

From: Lenton, Matthew [/o=Fujitsu Exchange Organization/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=87f95ed0a28548a8bd569f2cb6f]
Sent: Mon 07/10/2019 12:51:54 PM (UTC)
To: 'Andrew Parsons' [GRO]; Parker, Steve [GRO]
Cc: Newsome, Pete [GRO]; Amy Prime [GRO]; Jonathan Gribben [GRO]
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Andrew,

The zip “**KELVersions**” is now in Hi Q, in the folder “Fujitsu – KELs”. Do not confuse it with the zip “KELComplete” which was uploaded in March 2018.

14,365 KEL versions have been extracted with Status as follows (see reminder of KEL lifecycle below)

Authorised	6489
Deactivated	1721
Deprecated	6155

Total files in the extract: 14,331 files. This is reduced because the duplicated data is not included (see anomalies below)

Anomalies

Latest version status

As a reminder the KEL lifecycle is:

KEL Status	Explanation
Authorised	The current version authorised for usage by the support teams
Deprecated	A previous version (that has been updated)
Deactivated	Version that has been identified as no longer relevant

On the basis of the KEL lifecycle, you would expect to see the last version of a KEL in this extract to show a status of Authorised or Deactivated and all previous versions as Deprecated. Unfortunately this is not the case because the KEL status is not held with each version of the KEL. It is just held as a property of the KEL as an entity. Hence, you may see the last version of some KELs in this extract as status Deprecated, this is due to there being a new version created after the 13-Dec-2018 cut off. There are 314 of these.

KELs without a complete version history

There are 1036 KELs without a complete history. Migrated KELs (when we moved from HORIZON Legacy to HORIZON Online, HNG-X) did not transfer the version history. We only kept the current version of the KEL during the migration.

Some KELs (both Horizon and HNG-X) do not have a full history. We believe this is due to a housekeeping procedure that was run for an indeterminate time which deleted KEL versions for KELs which had more than 3 versions on the database.

Duplicates

There are 34 duplicates in the old Horizon KELs. These are a likely to be due to a defect in the KEL system. Since they represent duplicated data we have not investigated the anomaly further.

KEL Reference	Version
AChambers5218Q	3
AChambers5218Q	3
BSheldon1119J	1
GCritchley2615I	3
MCroshaw5423K	3
MHall5726K	1
RColeman1755P	4
RKing289P	11
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3454R	5
RKing3839D	3
RKing4029C	7
RKing4447P	4
RKing4515P	5
RKing5424N	1

RKing5455N	4
RKing5617Q	3
RKing5617Q	3
RKing5617Q	3
RKing5650Q	3
RKing5650Q	3
VargheseK1157V	2
vincentn304Q	2
wbra1245N	24
wbra1245N	24
wbra1245N	24
WBragg2639Q	1

The volume of files in the extract is reduced because the duplicated data is not included. So a total of 14,331 files have been created.

Matthew Lenton
Document Manager
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From: Andrew Parsons <[REDACTED]>
Sent: Friday, October 4, 2019 4:59 PM
To: Parker, Steve <[REDACTED]>
Cc: Newsome, Pete <[REDACTED]>; Lenton, Matthew <[REDACTED]>; Amy Prime <[REDACTED]>; Jonathan Gribben <[REDACTED]>
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Steve

Thanks. Please can Fujitsu extract all KELs (of all types and all versions) that existed as at 13 December 2018. This will result in extracting again KELs already extracted (which is fine because we can de-dupe at our end) and all past versions. We do not want to extract any new KEL created, or any version of a KEL created, after the above date.

We believe that 13 December 2018 was the date the extraction was last run. Please can you confirm this is correct before proceeding.
It is really important that this extraction is done accurately because it is likely to be subject to close scrutiny by the

Claimants / Court. If you are at all unclear as to the scope of what is required, please contact us. Please also flag any issues that may cause the extraction to miss or over capture KELs.

Kind regards
Andy

Andrew Parsons

Partner
Womble Bond Dickinson (UK) LLP





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From: ParkerSP[
Sent: 04 October 2019 14:18
To: Andrew Parsons <
Cc: [pete.newsome](#)[] [Matthew.Lenton](#)[
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Andy,

Further to our discussion over the phone. I can confirm that we do hold a revision date for the KEL versions so the extract can be filtered to a point in time.

