

From: Shirley Hailstones <[GRO]>
To: Rodric Williams <[GRO]>
Subject: RE: M009 Case Review
Date: Fri, 29 Nov 2013 09:45:11 +0000

Importance: Normal

Inline-Images: image008.png; image009.png; image010.jpg; image011.png; image012.png;
image013.png; image014.png; image015.png; image016.png

Rod

A team effort !!!!!!! So thanks & well done to you too.

Shirley

Shirley Hailstones | Case Review Manager

Guildhall, 57 Queen St, Glasgow, G1 3AT

[GRO] Mobex [GRO]

[GRO]



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From: Rodric Williams
Sent: 28 November 2013 23:18
To: Shirley Hailstones
Subject: Fw: M009 Case Review

Well done Shirley!

From: Angela Van-Den-Bogerd
Sent: Thursday, November 28, 2013 12:42 PM
To: Rodric Williams; Belinda Crowe; Chris Aujard; Parsons, Andrew (GRO)
<GRO>; Shirley Hailstones; Kathryn Alexander
Cc: Andy Holt
Subject: FW: M009 Case Review

All,

A good initial response! I'll keep you updated.

Angela

Angela Van Den Bogerd | Head of Partnerships



148 Old Street, LONDON, EC1V 9HQ

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From: Ian Henderson [[mailto:](#)GRO]
Sent: 28 November 2013 12:40
To: Angela Van-Den-Bogerd; 'Ron Warmington - 2nd Sight'
Subject: RE: M009 Case Review

Wow, this looks really good....

Really appreciate the work done to pull this together.

Let's discuss in a few days time

With best wishes

Ian R Henderson CCE CISA FCA

Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

UK Mobile: GRO

Email: GRO

Website: <http://advancedforensics.com>

LinkedIn: <http://linkedin.com/in/forensicgod>

Twitter: <http://twitter.com/forensicgod>

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From: Angela Van-Den-Bogerd [[mailto:](#) GRO]

Sent: 28 November 2013 12:35

To: Ron Warmington - 2nd Sight GRO; Ian Henderson GRO

Subject: M009 Case Review

Dear Ron, Ian,

Please find attached POL's draft case summary for M009. Apologies for this being sent later than expected. The supporting documents have been posted to Huddle by Shirley.

I'd appreciate your comments on the format, style and content of these documents. We're trying to produce these documents in a way that is of most use to you and, in the future, Spms – hence the short delay in providing these documents. In particular, these documents have been prepared to assist with identifying:

- Points of common ground between POL and the Spmr.
- Points of disagreement.
- Where there is disagreement, the foundation for a logical and evidenced opinion on the merits of the SPMR's complaint.
- And ultimately, by pulling together the above 3 points, a recommendation on whether the case is suitable for mediation.

I'm of course very happy to discuss how to review and refine our approach to meet these objectives so that the Working Group will be able to reach a decision when the case is presented to it for a decision on whether mediation is appropriate.

Kind regards,

Angela

Angela Van Den Bogerd | Head of Partnerships



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