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RESTRICTED – POLICY AND COMMERCIAL

ANNEX B

BIS | Department for Business
Innovation & Skills

Norman Lamb MP
Minister for Employment Relations,
Consumer and Postal Affairs

Our ref: 285370
Your ref:

Alan Bates

GRO

6 April 2012

Dear Mr. Bates

Thank you for your letters of 25 February and 20 March seeking a meeting with me to discuss the concerns of the Justice for Sub Post Masters Alliance (JFSA) about Post Office Ltd's (POL) Horizon system and the survey of serving subpostmasters recently conducted by your organisation. I apologise for the delay in replying.

As you are aware from your contacts with my predecessor, Ed Davey, the concerns raised by the JFSA relate to operational and contractual matters for POL and, as the shareholder, Government has an arm's length relationship with the company and does have any role in its day to day operations. I also understand that legal action against POL is under way in behalf of a number of JFSA members.

Taking into account that any meeting would take place within this overall context, I would ask you to contact my Diary Manager **GRO** on **GRO** if you would still like to arrange a suitable date.

GRO

NORMAN LAMB MP

Approved by the Minister and signed in his absence

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Enquiries **GRO** | Minicom **GRO** | Contact us www.bis.gov.uk/contact-us