From: H	ugh Flemington	GR	0	<u>i</u>	
	ısan Crichton	GRO			
	andrew.parsons		GRO		, Rodric
	'illiams	GRO	j		
	rnail A Singh	GRO			
,	gavin.matthews		GRO		<u>.</u>
Subject: R	e: Thoughts from the	meeting this m	orning		
Date: Fi	ri, 12 Jul 2013 14:34:	51 +0000			
Importance: N	ormal				
Inline-Images: in	nage001.jpg; image00	02.jpg; image00	03.jpg; image00	4.gif; image005.png	g;
	nage006.png; image0				
No - genuine one. I th	ink that propels us to	a worse position	n. Logically the pi	rocess has to be "app	eal your
conviction" first. If yo	u are quashed then we	won't be likely	to oppose a retr	ial and we will consid	ler a comp
settlement"					
From: Susan Crichton					
Sent : Friday, July 12, To : Hugh Flemington;		GRO		000	Rodric Williams
Cc : Jarnail A Singh; 'g		GRO ,	GRO	GRO	
	s from the meeting thi	s morning	<u> </u>		
Is that rhetorical ques	?				
From: Hugh Flemington					
Sent: 12 July 2013 15 To: Susan Crichton; 'a		GRO R	odric Williams		
Cc: Jarnail A Singh; 'g		GRO	Ouric Williams		
	s from the meeting this				
Where this has the no	tential for ending up i	s the CoAnneal	unholding crimir	al conviction of X wh	ilst POL suddenly
· ·	g X some compensation			iai conviction of X wi	mot r of saddemy
	8		,8		
From: Susan Crichton					
Sent: Friday, July 12,	2013 02:16 PM				
To: 'andrew.parsons(Jarnail A Singh; 'gavin	GRO		Rodric Williams	; ,
	s from the meeting this			GRO	
Subject. Re. Mough	3 from the meeting this	5 morning			
These ideas come fro	m the JFSA - I don't thi	nk SS have had	a hand in this -		
From: Parsons, Andre	w	GRO]		
Sent: Friday, July 12,	2013 02:06 PM				
10: Susan Crichton; R	oaric Williams				
	Jarnail A Singh; Matthe s from the meeting this		GRO	0	
Jubject. NE. Hlough	S nom the meeting this	3 morning			

Susan

Alan's approach seems similar to what we discussed yesterday, however there are some critical differences:

• SS seem to be being used as a weapon by JFSA to force POL into settlement - that is not their job.

- The approach assumes POL is liable and will offer settlements (and seems to hint at cash settlements). I'm
 not sure where SS have got this idea from? Any hint that POL may be considering cash settlements would
 encourage the toxic cases, encourage Shoosmiths and play badly in the media. I think we need to put a stop
 to this quickly.
- Item 2 SS should not be reporting on the "level of damage" suffered by an SPMR this is way outside SS' scope of work or expertise.
- Item 4 I would remove SS from the adjudicator / mediator position. SS cannot act as mediator between POL and SPMRs - it is not independent, it will be looking for defend its own conclusions in its report.
- Item 5 (a) agree that there should be a way to "arbitrate" if no resolution is reach between POL and the SPMRs. This however is through the courts and will not involve SS.
- Item 5(b) SS have no role in criminal issues. That is a matter solely from the criminal courts.
- Overall, SS are still approaching their work on a "case by case" basis rather than focussing on general themes.

