OCP 21918 Completed

Insert corrective transactions at branch 382137

A set of unbalanced SC currency transactions were written in error at branch 382137 on 18th Feb. A set of equal but opposite transactions is to be inserted to undo the effects.

Justification: Enables the branch to balance correctly, and data in POL FS will also be correct.

When: Planned for 03/03/2009 09:30 with a duration of 10 mins

Extra detail: Tested within SSC and proved to generate a further R&P mismatch which negates the first, and also a gain to negate the loss of just under £1000 caused by the problem and currently outstanding at the branch. The gain may not be precisely the same as the original loss because of variations in the exchange rates.

POL (Julie Edgeley) have already agreed to the change, in an email attached to PC0175821.

Regression: This change cannot be regressed.

Comments

Gaby Reynolds (POA Operations) wrote at 02/03/2009 10:47: File "OCP_21918-POL_SIGN-OFF.tx" attached to OCP. (11 Kbytes).

Gaby Reynolds (POA Operations) wrote at 02/03/2009 10:48: File "OCP_21918-POLSIGN-OFF.txt" attached to OCP. (11 Kbytes).

Gaby Reynolds (POL) wrote at 02/03/2009 10:50: From: julie.edgley[GRO] on behalf of Duty_Manager[GRO]
Sent: 27 February 2009 10:24
To: Chambers Anne O
Cc: gary.blackburn[GRO]; Peach Mik; Stewart Mike
Subject: Re: PC0175821 - malformed currency transactions - Q16270763

Anne,

As discussed, POL are happy for you to make the necessary system adjustments.
From speaking to Wendy, the manager in the branch, first thing on Tuesday morning (between 9am and 10am) is the quietest time for them.
I have advised Wendy that you will call her as you are about to start and as you finish.

Thank you

Kind Regards

Julie
Live Service Assistant
POL Service Delivery

Gaby Reynolds (POL) wrote at 02/03/2009 11:22: From: nicola.watson GRO
[mailto GRO]
Sent: 02 March 2009 11:16
To: RMGA Operational Change
Subject: Re: Please approve OCP 21918 : Insert corrective transactions at branch 382137

POL approve this change.

Other details

Raised by: Anne Chambers 02/03/2009 10:22

Monitored by: Anne Chambers

Peak: PC0175821

Attached file: OCP_21918-POLSIGN-OFF.txt

Priority and risk

Priority: Medium

Risk: Low

Properties

New equipment: No

System build affected: No

Required on LST rigs: No

Required on Lewes rigs: No

Approval status

| POA Operations | POA Service Management | **Action status** |
| POA SSC Support | Core Services SMC | |

POL	POA SSC Support