From: Manson Justin (ShEx)[/O=BIS PRODUCTION/OU=EXCHANGE ADMINISTRATIVE GROUP

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MANSONJ]

Sent: Fri 27/11/2015 11:08:14 PM (UTC)

To: Russell Mark (ShEx) GRO]; Callard Richard

(ShEx)[GRO

Subject: FW: Baroness N-R

Mark:

Prompted by your email on SoS and options for private capital in POL, I asked Richard for an update this afternoon on BNR and more generally on POL issues. I expect that he has told you already but just in case:

At the board this week, it was made known that the company will likely have to restate net income for provision of payments to subpostmasters it had not recognised. The amount is likely to be significant. The second issue was that the migration to a new IT system is not going well and management may not have kept the board as fully apprised as they might have expected.

I haven't seen a copy of the board papers and have only briefly spoken with Richard. We will catch up in more detail early next week on these topics and on the SoS request for options on private capital.

Separately, we now have a date of Dec 9 to meet with BNR.

In any case there are a number of issues which arise from all this which we should discuss and I will put some time in the diary next week.

Cc'ing Richard

Have a great weekend, Justin

Sent from my Windows Phone

From: Manson Justin (ShEx)
Sent: 27/11/2015 16:26
To: Callard Richard (ShEx)
Subject: RE: Baroness N-R

I just got the invite from BNR's office for Mark and me on Dec 9. You and I are catching up on Tuesday on this. It'd be good to go through all the significant issues and communications at that catch-up session. May be invite Laura too?

Meantime, anything more broadly on POL beyond BNR I should be aware of?

From: Callard Richard (ShEx)
Sent: 27 November 2015 16:22
To: Manson Justin (ShEx)
Subject: RE: Baroness N-R

No, BNR seems to be in a better place. Some peripheral sparrow stuff has cropped up as you will have seen but nothing to speak of.

R

From: Manson Justin (ShEx)

Sent: 27 November 2015 16:20 **To:** Callard Richard (ShEx) **Subject:** RE: Baroness N-R

Ok. I was cc'd by Laura on some Horizon/BNR stuff earlier in the week. Anything else on BNR - or more broadly - which I haven't seen?

From: Callard Richard (ShEx)
Sent: 27 November 2015 16:13
To: Manson Justin (ShEx)
Cc: Roberts Claire (ShEx)
Subject: RE: Baroness N-R

Not sure. Copying Claire.

R

From: Manson Justin (ShEx)
Sent: 27 November 2015 16:08
To: Callard Richard (ShEx)
Subject: FW: Baroness N-R

Do you we have a date for a meeting with BNR?

From: Manson Justin (ShEx)
Sent: 18 November 2015 23:10
To: Callard Richard (ShEx)
Subject: FW: Baroness N-R

We have discussed the PO piece of this. It seems to me that you - and the team - have had some very tough duty caught between PO's problems (real or not) and what a Minister can say. And the advice - what I have seen- has been very well nuanced to the situation. If its on appointments, the process is the process. Sometimes convenient and sometimes less so. But hard to argue that you haven't managed it effectively given the (proper) constraints.

Lets see what the issue is and take from there.

J

Sent from my Windows Phone

From: <u>Callard Richard (ShEx)</u> Sent: 18/11/2015 18:25

To: Russell Mark (ShEx); Manson Justin (ShEx); Lowe Roger (ShEx)

Cc: Norris Paul (ShEx); Roberts Claire (ShEx)

Subject: RE: Baroness N-R

Marvellous. Yes, I can give you a full briefing. The problem is we cannot deliver what she wants (a green-locked GIB, and a Post Office without a perceived but non existent IT problem). Bit harsh from my perspective, we've kept a lid on the latter and are in a much better position on the former than we should actually be!

Perhaps Claire can find a slot in the diary for me?

R

Sent from my Windows Phone

From: Russell Mark (ShEx)
Sent: 18/11/2015 18:05

To: Manson Justin (ShEx); Lowe Roger (ShEx)
Cc: Norris Paul (ShEx); Callard Richard (ShEx)

Subject: Baroness N-R

Some negative feedback from BNR on ShEx, I'm afraid, in connection with GIB and PO. Came through Martin.

Generally she thinks we are too technocratic and not sensitive enough on politics. On GIB, the politics of handling the legislation, on PO similar concerns about poor political handling.

I don't know if there is anything in this, but clearly she has a problem so we need to jump on it.

I am going to fix a catch-up with her and would ideally like the two of you to come. Richard – you will probably have the strongest view (!) and we certainly need to get well briefed by you.

Mark