

Royal Mail Group

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a)
and 5B, MC Rules 1981, r 70)

Statement of Jon Longman

Age if under 18 Over 18 (If over 18 insert 'over 18')

This statement (consisting of 2 (two) pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated 5th day of February 2010
the

Signature

GRO

Following my statement of 6th January 2009, I would now like to add the following.

I have been a Post Office® Investigator for almost 10 years, having joined the department in June 2000.

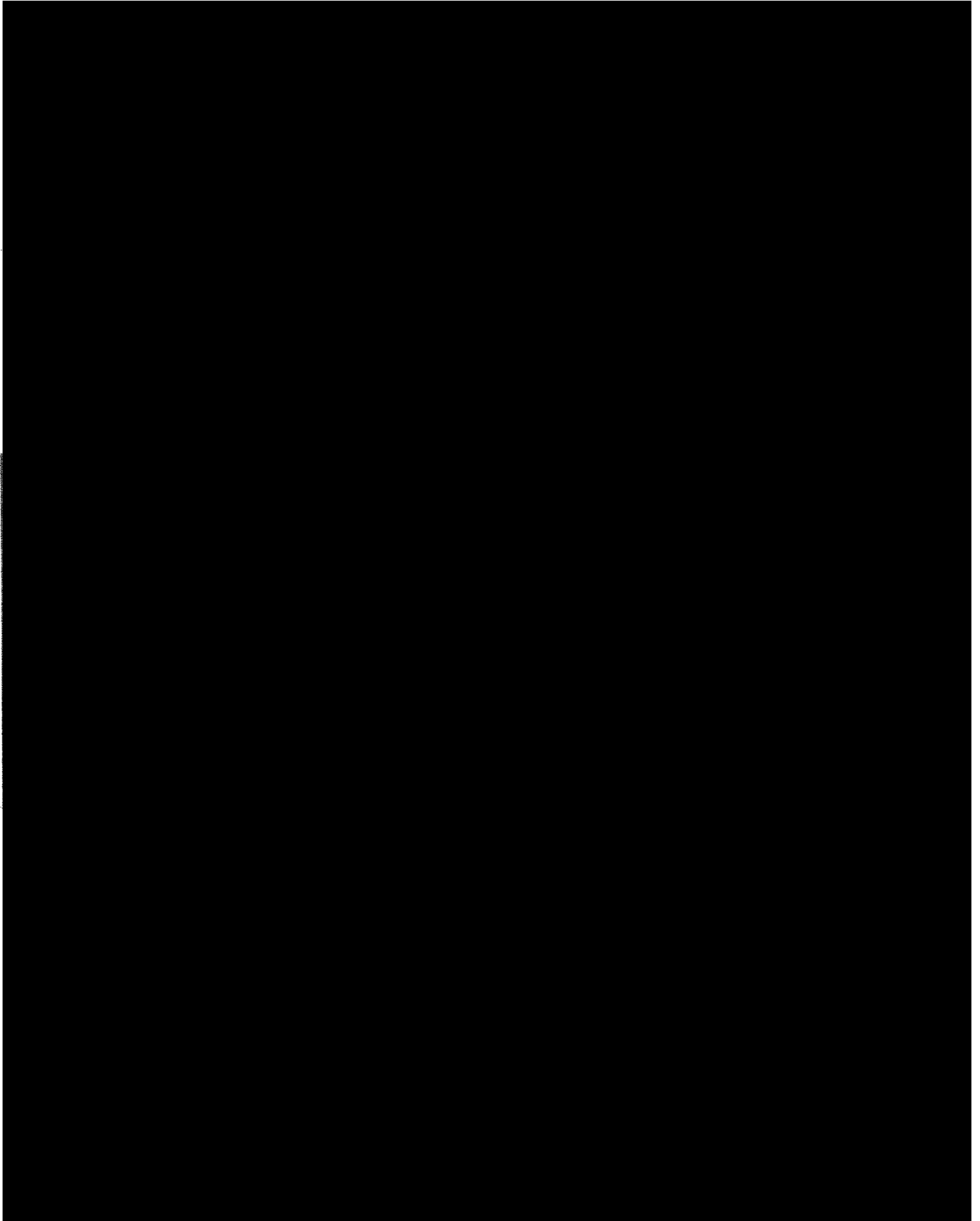
Over the years I have developed a working knowledge of Horizon and have successfully undertaken a variety of casework involving different fraud transactions. However, my knowledge of the Horizon system is not up to the level of a counter clerk or subpostmaster who uses the system on an almost daily basis. I also have no IT knowledge as to the workings of the Horizon equipment or data transfer.

I have used the Horizon system when requested, to work at main Post Offices during strike periods and at Christmas to assist with the seasonal increase in customers. I have had minimal training on the use of Horizon but have always been able to conduct most customer transactions and balance the stock that I have been using. I have never experienced any

Signature

GRO

Signature witnessed by



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Continuation of statement of Jon LONGMAN

problems with the Horizon system other than pressing the wrong icon on the screen and requiring assistance from a more experienced clerk to get me back to the correct screen.

As an Investigator I have been tasked with investigating cases such as, Audit Shortages, Pension & Allowance Fraud, Driving Licence Application Fraud, Postage Fraud, Green Giro Fraud, Post Office® Card Account Fraud, Banking Fraud, Bureau Fraud e.g. Due to the wide variety of cases that we investigate it is not always possible to remember how the transaction is carried out on Horizon and therefore, I would seek advice from any number of sources within Post Office® Ltd such as colleagues, Branch Managers, Auditors, Contract Managers, Operations Manuals e.t.c. to fully understand the fraud and how it is being carried out. Liaison with external agencies such as Alliance & Leicester, DVLA and First Rate e.t.c. is also made to assist with enquiries where necessary.

When conducting enquiries at a Post Office®, if any interview with a member of staff reveals a system problem as a possible cause for the loss then this would be followed up as a matter of course by making the necessary enquiries with our Financial Department at Chesterfield in the first instance. If during interview no mention is made of system failures and other reasons are given for cause of the losses such as staff thefts then I would not as an Investigator make system enquiries.

I am now in possession of the personnel file for Mrs Misra. Apart from the training records that have already been copied and forwarded to Post Office® Legal Services, the remainder of the file contains information relating to Mrs Misra's application to become a subpostmaster, transfer details, conditions of appointment, assessment process summary sheet, agency business plan, Seema Misra CV, provisional contract between Mahesh Kumar Patel and S & D Misra and the Reason to Urge notes of an interview held between Mrs Misra and Elaine Ridge, Contracts Manager on the 12th March 2008.

Signature

CS011A

GRO

Signature witnessed by