From:	"Matthew.Lento	n	GRO	
To:	Amy Prime	GRO	, Lucy Bremner	GRO
Cc:	"pete.newsome		GRO	
	"Dave.Ibbett		GRO	Jonathan Gribben
		GRO	Andrew Parsons	GRO
Subject:	RE: Peaks / Kel	s which have not	been disclosed but referr	ed to by Coyne [WBDUK-
	AC.FID2703249	97]		
Date:	Tue, 19 Feb 201	9 17:20:54 +0000)	
Importance:	Normal			
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g	g	8		
A my				
Amy,				
				n category 2.a) in the email
				g referenced elsewhere (that is,
on the assumption	that any such re	ference has been	typed correctly.)	
Matthew Lenton				
Post Office Account Doc	ument Manager			
P&PS, Digital Technology	y Services			
Fujitsu				
Lovelace Road, Bracknell,	Berkshire, RG12 8SN			
,				
Phone: GRO	j			
Email: GRO)			
Web: https://www.fujitsu.	com/global/			
web. <u>nttps://www.tujitsu.</u>	<u>com/global/</u>			
			 ,	
From: Amy Prime		GRO	j	
Sent: 18 February		000		000
To: Lenton, Matth		GRO	Lucy Bremner Ibbett, Dave	GRO ·
Cc: Newsome, Pe Jonathan Gribben		GRO GRO	; Andrew Parsons	GRO
			losed but referred to by (
AC.FID27032497		accent disc	rosed but referred to by	eoyne (WBBOK
LP M-W-				
Hi Matthew				

Do you know how many KELs would fall within the category: "Deleted KELs that are no longer retrievable"?

Many thanks

Amy

Amy Prime Solicitor Womble Bond Dickinson (UK) LLP		
d: m: t: e: GRO			
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WOMBL BOND DICKINS		womblebonddicking	son.com
From: Matthew.Lenton		RO	
Sent: 13 February 2019 11:5 To: Amy Prime; Lucy Bremne			
Cc: pete.newsome GRO	<u>Dave.Ibbett</u>	GRO Jonathan Gribben; closed but referred to by Coyne [\	
Amy,			
Please see my comments b to myself).	elow. No need for ap	oologies, I think I have now ma	ade it clearer below (including
Matthew Lenton Post Office Account Document Mana	ager		
P&PS, Digital Technology Services			
Fujitsu			
Lovelace Road, Bracknell, Berkshire, F	RG12 8SN		
Phone: GRO			
Email: GRO			
Web: https://www.fujitsu.com/global/			
From: Amy Prime	GRO		
Sent: 13 February 2019 10 To: Lenton, Matthew	:31 GRO	; Lucy Bremner	GRO
Cc: Newsome, Pete	GRO	Ibbett, Dave	GRO ;
Jonathan Gribben	GRO	; Andrew Parsons	GRO

Subject: RE: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]

HI Matthew

Apologies, if you have explained these points before but please could I clarify a couple of queries on the Known Error Log:

- 1. PinICL system it is correct that the PinICL entries are stored on an access database which is accessible? [Matthew Lenton] There are two Access databases that contain some details of archived PinICLs, but they were created some years ago by someone who has been retired for several years, and our understanding is that they appear to be incomplete both in terms of a) not containing all of the original information that was stored against those PinICL details that they do contain, and b) not containing between them all of the PinICLs that existed. We are not sure of the criteria that was used for selecting the PinICLs to be archived. We have provided details of some PinICLs, but for the reasons given above, we don't believe that it is necessarily reliable.
- 2. Deleted KELs are not retrievable? Or were provided to us on 5 November 2018 (see attached email chain email on 12 Dec @ 16:30)?

