

Claim No: HQ16X01238, HQ17X02637, HQ17X04248

THE POST OFFICE GROUP LITIGATION  
IN THE HIGH COURT OF JUSTICE  
QUEEN'S BENCH DIVISION  
ROYAL COURTS OF JUSTICE

B E T W E E N:

ALAN BATES & OTHERS

Claimants

AND

POST OFFICE LIMITED

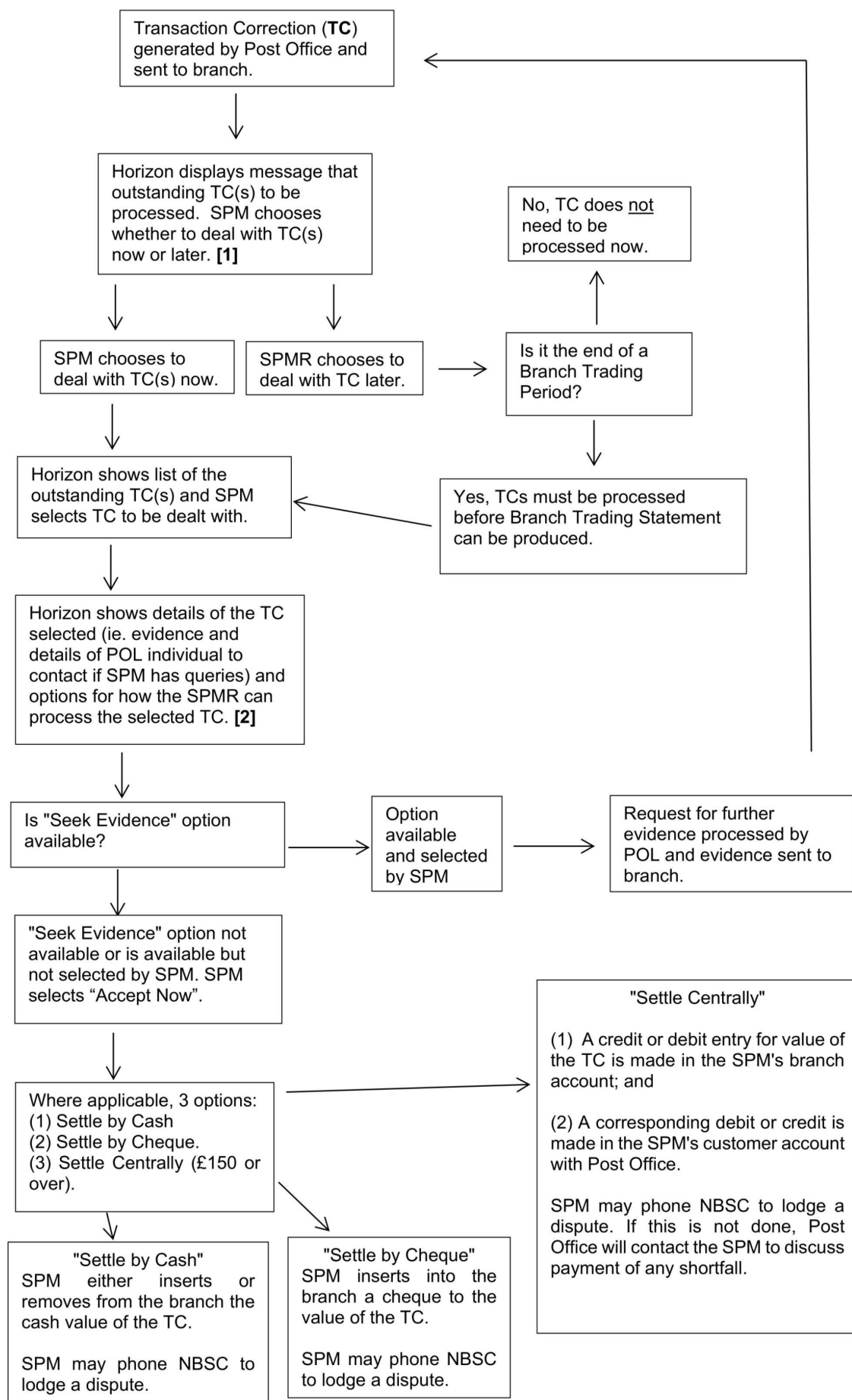
Defendant

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FLOWCHART 1 – TRANSACTION CORRECTIONS

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**Accompanying Notes:**

This flowchart fairly reflects at a high-level the process for accounting for Transaction Corrections on Horizon. There may have been minor variations to this process flow over the years. Transaction Corrections did not exist before 2005 and the process for Error Notices was different.

- (1) A SPM can also view outstanding TCs at any time after logging onto Horizon.
- (2) The SPM at this stage can still select to cancel the TC process and deal with them at a later time (except when the branch is at the end of a Branch Trading Period).