Regards

Steve

Steve Parker
Head of Post Office Application Support
Digital Technology Services

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From: Parker, Steve
Sent: Friday, October 4, 2019 12:27 PM
To: 'Andrew Parsons' <[REDACTED]>; Lenton, Matthew <[REDACTED]>; Amy Prime <[REDACTED]>; Lucy Bremner <[REDACTED]>
Cc: Newsome, Pete <[REDACTED]>; Jonathan Gribben <[REDACTED]>; Godeseth, Torstein <[REDACTED]>
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

I'm unsure where the financial aspects have got in the FJ – POL commercial process, I'll defer to Pete / Matthew on that one. Having said that, I now have internal approval to complete the work regardless, once WBD ask us to start the extract.

In stating earlier that "Given clearance now, we'd have the information to you tomorrow lunchtime" I had forgotten it was Friday! In mitigation, this is just my second day back from leave. That statement should have been: Given clearance now, we'd have the information to you lunchtime the following working day.

Regards

Steve

From: Andrew Parsons <[REDACTED]>
Sent: Friday, October 4, 2019 12:09 PM
To: Parker, Steve <[REDACTED]>; Lenton, Matthew <[REDACTED]>; Amy Prime <[REDACTED]>; Lucy Bremner <[REDACTED]>
Cc: Newsome, Pete <[REDACTED]>; Jonathan Gribben <[REDACTED]>; Godeseth, Torstein <[REDACTED]>
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Steve – to be clear, please do not start the extract (even when you have financial clearance) until you get the go ahead from WBD.

Thanks
 Andy

Andrew Parsons
 Partner
 Womble Bond Dickinson (UK) LLP

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 e: [REDACTED]

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From: Andrew Parsons
Sent: 04 October 2019 11:31
To: ParkerSP[GRO] Matthew.Lenton[GRO] Amy Prime < GRO >; Lucy Bremner[GRO]
Cc: pete.newsomel[GRO] Jonathan Gribben < GRO >; Torstein.O.Godeseth[GRO]
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Steve

Thanks. Where has the financial clearance got to? Is it with Post Office? If so who? I can then try to move it forward from the Post Office end.

Kind regards
Andy

From: ParkerSP[GRO]
Sent: 04 October 2019 10:55
To: Andrew Parsons[GRO] >; Matthew.Lenton[GRO] Amy Prime [GRO]; Lucy Bremner < GRO >
Cc: pete.newsomel[GRO] Jonathan Gribben < GRO >; Torstein.O.Godeseth[GRO]
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Andy,

Apologies for the TLA, yes, 1 MD = one man day. Given clearance now, we'd have the information to you tomorrow lunchtime.

Regards

Steve

Steve Parker
Head of Post Office Application Support
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From: Andrew Parsons < GRO >
Sent: Friday, October 4, 2019 10:42 AM
To: Parker, Steve < GRO >; Lenton, Matthew < GRO >; Amy Prime [GRO]; Lucy Bremner < GRO >
Cc: Newsome, Pete < GRO >; Jonathan Gribben < GRO >; Godeseth, Torstein[GRO]
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Steve

Thanks. To be clear - does 1 MD mean one man day? If so, if you got financial clearance today, when would the documents be passed to us?

Kind regards
Andy

Andrew Parsons

Partner
Womble Bond Dickinson (UK) LLP

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From: ParkerSPi <GRO>
Sent: 04 October 2019 10:30
To: Andrew Parsons <GRO>; Matthew.Lenton <GRO> Amy Prime
<GRO>; Lucy Bremner <GRO>
Cc: pete.newsome <GRO> Jonathan Gribben <GRO>;
Torstein.O.Godeseth <GRO>
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Andy,

Apologies, I didn't realise that Matthew was on leave today.
While I still don't have the internal confirmation of funding to do this activity I can say that the elapsed time to produce the data for you would be 1 MD. Is that enough information for now?