[Matthew Lenton] There are two categories of Deleted:

- a) Deleted KELs that are no longer retrievable due to being completely deleted, before SSC started saving them into a "Deleted table". These cannot be provided, and if a KEL is referred to by us as not being retrievable, and, I believe, all KELs that are referred to in Coyne's report as not having been disclosed, then they fall into this category.
- b) Deleted KELs that are retrievable due to being deleted into a "Deleted table". These would no longer be included in any SSC searches, even by changing the default search criteria as described in 3 below. We believe that the functionality to save a deleted KEL was introduced in July 2008; however, the dates of KELs within the deleted table are based on when the KEL was created, rather than when it was deleted, so it is not completely clear when the change occurred (and noting that there could be retrievable KELs in that table which we have provided that are older than KELs that are not retrievable, due to when they were deleted). This is the set we provided in November.
- 3. Deactivated KELs these were provided to us in the extract in March 2018, or on 5 November 2018? [Matthew Lenton] These are KELs that have <u>not</u> been deleted into the "Deleted table" but are excluded from SSC's <u>default</u> searches, which focus on Live KELs, but can be included easily by changing search criteria. These were provided in the original set in March.
- 4. Deprecated KEL these were provided to us in the extract in March 2018, or on 5 November 2018? [Matthew Lenton] When a KEL is updated, the old version of that same KEL is deprecated, so these are superseded versions of live or deactivated KELs. We have only provided the most recent versions, so we have not separately provided these superseded versions. Note that there are no deprecated versions of KELs in the category 2a) i.e. if a KEL was deleted prior to the introduction of the Deleted table function then all versions were deleted.

- 5. Live KELs these were provided to us in March 18 and December 18.[Matthew Lenton] These were provided in March, with those in category 3 above.
- 6. Other KELs are there are other types of KELs which do not fall within the above catergories? [Matthew Lenton] No, the above categories 2 to 5 cover all KELs.

Many thanks

Amy

Amy Prime

Solicitor

Womble Bond Dickinson (UK) LLP



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womblebonddickinson.com



From: Matthew.Lenton	GRO
Sent: 06 February 2019 13:37	

To: Lucy Bremner

Cc: pete.newsome GRO Dave.Ibbett GRO Amy Prime; Jonathan Gribben; Andrew Parsons Subject: RE: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]

Lucy,

We've located an archive of PinICL entries which contains some of the calls you listed, though not all, as annotated on the list in your email below, noting that I have also added in the references that you asked about on 31-Jan-2019, and the archived records for those are attached. The archiving was done some years ago as an export to Access, and this Excel extract is identical in format to the Access records, so clearly any original formatting from the PinICL system has been lost.

Dates for the PinICLs that I have supplied are on the sheet, for those we don't have we have no other information regarding dates other than what is suggested in the report.

The KELs listed below are all deleted rather than deprecated or archived, and are therefore not retrievable.

Matthew Lenton Post Office Account Document Manager					
P&PS, Digital Technology Services					
Fujitsu					
Lovelace Road, Bracknell, Berkshire, RG12 8SN					
Phone: GRO					
Email: GRO					
Web: https://www.fujitsu.com/global/					
From: Lucy Bremner GRO					
Sent: 06 February 2019 10:40 To: Lenton Matthew GRO					
Cc: Newsome, Pete GRO ; Ibbett, Dave GRO ; Amy					
Prime GRO Jonathan Gribben GRO Andrew Parsons					
GRO					
Subject: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]					
Matthew,					
Jason Coyne has referred to a number of Peaks / KELs in his supplemental report that he states have not been					
disclosed. Can you let me know why they are not in the PEAK / KEL extracts we have received from you? Is it because they were all from the system "PinICL"? If you can provide any dates relating to them that would be					
appreciated.					
The list is as follows:					
PC0021327 [Matthew Lenton] Not in PinICL Archive.					
PC0032801[Matthew Lenton] See attached info from PinICL archive.					
PC0038631 [Matthew Lenton] See attached info from PinICL archive.					
PC0044101[Matthew Lenton] See attached info from PinICL archive.					
• PC006863 we think this must be PC0006863 [Matthew Lenton] See attached info from PinICL archive.					

• PC014479 we think this must be PC0014479 [Matthew Lenton] See attached info from PinICL archive.

KELs:

PC0069918 [Matthew Lenton] Not in PinICL Archive.

- MWright531p[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2000.
- AChambers4410R[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2002.
- RColeman2110J[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2000.
- DRowe304L[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2002.
- PSteed34T[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2001.

Thanks,

Lucy

Lucy Bremner

Associate Womble Bond Dickinson (UK) LLP



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