

IN 2005 WE HAD A CHANGE OF COMPUTER ~~SYSTEMS~~ BY THE POST OFFICE. IT OCCURRED THAT WE HAD A £4,000 SHORTAGE. THE POST OFFICE SAID THEY WOULD LEAVE THE SHORTAGE IN ABEYANCE FOR 6 MONTHS SO THAT ALL WORK COULD BE CHECKED. NOBODY COULD FIND THE SHORTAGE SO THE POSTMASTER WAS ASKED TO PAY IT BACK IN FULL.

ALI ASKER TOLD US HE WOULD PAY HALF OF THE SHORTAGE BUT WE WOULD HAVE TO PAY THE OTHER HALF, AND ANY FUTURE SHORTAGES WOULD HAVE TO BE PAID FOR BY US FOR POST OFFICE AND ATM.

AT FIRST, WE TRIED TO MAKE SHORTAGES GOOD OURSELVES BY USING OUR OWN CREDIT CARDS. WE ALSO DIDN'T TAKE ANY HOLIDAYS AND WOULD PAY OUR HOLIDAY MONEY TOWARDS THE DEBT.

HOWEVER, EVENTUALLY WE RAN OUT OF OUR OWN FUNDS TO PAY IT BACK. WE BEGAN TO COVER SHORTAGES BY DELAYING THE PROCESSING OF BUSINESS DEPOSITS TO ALLIANCE + LEICESTER / SANTANDER BUT WE CANNOT GO ON ANY LONGER.

WE CANNOT EXPLAIN HOW SHORTAGES HAPPEN, BUT OVER THE YEARS THE FIGURE HAS BUILT-UP TO £34,250 APPROX.

WE HAVE NOW REACHED BREAKING POINT BECAUSE OF THIS OUR LIVES + OUR HEALTH ARE DEEPLY AFFECTED BY THIS. WE ARE NOW IN PERSONAL DEBT BECAUSE OF THIS TOTAL MESS WE FIND OURSELVES IN.

WE HAVE BOTH WORKED IN THE POST OFFICE FOR OVER 20 YEARS AND IN ALL THAT TIME HAVE NEVER, EVER HAD A PROBLEM UNTIL THIS SITUATION.

GRO

(ANGELA SEFTON)

GRO

(ANDS NICH)

(SB145)