



Department for  
Business & Trade

Post Office

Transparency data

# **Group Litigation Order (GLO) scheme data as of 30 April 2024**

Updated 4 September 2024

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The government is determined that postmasters affected by the Horizon IT scandal receive the financial redress that they deserve.

As of 30 April 2024, £42 million has been paid via the Group Litigation Order (GLO) scheme. This includes interim payments.

## 1. GLO by stage

<b>Scheme</b>	<b>Claims received</b>	<b>Offers made</b>	<b>Offers accepted</b>	<b>Claims paid</b>
<b>GLO initial interim payment</b>	Not applicable	Not applicable	Not applicable	476-483*
<b>GLO full and final</b>	187 [+34]	173 [+25]	153 [+21]	141 [+24]

Information correct as of 30 April 2024.

Changes since 31 March 2024 in square brackets.

[-] indicates no change since last month.

\*For disclosure reasons, the exact number of claims paid is now withheld.

### 1.1 Notes for table

In the above table, 63 postmasters, out of the 555 who were members of the GLO, had convictions and are therefore eligible to apply for redress once their conviction has been overturned.

The remaining 492 postmasters are currently eligible for the GLO scheme, of whom 484 qualify for interim payments.

Progress continues to be made on distributing shares of the £19.5 million interim payments announced in June 2022.

For disclosure reasons, the exact number of claims paid is now withheld.

This month, the number of payments has not increased.

Work continues on the remaining payments in complex categories such as those recently deceased and people who have not taken up the offer of an interim payment.

## 2. GLO Scheme delivery target

The Department for Business and Trade (DBT) is committed to a target of making a first offer to 90% of claimants who have submitted a full claim within 40 working days. A full claim is defined as a claim which DBT considers, with advice from its legal advisors, does not need any further evidence in order to assess every element of the claim. Should the department consider further evidence is needed in order to make a full assessment, the 40-working-day target will not start until such time that the required evidence is received from the claimant or any other source.

As of 30 April 2024, 90% of claimants received their first offer within 40 working days of submitting a full claim.

## 3. GLO Scheme £75,000 fixed payment impact

Due to changes made in January 2024, all eligible GLO claimants are now offered the option to settle their claims on a full and final basis for a total fixed sum of £75,000 inclusive of interest, instead of making a claim for their individual losses.

This means that the claim would not be assessed by the department against the process set out in the [guidance and principles](https://www.gov.uk/government/publications/compensation-scheme-for-group-litigation-order-case-postmasters) (<https://www.gov.uk/government/publications/compensation-scheme-for-group-litigation-order-case-postmasters>).

Any payments received from the department to date or from the GLO settlement will be deducted from the £75,000 before payment is made.

As of 30 April 2024, 153 offers have been accepted. Of these, 143 have accepted offers of the £75,000 fixed payment. Of those who have accepted the £75,000 fixed payment, four-fifths are new claims and a fifth had previously accepted offers.

## 4. Post Office data

This data is part of DBT's Post Office Horizon financial redress data collection (<https://www.gov.uk/government/collections/post-office-horizon-compensation-data>).

Post Office also publish updates on Overtured Convictions and financial redress (<https://corporate.postoffice.co.uk/en/horizon-scandal-pages/overtured-convictions-and-financial-redress-information-on-progress/>), and the Horizon Shortfall Scheme (<https://corporate.postoffice.co.uk/en/horizon-scandal-pages/horizon-shortfall-scheme-latest-data-on-progress/>) on their website.

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