

## PinICL Export PC0007761

Logged By	Summary	Opened Closed	Last update Status	Customer	Product Group Product At Fault
Newitt	PinICL - new Privilege Plus access	22/01/1998 18:26:49 23/01/1998 12:32:02	23/01/1998 12:32:03 C		PinICL PinICL Gateway

## References

## Products

Product Group	Product Name	Product Version
PinICL	PinICL Gateway	

## Activities

Date	User	Comment
22/01/1998 17:26:49	John Newitt	CALL PC0007761:Priority C:CallType T - Target 29/01/98 17:26:49
22/01/1998 17:26:49	John Newitt	Product PinICL PinICL Gateway added
22/01/1998 17:26:49	John Newitt	Target Release entered: Unknown
22/01/1998 17:26:49	John Newitt	PinICL - new Privilege Plus access
22/01/1998 17:26:49	John Newitt	
22/01/1998 17:26:49	John Newitt	Probably for Julia:
22/01/1998 17:26:49	John Newitt	Please set up Priviledge Plus access for:
22/01/1998 17:26:49	John Newitt	CALL PC0007761 opened
22/01/1998 17:26:49	John Newitt	Barbara Longley User blon user no -533
22/01/1998 17:26:51	John Newitt	Call transferred to team: PinICL Dev (Routed via supplied Product name)
22/01/1998 17:34:46	[Julia Betteley]	The Call record has been assigned to the Team Member: Varsha Mistry
23/01/1998 09:24:08	[Varsha Mistry]	I have set up Priviledge Plus access for Barbara Longley.
23/01/1998 09:25:11	[Varsha Mistry]	F} Response :
23/01/1998 09:25:11	[Varsha Mistry]	Completed task.
23/01/1998 09:25:11	[Varsha Mistry]	[END OF REFERENCE 2325352]
23/01/1998 09:25:11	[Varsha Mistry]	Responded to call type T as Category 12 -Answered
23/01/1998 09:25:11	[Varsha Mistry]	The response was delivered on the system
23/01/1998 11:32:02	John Newitt	CALL PC0007761 closed: Category 12, Type T