

To: Wright Mark; GRO; Jenkins Gareth GI; GRO; Simpkins John; GRO  
Cc: Stewart Mike; GRO  
From: Woolgar Mike [mailto:Woolgar Mike@EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=WOOLGARM]  
Sent: Fri 11/12/2010 9:06:06 AM (UTC)  
Subject: RE: Receipts and Payments issue

Mark

Many thanks...rgds...mike w

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**From:** Wright Mark  
**Sent:** 12 November 2010 08:59  
**To:** Jenkins Gareth GI; Woolgar Mike; Simpkins John  
**Cc:** Stewart Mike  
**Subject:** RE: Receipts and Payments issue

I've been sending a report every week to Pol Duty Manager, Gareth and Mike S. Maybe Duty manager is not sending the information out inside POL?

Don't think there are any more integrity issues out there that affect the branches, although of course we still have the recovery issues and duplicate JSNs in the Audit trail.

Regards,  
Mark.

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**From:** Jenkins Gareth GI  
**Sent:** 12 November 2010 08:25  
**To:** Woolgar Mike; Simpkins John; Wright Mark  
**Subject:** RE: Receipts and Payments issue

Mike,

I think it is Mark from SSC that has been running with this rather than John.

Attached is an email he sent to POL with an update yesterday. I think that addresses points 1 and 2 below.

As for point 4, then that is probably down to me. In simple terms I don't think we can make such a statement. What we can do is check through what known integrity issues we have and also make the more general statement that when integrity issues arrive, then they do leave a trail enabling them to be identified and their scope to be ascertained.

John / Mark: Are you aware of any other integrity issues we have not yet fixed? I can't think of any off the top of my head.

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Royal Mail Group Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: GRO Internal: GRO  
Mobile: GRO Internal: GRO  
email: GRO  
Web: <http://uk.fujitsu.com>

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**From:** Woolgar Mike  
**Sent:** 12 November 2010 08:15  
**To:** Jenkins Gareth GI; Simpkins John  
**Subject:** FW: Receipts and Payments issue  
**Importance:** High

Guys....are you able to provide answers to the questions from POL (Tony Jamasz ) yesterday

The 3<sup>rd</sup> one I will get hold of

Rgds...mike w

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**From:** Salawu Saheed  
**Sent:** 11 November 2010 20:46  
**To:** Woolgar Mike; Lowther Neneh  
**Subject:** FW: Receipts and Payments issue  
**Importance:** High

Mike

Can you please help with the request below? I am only just seeing it now.

I know Mike was running with this but there should be information about that can answer the queries. It is a good test of how effective our update process works.

The last email I had on it is attached and I think Mike attends a weekly call with POL. Gareth Jenkins and John Simpkins should be able to help.

I should be in early tomorrow but have meetings from 09:00.


Regards  
Saheed

Saheed Salawu PhD, CITP, MBCS  
Lead SDM, Service Operations  
Royal Mail Group Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN  
Tel:  or Internally   
E-mail:   
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**From:** Antonio Jamasb [mailto:**Sent:** 11 November 2010 15:23  
**To:** Salawu Saheed  
**Subject:** Receipts and Payments issue  
**Importance:** High

Saheed I have a conference call on Monday with senior stakeholders within POL

I need a full update for Receipts and Payments

I need:

Up to date spreadsheet of branches affected and what the discrepancy is.

Up to date list of branches/counters yet to have fix

Any calls logged with HSD re issue

A summary from Fujitsu stating why we have no other integrity issues with Horizon and why we couldn't see this issue

Sorry to drop this on you.

*Tony*

**Antonio Jamasb**  
**Branch IT Service Manager**  
**Service Delivery**  
**Post Office Ltd**

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