## Stephen Dilley

From:	Stephen Dilley
Sent:	08 September 2006 09:45
To:	'rmorgan <b>GRO</b>
Cc:	Tom Beezer
Subject:	FW: Amended draft witness statement of Ken Crawley: Post Office -v- Castleton
Attachments:	STATEMENT_1209673.DOC; MARINE Drive.XLS





STATEMENT\_12096 MARINE Drive.XLS 73.DOC (50 KB) (22 KB)

Dear Richard,

I attach the latest version of Ken Crawley's statement. He's the witness who talks about what happens when a customer collects their pension or allowance. He was not involved at the time.

We need to think about whether or not to use Ken's statement. Paras 5 and 6 of the statement may give the impression that the Paid Order Unit in Lisahally manually check EVERY single paid foil received against the weekly Horizon summary that accompanied them and that if the 2 don't match, an error notice is generated. However, this is not the case.

When I interviewed Ken he said that in actual fact the POU get such vast quantities of foils that they do not manually check all of them. Instead, unbeknown to the branches, they get put on a rota when their P&A counterfoils will be checked against the Horizon summary. Approximately 400 to 500 branches get checked each week meaning each branch would only be checked about once every 2 years. Marine Drive was checked:

1. on rota on 19 to 26 September 2002;

2. because of a £1,655 discrepancy, again from 14 to 19 August 2003; and 3. on rota on 27 January to 8 February 2005.

My understanding of the implications of this are that nobody would ever really know whether the P&A data was being accurately inputted/recorded into Horizon because no-one was regularly comparing that against the foils received from the branch. Therefore, the question for us is whether we put Ken's statement in as evidence.

Kind regards.

Stephen Dilley Solicitor for and on behalf of Bond Pearce LLP



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-----Original Message-----From: Stephen Dilley Sent: 08 September 2006 09:22 To: 'ken.crawley GRO Cc: cheryl.woodward GRO Subject: RE: Amended draft witness statement of Ken Crawley: Post Office -v- Castleton

Dear Ken,

Thanks for your email of 5 September.

I attach an amended version of your statement for approval, taking on board your comments. Just 2 points:

1. I assume filing of weekly (as opposed to daily) summaries was mandatory (para 6).

2. I understand that the attached excel spreadsheet shows some identical errors twice. Presumably this is just needless repetition and those errors only occurred once? If so, would you mind deleting the duplicates from the

attached spreadsheet? (I think that might reduce the total errors to 16 and if you agree, we'll amend para 10 of your statement accordingly).

Kind regards.

Stephen Dilley Solicitor for and on behalf of Bond Pearce LLP



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-----Original Message-----From: ken.crawley GRO Sent: 05 September 2006 11:25 To: Stephen Dilley

Subject: Re: Draft witness statement of Ken Crawley: Post Office -v- Castleton

Stephen

Thank you for your e-mail and attachments.

I've had a look at the Witness Statement and have made a few changes mainly involving the daily summary aspect of the work. I have checked the process with a colleague from the Investigation Team and am now happy that the statement is as good as it can be.

I have attached the revised version of the statement and changes are in red type. Answers to your questions are also indicated in red.

(See attached file: P&A STATEMENT (Stephen Dilley).DOC)

Please do not hesitate to contact me again should you require any further information or clarification.

See you Monday.

Regards

Ken

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Dear Ken,

I refer to our telephone conversation today and to our meeting on 29 August.

I attach a draft Witness Statement for your approval. I have included some questions in bold italics and look forward to hearing from you as soon as possible.

Kind reg.

Stephen Dilley Solicitor for and on behalf of Bond Pearce LLP



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