

**From:** Katie Simmonds <[REDACTED]>  
**To:** "Cooke, David" <[REDACTED]>  
**Cc:** Michael Wharton <[REDACTED]>, Mark Underwood1 <[REDACTED]>, Barry Lumsden <[REDACTED]>, Angus McDonald <[REDACTED]>  
**Subject:** RE: Bug 28 Drop and Go Bug [WBDUK-AC.FID123822914]  
**Date:** Tue, 2 Apr 2019 13:51:46 +0000  
**Importance:** Normal  
**Attachments:** \_DOC\_155044487(1)\_Bug\_28\_-\_Drop\_and\_Go.docx  
**Inline-Images:** image001.png; image002.png; image003.png; image004.png; image005.png; image006.png; image007.png; image008.png; image232aa6.PNG; image3f5e80.PNG; image313bd2.PNG

---

David

Thank you for your email. We're looking to complete the attached bug note and largely need your help with the points highlighted in yellow, including:

How the issue was fixed.

A simple explanation of the issue – currently we have " Reconciliation between the Horizon feed and the Accenture CDP system identified that only one top-up had been received by Accenture CDP but two were being shown it the Horizon Batch Feed. The second Horizon transaction matched the CDP transaction, confirming the problem was with the first transaction." – it would be helpful if this could be expanded on/ explained as fully as possible.

Happy to have a call if the above and attached are still unclear – I can be free for a call between 3.30 and 4.30 today if you let me know when is best for you.

Kind regards

Katie

**Katie Simmonds**  
Associate  
Womble Bond Dickinson (UK) LLP

d: [REDACTED]  
m: [REDACTED]  
t: [REDACTED]  
e: [REDACTED]

[Stay informed: sign up to our e-alerts](#)

[womblebonddickinson.com](http://womblebonddickinson.com)

WBD\_001407.000001



---

**From:** Cooke, David [mailto:[GRO](#)]  
**Sent:** 02 April 2019 14:46  
**To:** Katie Simmonds  
**Cc:** Michael Wharton; Mark Underwood1; Barry Lumsden; Angus McDonald  
**Subject:** RE: Bug 28 Drop and Go Bug [WBDUK-AC.FID123822914]

Katie,

I have done some digging on this and it doesn't look like we have a lot of information relating to this issue. It would be helpful to understand what you are looking for so we can see if there is anything that could be useful.

If you want to discuss this please do give me a call.

Kind regards,

David



**David Cooke**  
Client Executive – Government Sector

Tel: [GRO](#)

Mob: [GRO](#)

MidCity Place, 71 High Holborn, London WC1V 6EA – United Kingdom

[atos.net](http://atos.net)



---

**From:** Katie Simmonds <[GRO](#)>  
**Sent:** Friday, March 29, 2019 11:39 AM  
**To:** Cooke, David <[GRO](#)>  
**Cc:** Michael Wharton <[GRO](#)>; Mark Underwood1 <[GRO](#)>; Barry Lumsden <[GRO](#)>; Angus McDonald <[GRO](#)>  
**Subject:** RE: Bug 28 Drop and Go Bug [WBDUK-AC.FID123822914]

Hi David

Further to the helpful introduction from Angus below, I wanted to reach out with copies of the relevant documents. If you consider it would be useful to discuss any points by telephone, please let me know when works best for you and we can get a call set up.

Kind regards

**Katie Simmonds**

Associate  
Womble Bond Dickinson (UK) LLP

d:   
m: **GRO**  
t:   
e:  **GRO**


[Stay informed: sign up to our e-alerts](#)



[womblebond Dickinson.com](http://womblebond Dickinson.com)



---

**From:** Angus McDonald [<mailto:>  **GRO**]  
**Sent:** 29 March 2019 11:28  
**To:** Cooke, David  
**Cc:** Katie Simmonds; Michael Wharton; Mark Underwood1; Barry Lumsden  
**Subject:** Bug 28 Drop and Go Bug [WBODUK-AC.FID123822914]  
**Importance:** High

Hi David

Barry is out of the office today, I've been asked to communicate to you directly. Barry has been in touch with your team separately on this.

I wondered if you would be able to come back to me today in terms of an ETA for a full response from atos please on the Bug 28 response for the ongoing litigation? The plan is currently to include these bug summaries as part of the Counsel team's written closings in the Horizon Issues Trial so we just want to be sure on timings of response.

Who's the lawyer?

**Katie Simmonds**

Associate

Womble Bond Dickinson (UK) LLP

d:  
m: **GRO**  
t:  
e: **GRO**

[Stay informed: sign up to our e-alerts](#)

What's this all about?

