

Message

**From:** Martin Edwards [GRO]  
**on behalf of** Martin Edwards <[GRO] [GRO]>  
**Sent:** 04/06/2013 18:21:04  
**To:** Alwen Lyons [GRO]  
**Subject:** RE: Paula 1:1 with Alice - update on 2nd sight etc

Thanks!

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**From:** Alwen Lyons  
**Sent:** 04 June 2013 19:19  
**To:** Martin Edwards  
**Subject:** Re: Paula 1:1 with Alice - update on 2nd sight etc

Its the Horizon system we use now as opposed to the old system we changed in 2011 Horizon next generation, or Horizon on line  
Thanks  
Alwen

Alwen Lyons

~~Company Secretary~~

GRO

Sent from Blackberry

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**From:** Martin Edwards  
**Sent:** Tuesday, June 04, 2013 06:09 PM  
**To:** Alwen Lyons  
**Subject:** RE: Paula 1:1 with Alice - update on 2nd sight etc

Thanks Alwen, very helpful

What's HNGX?!

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**From:** Alwen Lyons  
**Sent:** 04 June 2013 18:47  
**To:** Martin Edwards  
**Subject:** Re: Paula 1:1 with Alice - update on 2nd sight etc

So there are a few things

James is now back from recess and has spoken to Janet about the Paula meeting, he drafting something for JFSA and Second Sight. I spoke to Janet yesterday as it was her first day back and we are organising another's call later in the week and a coffee to discuss how we take it forward after her conversation with James

There are several things I have said we need to discuss, how we shut down new cases still coming through, how James deals with cases without any evidence, and how SS fulfil his desire to keep JFSA on Board.

SS are now working in the 3 cases as agreed which include the Rudkin case, where he alleges that he heard someone at Fujitsu state they could alter a subpostmasters account.

Lesley and I had a meeting with Fujitsu this week and they are providing for us an audit trail of adjustments which can be made centrally which they say happens very rarely, so we are waiting to see that and the controls in place. However

they suggest that what Rudkin heard was the testers for the HNGX referring to test data and not the live environment. This would be good if we could prove it.

The plan is to look at the audit trails And then have a joint meeting with us, SS, and Fujitsu.

We are also pushing ahead with the spot reviews sent over by SS. So lots going on

Thanks  
Alwen

Alwen Lyons  
Company Secretary

**GRO**

On 4 Jun 2013, at 18:31, "Martin Edwards" **GRO** wrote:

Hi Alwen – as you know, Paula is seeing Alice tomorrow. She asked if you could provide an update on the latest state of play with James Arbuthnot et al. I'll be sending her a list of issues/background points tomorrow morning at around 9, so if you were able to give me something by then that would be appreciated. Give me a call if it's easier just to give me a few points over the phone – or I can pop round in the morning.

I've mentioned the point we discussed earlier around potentially needing to reconvene the sub-committee to discuss possible Fed concessions.

Thanks,  
Martin

Martin Edwards I Chief of Staff to the Chief Executive

<image001.png>

**GRO**

**GRO**

[@postofficenews](mailto:postoffice.co.uk)  
<image002.png>