To: Jenkins Gareth GI GRO From: Allen Graham (BRA01)[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=GRAHAM_ALLEN] Sent: Tue 16/02/2010 5:34:33 PM (UTC) Subject: | FW: Post Office HNG-X Counter Review Post Office HNG-X Counter Review v1.0 9 2 10.doc

Any comments you have would be appreciated. Sorry it didn't get to you.

Graham Allen Application Services – Post Office Account

 FUJITSU

 Lovelace Road, Bracknell, Berkshire. RG12 8SN.

 Tel:
 GRO

 br Internally or Internally
 GRO

 E-mail:
 graham.allen(

 GRO
 GRO

 Web:
 http://uk.fujitsu.com



Fujitsu Services Limited, Registered in England no 96056, Registered Office: 22 Baker Street, London, W1U 3BW

This e-mail is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu Services does not guarantee that this e-mail has not been intercepted and amended or that it is virus-free.

From: Rye Stuart
Sent: 09 February 2010 17:42
To: Allen Graham (BRA01); D'Alvarez Alan; Leask David; Kostuch Maz; Johns David DL; Thomas Andrew
Cc: Roberts Paul (AS)
Subject: Post Office HNG-X Counter Review

Please find attached our report on the HNG-X Counter following the incident of a duplicated basket at the end of January.

Many thanks to the team who gave us their full attention - in particular Andy Thomas and David Johns.

Stuart Rye Paul Roberts

Stuart Rye, Managing Consultant Fujitsu UK & Ireland

FUJITSU 22, B<u>aker Street, London,</u> W1U 3BW Mob E-mail: <u>stuart.rye@ GRO</u> Web: <u>http://uk.fujitsu.com</u>



Please consider the environment - do you really need to print this email?

Fujitsu Services Limited, Registered in England no 96056, Registered Office: 22 Baker Street, London, W1U 3BW

This e-mail is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu does not guarantee that this e-mail has not been intercepted and amended or that it is virus-free.