Steve

Steve Parker
Head of Post Office Application Support
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From: Andrew Parsons <[REDACTED]>
Sent: Friday, October 4, 2019 8:12 AM
To: Lenton, Matthew <[REDACTED]>; Amy Prime <[REDACTED]>; Lucy Bremner <[REDACTED]>
Cc: Newsome, Pete <[REDACTED]>; Jonathan Gribben <[REDACTED]>; Godeseth, Torstein <[REDACTED]>; Parker, Steve <[REDACTED]>
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Matthew

Please can you confirm as a matter of urgency (this morning) how long you believe it will take to extract the KELs? We are expecting questions from the Claimants / the Court about this and need to be prepared to answer them immediately.

Thank you
Andy

Andrew Parsons
Partner
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From: Matthew.Lenton <[REDACTED]>
Sent: 03 October 2019 15:22
To: Amy Prime <[REDACTED]>; Lucy Bremner <[REDACTED]>
Cc: [pete.newsome](#) <[REDACTED]>; Andrew Parsons <[REDACTED]>; Jonathan Gribben <[REDACTED]>; [Torstein.O.Godeseth](#) <[REDACTED]>; [ParkerSP](#) <[REDACTED]>
Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Amy,

We are just awaiting internal confirmation of funding before starting this activity.

Matthew Lenton
Document Manager
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From: Amy Prime <[GRO]>

Sent: Wednesday, October 2, 2019 6:16 PM

To: Lenton, Matthew <[GRO]>; Lucy Bremner <[GRO]>

Cc: Newsome, Pete <[GRO]>; Andrew Parsons <[GRO]>; Jonathan Gribben <[GRO]>; Godeseth, Torstein <[GRO]>; Parker, Steve <[GRO]>

Subject: RE: KELs - query [WBDUK-AC.FID26896945]

Matthew

Further to the below and our discussion yesterday, I understand that to extract the previous versions of the current or deprecated KELs as HTML files it would be necessary to produce a new script. Please could Fujitsu proceed with producing this script, but not run the script until we provide further confirmation to do so?

If you could let me know and ETA for this script being ready it would be much appreciated.

Many thanks

Amy

Amy Prime

Associate

Womble Bond Dickinson (UK) LLP

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From: Matthew.Lenton <[GRO]>

Sent: 01 October 2019 10:15

To: Lucy Bremner <[GRO]>

Cc: [pete.newsome](mailto:pete.newsome@wbd.com) <[GRO]>; Amy Prime <[amy.prime](mailto:amy.prime@wbd.com)> <[GRO]>; Andrew Parsons <[andrew.parsons](mailto:andrew.parsons@wbd.com)> <[GRO]>; [GRO] >; Jonathan Gribben <[GRO]>; Torstein.O.Godeseth <[GRO]>; ParkerSP <[GRO]>

Subject: RE: KELs - query [WBDUK-AC.FID27032497]

Lucy,

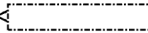
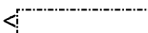
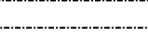

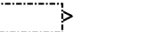
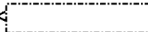
This part: "[t]he KEL only contains the current database entries" – I'm not completely clear what that is intended to mean, but it may be clarified by the following:

This is correct: "is constantly updated and so the current version will not necessarily reflect the version that was in place at the relevant time"

The second sentence is not correct: "The previous entries / versions of the current entries are no longer available". You may recall that there are three status categories of KEL: current, deprecated and deleted. For those that are current or deprecated, they have been updated in such a way that previous content is not permanently overwritten, but instead a new version is created, with the previous versions being retained and accessible. For those that have been deleted, only the last version at the point of deletion has been retained.

Matthew Lenton
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From: Lucy Bremner < >
Sent: Monday, September 30, 2019 6:37 PM
To: Lenton, Matthew < >
Cc: Newsome, Pete < >; Amy Prime < >; Andrew Parsons < >; Jonathan Gribben < >
Subject: KELs - query [WBDUK-AC.FID27032497]

Matthew,

Post Office is seeking to quote from its Electronic Documents Questionnaire submitted back in 2017. It is seeking to rely on the following quote in relation to KELs:

"[t]he KEL only contains the current database entries and is constantly updated and so the current version will not necessarily reflect the version that was in place at the relevant time. The previous entries / versions of the current entries are no longer available".

Can you confirm that this is definitely the correct position (i.e. that previous entries are no longer available)? We need to respond to Freeths by 10am tomorrow, so confirmation ASAP would be appreciated.

Kind regards,

Lucy

Lucy Bremner
Associate
Womble Bond Dickinson (UK) LLP

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