

Message

From: Ian Henderson [GRO]
Sent: 25/01/2013 10:38:36
To: WALKER, Janet [GRO]; Ron Warmington [GRO]
CC: Alwen Lyons [GRO]; Simon Baker [GRO]
Subject: RE: Meeting - 25 March, 5-6pm

Janet

Ron and I have discussed this

We both think it is an excellent idea for Alan and Kay to be invited. We are now working quite closely with them and have almost daily contact.

We note your comments about confidentiality and we will ensure that we comply with this requirement.

As far as prioritisation is concerned, in addition to dealing with cases on a "first come first served" basis we would also like to apply some "weighting" criteria where cases which clearly have real potential to address the key issue as to whether or not there are problems with Horizon are given priority over more general issues raised by constituents.

Perhaps we can discuss this further in the meeting on 25 March?

With best wishes

Ian R Henderson CCE CISA FCA
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From: WALKER, Janet [GRO]
Sent: 24 January 2013 13:46
To: Ron Warmington; 'Ian Henderson'
Cc: 'Alwen Lyons'; 'Simon Baker'
Subject: Meeting - 25 March, 5-6pm

Dear Ron and Ian,

James passes on his thanks for all your work thus far. He would be very pleased if you could come in for a meeting on 25 March, at 5pm, which will be held in Portcullis House, Meeting Room N. We will send out invitations to all interested MPs, and I will let you know who is attending prior to that meeting.

There is one thing he particularly wanted you to know, and that is that no MP is permitted information about another MP's constituent, therefore it is extremely important that at that meeting, no individual cases are referred to by name. Can you bear this in mind please?

He also was of the mind that the prioritisation of cases ought probably be up to you, but a first-come-first-served approach works as well as any.

He doesn't think the meeting needs a formal agenda, and might best be approached simply as an update from you as to how things are going, where you are with the caseload in general, and your thoughts. I would be prepared just in case you get collared by any individual MP about his or her constituent, and it might be handy to tell everyone in general detail if there are delays in getting started on cases, and the reasons for this. This seems to be the general tenor of queries we are getting.

Finally, James thinks it would be a good idea to invite Alan Bates and Kay Linnell to join the meeting. Are you both OK with this?

Kind regards and best wishes,
Janet

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From: Ron Warmington [GRO]
Sent: 23 January 2013 14:27
To: WALKER, Janet; 'Ian Henderson'
Cc: 'Alwen Lyons'; 'Simon Baker'
Subject: RE: Mrs Pauline Thomson, constituent of Rt Hon Greg Knight MP

Thanks Janet. We do now have, with the cases put forward through MPs, and those now coming in through the JFSA, more investigative work than any of us anticipated. That's a very good thing as we are beginning to see some high quality cases... but it does raise the matter of how that number can be handled within an acceptable timescale. It follows that we will therefore need to discuss prioritisation of the caseload. Perhaps we can include that in the Agenda for our next meeting.

Thanks again

Ron

From: WALKER, Janet [GRO]
Sent: 23 January 2013 13:43
To: 'Ron Warmington'; Ian Henderson
Cc: Alwen Lyons
Subject: Mrs Pauline Thomson, constituent of Rt Hon Greg Knight MP

Dear Ron and Ian,

Please find attached a scan of a letter James has just received from the Rt Hon Greg Knight, regarding one of his constituents. Mrs Pauline Thomson has now requested that her case be investigated, and I am passing this to you now.

Many thanks
Janet

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