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**From:** Lucy Bremner [GRO]  
**Sent:** Thur 11/10/2018 2:52:58 PM (UTC)  
**To:** Lenton, Matthew [GRO]  
**Cc:** Ibbett, Dave [GRO]; Jonathan Gribben [GRO]; Newsome, Pete [GRO]  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Thanks Matthew.

Can you let me know how many KELs have been deleted?

Kind regards,

Lucy

**Lucy Bremner**  
Associate  
Womble Bond Dickinson (UK) LLP

d: [GRO]  
m: [GRO]  
t: [GRO]  
e: [GRO]

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**From:** Matthew.Lenton [GRO] [mailto:[GRO]]  
**Sent:** 11 October 2018 15:51  
**To:** Lucy Bremner  
**Cc:** Dave.Ibbett [GRO]; Jonathan Gribben; pete.newsomes [GRO]  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Lucy,

Apologies for not managing to get this answer back to you this morning; please see my comments added to your email below.

I see that the disk has been delivered.

**Matthew Lenton**  
Post Office Account Document Manager  
P&PS, Digital Technology Services

**Fujitsu**  
Lovelace Road, Bracknell, Berkshire, RG12 8SN  
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**From:** Lucy Bremner [mailto:[GRO]]  
**Sent:** 11 October 2018 09:37  
**To:** Lenton, Matthew <[GRO]>  
**Cc:** Ibbett, Dave <[GRO]>; Jonathan Gribben <[GRO]>; Newsome, Pete <[GRO]>  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Matthew,

We have sent the two KELs for Callendar Square to our IT experts. They have come back with the following questions for you relating to KELs being deleted when the corresponding issues are fixed:

1. Is that procedure a general rule?

*[Matthew Lenton] Yes.*

2. If so, is it enshrined in a formal process?

*[Matthew Lenton] Yes, please see next point.*

3. If so, which - and do we have the corresponding documentation?

*[Matthew Lenton] Please see "SVM/SDM/PRO/0875 End to End Application Support Strategy" section 11.2.5 "KEL deletion". The final part of that section detailing how it is decided that a KEL should be deleted, is partially superseded by "SVM/SDM/STP/3289 Terms of Reference for POA KEL Approval Forum" which includes in its remit, section 1.1: "That issue, time or service expired KEL's are retired or archived (deactivated)."*

4. Are all deleted KELs available in a searchable archive? I assume that text could, in principle, be retrieved from other KELs.

*[Matthew Lenton] They are not text searchable in their current location, but all deleted KELs can potentially be retrieved, although this would require additional time and effort to do, after which those retrieved would then be searchable. It is believed that all deleted KELs are still in the archive table.*

If you could let me have your responses urgently that would be great, as we have a call with the IT experts this morning.

Kind regards,

Lucy

**Lucy Bremner**

Associate

Womble Bond Dickinson (UK) LLP

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**GRO**

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**From:** Matthew.Lenton@GRO [mailto:Matthew.Lenton@GRO]

**Sent:** 28 September 2018 14:22

**To:** Lucy Bremner

**Cc:** Dave.Ibbett@GRO; Jonathan Gribben; Michael Wharton; pete.newsome@GRO

**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Lucy,

We have now retrieved the other deleted KEL which relates, JBallantyne5245K, as attached.

**Matthew Lenton**  
Post Office Account Document Manager  
P&PS, Digital Technology Services

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**From:** Lenton, Matthew  
**Sent:** 28 September 2018 14:07  
**To:** 'Lucy Bremner' <**GRO**>  
**Cc:** Ibbett, Dave <**GRO**>; Jonathan Gribben <**GRO**>; Michael Wharton <**GRO**>; Newsome, Pete <**GRO**>  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Lucy,

We have looked into this, and it appears that the relevant Peaks are PC0126042 and PC0126376, attached.

The two related KELs were deleted, due to the fact that the S90 Release was proven to have fixed the issue, and they so would not be included in the set of KELs which you have.

