd Audit since I am aware that one of my exiting people raised this with you.

I had some concerns over an application 'Cygwin', that Fujitsu use on the Horizon systems, it was reported to me that Fujitsu staff could 'take control' of the branches systems.

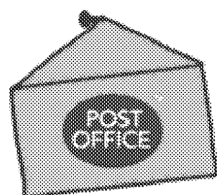
Given the scope of the Sparrow project and past allegations I thought it prudent to obtain clarity from Fujitsu.

However whilst Fujitsu were happy to verbally confirm the use of the application, they weren't quite so keen on providing a written report.

This has taken months but nonetheless I wanted to ensure that there could be no doubt and that we had a definitive statement from Fujitsu on their remote support if there was a challenge in the future.

The attached provides confirmation that remote access is controlled and cannot be used to take control of or amend business/financial information on branch systems.

Julie



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