
From: Jenkins Gareth
GI[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=GARETH.JENKINS]
Sent: Tue 14/05/2013 8:23:29 AM (UTC)
To: Bains Rajbinder [GRO]
Cc: Newsome Pete [GRO]
Subject: RE: Request for ARQ Extract

Raj,

Please can you retrieve similar info for the following Branches:

1. FAD 327518 (Yetminster Outreach Services) between 1st January 2011 and 31st December 2011.
2. FAD 255518 (Chetnole) between 1st January 2011 and 31st December 2011. Please note, I suspect that this branch has never traded and so don't be surprised if no data is found (but I would like that confirmed please)!
3. FAD 171937 (Liss) between 1st July 2009 and 30th September 2009.

This work should be chargeable to the "Second Sight" CP I mentioned yesterday. If there is no more cover on that then please let me know and I'll take it up with Pete Newsome.

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Business Applications Architect
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From: Bains Rajbinder
Sent: 13 May 2013 11:24
To: Jenkins Gareth GI
Subject: RE: Request for ARQ Extract

Hi Gareth,

No problem - I have set the retrievals off now and should be able to get all the information by Friday if not earlier however I am not in the office on Wednesday and Thursday we have an audit taking place so not sure whether I will have time, however I will try and get this to you ASAP.

Thanks

Raj

From: Jenkins Gareth GI
Sent: 13 May 2013 11:00
To: Bains Rajbinder
Subject: Request for ARQ Extract

Raj,

There was a significant bug on HNG-X that affected about 14 branches that was identified earlier this year that is causing some interest with high levels of management in POL and Fujitsu.

Anne Chambers has done some detailed analysis based on info in BRDB / BRSS, but I think it would be helpful to pull back the transaction logs for the relevant periods to confirm the analysis.

Please can you get data back for Branch 011458 (by that I mean the normal ARQ extracts, plus the raw XML files and filtered and unfiltered events) for the following time periods:

1. 1st November 2010 to 10th January 2011
2. 1st January to 12th February 2012
3. 1st January to 10th February 2013

Do you need anything more formal than this email?

I'd appreciate an estimated time frame for retrieving this asap.

Thanks

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
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From: Chambers Anne O
Sent: 13 May 2013 09:54
To: Jenkins Gareth GI

Subject: Willen dates

Branch 011458

2010: original loss of 9899.88 was recorded on 08-Dec-2010.

2012: first duplicate loss on 09-Feb-2012. Previous rollover 04-Jan-2012.

2013: second duplicate loss on 06-Feb-2013. Previous rollover 02-Jan-2013.

I've already extracted rep_session_data and rep_event_data from mid-Nov 2012 to mid-Mar 2013.

Anne



GRO

external

GRO