. One of the bugs that we need atos' support with has been called the 'Drop and Go' bug. Fujitsu have confirmed they are not aware of the Drop and Go business process and are therefore unable to comment on whether the issue was caused by user error or a fault with the APADC script. Ideally we want to understand what happened in this particular instance, if it is a known issue with the script and, if so, how this was resolved. In terms of relevant documents, please find attached:

Draft Drop and Go Bug summary

Relevant KEL and Peak

The experts' second joint statement

Kind regards

Katie

“Post Office Limited is committed to protecting your privacy. Information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)”

\*\*\*\*\*

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.

POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: Finsbury Dials, 20 Finsbury Street, London EC2Y 9AQ.

\*\*\*\*\*

“Post Office Limited is committed to protecting your privacy. Information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)”

**Please consider the environment! Do you need to print this email?**



The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law. [david.cooke@GRO](mailto:david.cooke@GRO) is only authorised to access this e-mail and any attachments. If you are not [david.cooke@GRO](mailto:david.cooke@GRO), please notify [katie.simmonds@GRO](mailto:katie.simmonds@GRO) as soon as possible and delete any copies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Information about how we use personal data is in our [Privacy Policy](#) on our website.

Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Womble Bond Dickinson (UK) LLP accepts no liability for any loss or damage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment.

Content of this email which does not relate to the official business of Womble Bond Dickinson (UK) LLP, is neither given nor endorsed by it.

This email is sent by Womble Bond Dickinson (UK) LLP which is a limited liability partnership registered in England and Wales under number OC317661. Our registered office is 4 More London Riverside, London, SE1 2AU, where a list of members' names is open to inspection. We use the term partner to refer to a member of the LLP, or an employee or consultant who is of equivalent standing. Our VAT registration number is GB123393627.

Womble Bond Dickinson (UK) LLP is a member of Womble Bond Dickinson (International) Limited, which consists of independent and autonomous law firms providing services in the US, the UK, and elsewhere around the world. Each Womble Bond Dickinson entity is a separate legal entity and is not responsible for the acts or omissions of, nor can bind or obligate, another Womble Bond Dickinson entity. Womble Bond Dickinson (International) Limited does not practice law. Please see [www.womblebond dickinson.com/legal](http://www.womblebond dickinson.com/legal) notices for further details.

Womble Bond Dickinson (UK) LLP is authorised and regulated by the Solicitors Regulation Authority.

## ATOS WARNING !

This message contains attachments that could potentially harm your computer.

Please make sure you open ONLY attachments from senders you know, trust and is in an e-mail that you are expecting.

## AVERTISSEMENT ATOS !

Ce message contient des pièces jointes qui peuvent potentiellement endommager votre ordinateur.

Merci de vous assurer que vous ouvrez uniquement les pièces jointes provenant d'emails que vous attendez et dont vous connaissez les expéditeurs et leur faites confiance.

## AVISO DE ATOS !

Este mensaje contiene datos adjuntos que pudiera ser que dañaran su ordenador.

Asegúrese de abrir SOLO datos adjuntos enviados desde remitentes de confianza y que procedan de un correo esperado.

## ATOS WARNUNG !

Diese E-Mail enthält Anlagen, welche möglicherweise ihren Computer beschädigen könnten.

Bitte beachten Sie, daß Sie NUR Anlagen öffnen, von einem Absender den Sie kennen, vertrauen und vom dem Sie vor allem auch E-Mails mit Anlagen erwarten.

Atos, Atos Consulting, Worldline and Canopy The Open Cloud Company are trading names used by the Atos group. The following trading entities are registered in England and Wales: Atos IT Services UK Limited (registered number 01245534), Atos Consulting Limited (registered number 04312380), Atos Worldline UK Limited (registered number 08514184) and Canopy The Open Cloud Company Limited (registration number 08011902). The registered office for each is at Second Floor, Mid City Place, 71 High Holborn, London, WC1V 6EA. The VAT No. for each is: GB232327983.

This e-mail and the documents attached are confidential and intended solely for the addressee, and may contain confidential or privileged information. If you receive this e-mail in error, you are not authorised to copy, disclose, use or retain it. Please notify the sender immediately and delete this email from your systems. As emails may be intercepted, amended or lost, they are not secure. Atos therefore can accept no liability for any errors or their content. Although Atos endeavours to maintain a virus-free network, we do not warrant that this transmission is virus-free and can accept no liability for any damages resulting from any virus transmitted. The risks are deemed to be accepted by everyone who communicates with Atos by email.