
From: Callard Richard (ShEx)/O=BIS PRODUCTION/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=EF0FA57983304064B518D3B87774A899-RCALLARD]
Sent: Thur 25/02/2016 4:55:14 PM (UTC)
To: Manson Justin (ShEx); [redacted] GRO
Subject: FW: Submission on Post Office Limited's (POL) IT renewal

Told you, there's something "teflon" about her.

From: Russell Mark (ShEx)
Sent: 25 February 2016 16:54
To: Callard Richard (ShEx); Manson Justin (ShEx)
Subject: RE: Submission on Post Office Limited's (POL) IT renewal

I mentioned to Howard. As I was doing so, Paula ambushed us.

Let's discuss.

From: Callard Richard (ShEx)
Sent: 24 February 2016 11:28
To: Manson Justin (ShEx); Russell Mark (ShEx)
Subject: RE: Submission on Post Office Limited's (POL) IT renewal

Justin / Mark

Worth Mark sighting Howard on this.

I have called Iain King (G5 in Finance) to get a picture slightly higher up the chain. He said that if we withhold payment of the £220m for good reason (i.e. better budget process in future, a more challenging budget etc) then Howard tends to be relaxed (even though BIS will be fined).

We should therefore approve payment on the 14th March in anticipation of paying it on 1st April, but providing we are justified in doing so we could withhold it. We therefore have a bit more flexibility, but it would be worth Mark just raising this prospect with Howard so that we all go in with our eyes open.

R

From: Manson Justin (ShEx)
Sent: 24 February 2016 10:29
To: Russell Mark (ShEx); Callard Richard (ShEx)
Subject: RE: Submission on Post Office Limited's (POL) IT renewal

Mark - one data point for you. Richard has been looking at the timing for the payment to POL (£220mm for 2016/17). The last day for us to sign off the BIS process is 14 March.

Apparently, delaying beyond that causes some difficult issues for government finances (Richard can clarify exactly how). March 14 is one week before the board approve the budget and the same day the board papers with the budget go out. We will have one working day after the POL executive sign off (March 10) to approve it ourselves and set in train the BIS process.

We are preparing a detailed timetable for next years process to avoid bottlenecks and mismatches of timings but for this year we will have to work with the timing that POL have imposed.

Justin

Justin Manson
Shareholder Executive

GRO

From: [Russell Mark \(ShEx\)](#)
Sent: 24/02/2016 09:49
To: [Manson Justin \(ShEx\)](#); [Callard Richard \(ShEx\)](#)
Subject: FW: Submission on Post Office Limited's (POL) IT renewal

From: Russell Mark (ShEx)
Sent: 24 February 2016 09:49
To: Orme Howard (FCDT)
Subject: RE: Submission on Post Office Limited's (POL) IT renewal

Yes is the answer and this is in hand.

Best for us to have 10 mins on this.

From: Orme Howard (FCDT)
Sent: 24 February 2016 09:43
To: Russell Mark (ShEx)
Cc: Orme Howard (FCDT)
Subject: FW: Submission on Post Office Limited's (POL) IT renewal

Mark

Do we need to look a bit more closely at POL given the amount of money they are spending overall in transformation and now this ? And given we underwrite them ? Do they have the skills needed to modernise . Horizon was a problem when I was at DWP over 7 years ago and is the spine of their business model.

Howard

From: Dollin Michael (Shareholder Executive)
Sent: 22 February 2016 14:57
To: Neville-Rolfe MPST
Cc: Javid MPST; SpAd Javid MPST; Freeman MPST; Perm Sec (BIS); ShEx POL Team; Russell Mark (ShEx); Boughen Aileen (ShEx); Adetimilehin Tobi (DG CT); Orme Howard (FCDT); Gorasia Charu (Finance); Walker Sam (Finance); French Claire (Communications); Yeomans Rachel (Communications); Barker Matthew (Communications); Rogers Ashley (Communications); Devitt Stephen (Legal B)
Subject: Submission on Post Office Limited's (POL) IT renewal

Andrew/Dan,

Please see attached a submission updating the Minister on the problems with POL's IT renewal (identified and flagged in December) and actions in hand to rectify this.

George can you please hold off sharing till BNR has commented under the usual 1-2 arrangements.

Many thanks,

Rgds

Michael

Michael Dollin | Post Office Network Team | Shareholder Executive | Department for Business, Innovation & Skills |

UG - Victoria 3 | 1 Victoria Street | London SW1H 0ET | Tel: **GRO**