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**From:** Jenkins Gareth GI  
**Sent:** Mon 31/07/2006 2:46:04 PM (UTC)  
**To:** Pinder Brian[Brian.Pinder] GRO  
**Cc:** Sewell Peter (FEL01)[Peter.Sewell] GRO Thomas Penny[Penny.Thomas] GRO  
**Subject:** RE: P.O -v- Castleton: Transaction logs

Brian,

I guess it is the sort of analysis that I could do if required. However it is fairly time consuming and the problem is in adjusting my priorities to find the time to do it. I don't know how many transactions are involved and I would need copies of the Cash Account before and after the period to carry out the analysis. I also might need to get hold of the Ref Data that was current at that time (which I appreciate is probably quite difficult).

Given the volume of data, I would expect this to take anything between 2 days and a week (it is difficult to tell in advance given that I'll probably need to feel my way), and I'll probably need help from Penny in carrying out extracts from the relevant message stores. (If we get the complete message store for the period, then I can probably analyse the lot rather than construct new queries.)

As for timescales, I can't spend more than a couple of hours on it this week and probably can't start in earnest until the week of 14th August (unless I'm told to stop doing some of my HNG-X activities). I'm also on leave on 10th and 11th August.

Anne Chambers might be able to do a similar analysis (and she may well have some tools to help and could well have done something similar before). However she's on leave this week.

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Applications Architect  
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-----Original Message-----

From: Pinder Brian  
Sent: 31 July 2006 14:46  
To: Jenkins Gareth GI  
Cc: Sewell Peter (FEL01); Thomas Penny  
Subject: FW: P.O -v- Castleton: Transaction logs  
Importance: High

Gareth

Please see email from Graham below.

Is this something you can provide?

Regds Brian

-----Original Message-----

From: graham.c.ward [GRO] [mailto:graham.c.ward [GRO]]  
Sent: 28 July 2006 08:43  
To: Pinder Brian  
Cc: Peter.Sewel [GRO]  
Subject: P.O -v- Castleton: Transaction logs  
Importance: High

Brian

Stephen Dilley (representing the Post Office) is asking if it is possible that someone undertakes an analysis of the figures recorded on the transaction logs supplied by Fujitsu against the figures on the completed cash account for CAP 42 (08/01/04 - 14/01/04). It appears that the solicitor's for Castleton are saying that they've compared the transaction logs with the cash accounts for week 42 themselves (just for an initial analysis) and that they don't match. They conclude that Horizon is therefore only recording half the transaction. I've attached below the letter dated 25th July from Castleton's solicitors which outlines details of the anomalies.

(See attached file: eCopy scanned document.pdf)

Given this is a 'test' case and that the integrity of the Horizon system is being challenged, my own opinion is that this exercise should be completed by an 'expert' from Fujitsu. However it will obviously be extremely time consuming as all the figures recorded will need to be methodically and carefully analysed. It is also important that we complete the analysis and respond formally to the points raised as soon as possible, therefore my first question is :

- 1/ Is this an exercise that Fujitsu could undertake, possibly by Gareth perhaps, who would presumably have a thorough understanding of the figures recorded on both the transaction logs and the figures on an office cash account ?
- 2/ If the answer is yes, how soon could this exercise be performed and a formal response prepared ?
- 3/ Will there be a cost involved and if so how much ?

I would appreciate an early response

Regards

Graham

Casework Manager  
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