

To: Prenovost Jean-Philippe[] GRO
Cc: Allen Graham (BRA01)[] GRO; Johns David DL[] GRO
From: D'Alvarez Alan[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DALVAREZA]
Sent: Tue 02/03/2010 2:26:20 PM (UTC)
Subject: Data Integrity review of HNGX - request for review
0217 Post Office HNG-X Counter Review v2 0 24 2 10.doc

Jean-Philippe,

You may be aware that an incident was raised during the HNGX pilot that there have been two instances where a single transaction was recorded twice on the system. As you can appreciate from your work around PCI Compliance, the integrity of the system is critical to be able to support Post Office in any litigation they choose to take against Post Masters should they uncover any financial irregularities. As such, we took this issue very seriously and part of our rectification plan was sponsor an independent review. The report from this review is attached and it is my intention to share this with Post Office. Prior to sending, could I ask you to assure that there are no legal issues or consequences associated with the content of the review that need to be considered.

Thanks

Alan D'Alvarez

Associate P&PM Academy

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