We have been able to retrieve the text from one them however, as attached, KEL JSimpkins338Q.

**Matthew Lenton**  
Post Office Account Document Manager  
P&PS, Digital Technology Services

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**From:** Lucy Bremner [mailto:**GRO**]  
**Sent:** 24 September 2018 15:43  
**To:** Lenton, Matthew <**GRO**>; Newsome, Pete <**GRO**>  
**Cc:** Ibbett, Dave <**GRO**>; Jonathan Gribben <**GRO**>; Michael Wharton <**GRO**>  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Matthew,

On our call last week you said that you were waiting for Gareth to confirm whether there is a KEL for Callendar Square – can you let me know?

Kind regards,

Lucy

**Lucy Bremner**  
Associate  
Womble Bond Dickinson (UK) LLP

d: **GRO**  
m:  
t:  
e:

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**From:** Matthew.Lenton [mailto:GRO] GRO  
**Sent:** 21 September 2018 16:27  
**To:** Lucy Bremner; pete.newsome [mailto:GRO]  
**Cc:** Dave.Ibbett [mailto:GRO]; Jonathan Gribben  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Lucy,  
Please find in the attached zip the following:

1. Final Technical Expert's Report Re Misra - Final 2010-10-04 v1.pdf
2. 14 files of appendices including Appendix C as separate PDFs, with exception of Appendix M in Word.
3. Gareth Jenkins' witness statement of 8 February 2010: "0208.Gareth - West Byfleet.doc"

**Matthew Lenton**  
Post Office Account Document Manager  
P&PS, Digital Technology Services

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**From:** Lucy Bremner [mailto:GRO]  
**Sent:** 13 September 2018 12:57  
**To:** Lenton, Matthew <[mailto:GRO]>; Newsome, Pete <[mailto:GRO]>  
**Cc:** Ibbett, Dave <[mailto:GRO]>; Jonathan Gribben <[mailto:GRO]>  
**Subject:** RE: Calendar Square, Falkirk [WBDUK-AC.FID27032497]

Thanks Matthew.

I've had a look at the information and there is reference in Gareth Jenkins witness statement to an email in appendix c of Charles McLachlan's report. I've gone through the report but cannot see it included – are you able to send me a copy of all of appendix c? Gareth also refers to a previous witness statement on 8 February 2010 – do you have a copy of this?

Also, the report itself contains track changes – do you have a final copy?

Kind regards,

Lucy

**Lucy Bremner**

Associate

Womble Bond Dickinson (UK) LLP

d: **GRO**  
m:  
t:  
e:

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**From:** Matthew.Lenton [mailto: [b]GRO [mailto: [b]GRO ]]  
**Sent:** 12 September 2018 14:22  
**To:** Lucy Bremner; pete.newsome [b]GRO  
**Cc:** Dave.Ibbett [b]GRO ; Jonathan Gribben  
**Subject:** RE: Calendar Square, Falkirk [WBUDK-AC.FID27032497]

Lucy,

The attached email I sent to you in July included the zip file that was originally provided to Second Sight, and which includes information relating to the Calendar Square case.

I don't believe there is a related KEL, but I will check for other information.

**Matthew Lenton**

Post Office Account Document Manager  
P&PS, Digital Technology Services

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**From:** Lucy Bremner [mailto: [b]GRO ]  
**Sent:** 11 September 2018 16:46  
**To:** Lenton, Matthew < [b]GRO >; Newsome, Pete < [b]GRO >  
**Cc:** Ibbett, Dave < [b]GRO >; Jonathan Gribben < [b]GRO >  
**Subject:** Calendar Square, Falkirk [WBUDK-AC.FID27032497]

Matthew, Pete,

You may recall a while ago that I asked you to provide information on Calendar Square, Falkirk. Apologies if I have missed your response, however I think this request may still be outstanding. Please could you provide me with any information you have on this. Could you also confirm whether KELs exist for this bug?

Kind regards,

Lucy

**Lucy Bremner**  
Associate  
Womble Bond Dickinson (UK) LLP



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