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Confidential

Sir Anthony Hooper
Matrix Chambers
Griffin Buildings
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By special delivery and email to **GRO**

10th March 2015

Dear Sir Anthony

Initial Complaint Review and Mediation Scheme ("the Scheme")

The current status of the Scheme is that all Applicants have submitted their Case Questionnaire Responses and Post Office has finished all its Investigation Reports. Second Sight is still producing its Case Review Reports ("CRRs") and has given assurances that it is on schedule to complete these on time.

The Working Group is continuing to decide on whether to recommend cases for mediation albeit without the assistance of JFSA who have registered a standing vote in favour of mediation on all cases whilst declining to fully participate in the discussion of those cases at Working Group meetings. CEDR is managing cases through the mediation process as the Working Group has decided that it has no role in that process.

Post Office has decided that we will put forward for mediation all cases remaining in the Scheme except those that have been subject to a previous Court ruling. Having now completed all our investigations, Post Office has not seen any evidence that we believe would lead to a successful appeal of any Court ruling. In this regard, Second Sight has expressly acknowledged that matters relating to criminal law and procedure are outside its scope of expertise. There is therefore no reasonable prospect of mediation assisting with the resolution of the complaints raised in those cases.

In light of this change and as discussed at our meeting on Friday 6 March 2015, Post Office has decided to close the Working Group with immediate effect. CEDR will continue to be engaged to oversee the mediation process but Post Office's engagement of Second Sight will cease with effect from 10 April 2015. We will be writing to Second Sight regarding the work to be delivered over the next month and with our proposals as to how Second Sight could support Applicants thereafter. I have sent similar letters to both Second Sight and JFSA notifying them of these changes.

Thank you for accepting the appointment as Chair of the Working Group. Your advice and guidance over the last 18 months has been of enormous assistance to all those on the Working Group and your stewardship of the Scheme has been highly valued by Post Office.

Yours sincerely

GRO

Jane MacLeod

General Counsel
For and on behalf of Post Office Limited

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