

**From:** "Parsons, Andrew" <[REDACTED] GRO>  
**To:** Rodric Williams <[REDACTED] GRO>  
**Cc:** "Pheasant, Andrew" <[REDACTED] GRO>, "Matthews, Gavin" <[REDACTED] GRO>  
**Subject:** RE: Bugs discussed in court cases  
**Date:** Mon, 1 Jul 2013 15:49:10 +0100  
**Importance:** Normal  
**Attachments:** \_DOC\_4867137(1)\_POL\_Misra\_Transcripts\_Spreadsheet\_Oct\_2011.doc;  
\_MEMO\_4867078(1)\_Memo\_re\_Misra\_Transcripts.doc;  
\_DOC\_4867304(1)\_POL\_Misra\_Transcripts\_Training\_October\_2011.doc;  
\_DOC\_4867274(1)\_POL\_Misra\_Transcripts\_Helpline.doc  
**Inline-Images:** image002.jpg; image004.jpg; image006.jpg

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Rodric

I think I've pinned down what happened with Misra.

This was a criminal case. We subsequently reviewed the transcripts of the criminal proceedings to identify anything relevant to Horizon. I've attached:

1. A memo of the key findings from Misra.
2. 3 tables with detailed cross-references to the Misra court transcripts identifying all the relevant material.

We've returned the Misra papers to POL so can't dig any deeper than the attached documents. Having re-reviewed these documents, I can't see anything that looks like the 14 Bug, the 62 Bug or the Falkirk Bug. However, it does appear that the Misra case went through Horizon in detail.

Kind regards  
Andy

**Andrew Parsons**  
Senior Associate

for and on behalf of Bond Dickinson LLP

*Bond Dickinson*

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**GRO**

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**From:** Parsons, Andrew  
**Sent:** 01 July 2013 15:28  
**To:** 'Rodric Williams'  
**Cc:** Pheasant, Andrew; Matthews, Gavin  
**Subject:** RE: Bugs discussed in court cases

Rodric

Other than Castleton and Misra, we are not aware of any litigation that has involved an allegation of an actual bug in Horizon.

However, this is based on anecdotal discussions inside Bond Dickinson. Please bear in mind that we have handled 100s of cases over the last 5-10 years for POL so (absent a case by case review) it's impossible to say for certain that no SPMR alleged a Horizon bug.

We are however confident that no case in the last 2 years has involved an allegation that there is a specific flaw in Horizon. There are a number of cases handled by our paralegal team that have been put on hold because an SPMR has alleged problems with Horizon. These cases are suspended pending the Second Sigh report. It may be that on closer inspection these cases reveal a specific complaint about an error in Horizon however we would need to undertake a deeper review of each case to determine this.

**On Castleton:**

I've spoken to the lawyer who conducted this litigation which took place in 2007.

The case was principally about accounting records – the Horizon challenges by Castleton were generally uncoordinated and piecemeal. It should be borne in mind that Castleton was unrepresented so there was no logical attack on Horizon.

However, at para 23 of the Judgement (see attached), there is reference to an "error in Horizon" at a branch in Falkirk. I presume this is the "Falkirk Bug". The Court concluded that the Falkirk Bug did not affect Castleton:

*"Mr. Castleton cross-examined her [Mrs Chambers from Fujitsu] about complaints from another branch, which he did not identify. She immediately recognized the branch with confidence as being a branch at Callender Square in Falkirk. The problem at Callender Square had, she said, arisen from an error in the Horizon system, but there was no evidence of such a thing at Mr. Castleton's branch. I found Mrs. Chambers to be a clear, knowledgeable and reliable witness, and I accept her evidence."*

I'm still looking into Misra and will report back soon.

Kind regards  
Andy

Andrew Parsons  
Senior Associate  
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-----Original Message-----

From: Rodric Williams [mailto:**GRO**]  
Sent: 01 July 2013 14:42  
To: Matthews, Gavin  
Cc: Pheasant, Andrew; Parsons, Andrew  
Subject: RE: Bugs discussed in court cases

Hi - is someone able to come back to me on this please?

Thanks, Rodric

-----Original Message-----

From: Rodric Williams  
Sent: 30 June 2013 15:10  
To: 'Gavin.Matthews'; **GRO**  
Cc: 'Andrew.Pheasant'; **GRO**; 'Andrew.Parsons'; **GRO**  
Subject: Fw: Bugs discussed in court cases

Gavin,

Can you please find out whether bugs in the Horizon system have ever been specifically discussed in any proceedings your firm has run for Post Office Ltd. This would include the Agent Debt cases you handle.

Thanks, Rodric

----- Original Message -----

From: Simon Baker  
Sent: Friday, June 28, 2013 05:55 PM  
To: Rodric Williams  
Cc: Lesley J Sewell; Alwen Lyons; Hugh Flemington  
Subject: Bugs discussed in court cases

Rod

It would be helpful if we can show that horizon bugs were discussed openly in our court cases.

We know that the falkirk bug was discussed in the Misra case, can you find out if there are any other examples where bugs have been discussed in court.

I would appreciate if you treat this as a priority. We need the answer by 3pm Monday.

Simon

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