I wonder if rather than Paula discussing this further with SS, she should tell them that we will pick this up at our meeting on Tuesday? We (or me as the pushy external lawyer) can then be slightly more firm with them

Kind regards

Andy

Andrew Parsons

Senior Associate

for and on behalf of Bond Dickinson LLP

Bond Dickinson

Direct: Mobile: GRO

Follow Bond Dickinson:



www.bonddickinson.com

From: Susan Crichton GRO

Sent: 12 July 2013 14:24

To: Rodric Williams; Parsons, Andrew **Cc:** Hugh Flemington; Jarnail A Singh

Subject: FW: Thoughts from the meeting this morning

Rod and Andy - this is an email chain which starts with Alan Bates - could you take a look at his

From: Alwen Lyons Sent: 12 July 2013 13:41 To: Susan Crichton

Subject: FW: Thoughts from the meeting this morning

Don't know if Paula has sent you this already

Thanks

lwen Lyons I Company Secretary	From: Paula Vennel Sent: 12 July 2013
well Lyons I Company Secretary	12:50
148 Old Street, LONDON, EC1V 9HQ	To: Alwen Lyons Subject: Fwd: Thoughts from the
GRO Postline: GRO	meeting this morning
GRO	
GRO	Sent from my iPad
@postofficenews	Begin forwarded message:
	From: Alan Bates
	GRO
POST	Date: 11 July 2013 21:22:52 BST
OFFICE	To: Paula Vennells
	GRO
	Subject: Re:
	Thoughts from the
eeting this morning	
eply-To: Alan Bates GRO ny time after 10 am and please keep trying my mobile as I will be in the valleys	and reception can be
eply-To: Alan Bates GRO ny time after 10 am and please keep trying my mobile as I will be in the valleys stermittent. Original message	and reception can be
eply-To: Alan Bates GRO ny time after 10 am and please keep trying my mobile as I will be in the valleys termittent. Original message Tom: Paula Vennells GRO	and reception can be
eply-To: Alan Bates GRO ny time after 10 am and please keep trying my mobile as I will be in the valleys termittent. Original message rom: Paula Vennells GRO ate: b: Alan Bates GRO	and reception can be
eply-To: Alan Bates GRO ny time after 10 am and please keep trying my mobile as I will be in the valleys itermittent. Original message rom: Paula Vennells GRO ate: b: Alan Bates GRO ubject: Re: Thoughts from the meeting this morning	and reception can be
eply-To: Alan Bates GRO ny time after 10 am and please keep trying my mobile as I will be in the valleys attermittent. Original message rom: Paula Vennells GRO ate: b: Alan Bates GRO ubject: Re: Thoughts from the meeting this morning lan, thank you very much indeed.	and reception can be
ny time after 10 am and please keep trying my mobile as I will be in the valleys atermittent. Original message rom: Paula Vennells GRO ate: b: Alan Bates GRO ubject: Re: Thoughts from the meeting this morning lan, thank you very much indeed. will look at this properly, it is helpful to have a 'starter for ten'. question for clarification: I think 4a suggests POL may agree to some sort of a that right? And presumably, as you refer to convictions under 5, 4a implies an	pology or settlement or redress -
ry time after 10 am and please keep trying my mobile as I will be in the valleys termittent. Original message rom: Paula Vennells GRO ate: 2: Alan Bates GRO ubject: Re: Thoughts from the meeting this morning an, thank you very much indeed. will look at this properly, it is helpful to have a 'starter for ten'. question for clarification: I think 4a suggests POL may agree to some sort of a that right? And presumably, as you refer to convictions under 5, 4a implies an orrect, can we talk about what that could be?	pology or settlement or redress - out of court agreement? If that is
ny time after 10 am and please keep trying my mobile as I will be in the valleys termittent. Original message om: Paula Vennells GRO ate: : Alan Bates GRO : Alan Bates GRO : Ibject: Re: Thoughts from the meeting this morning an, thank you very much indeed. vill look at this properly, it is helpful to have a 'starter for ten'. question for clarification: I think 4a suggests POL may agree to some sort of a that right? And presumably, as you refer to convictions under 5, 4a implies an irrect, can we talk about what that could be?	pology or settlement or redress - out of court agreement? If that is
ry time after 10 am and please keep trying my mobile as I will be in the valleys termittent. Original message om: Paula Vennells GRO ate: : Alan Bates GRO sbject: Re: Thoughts from the meeting this morning an, thank you very much indeed. vill look at this properly, it is helpful to have a 'starter for ten'. question for clarification: I think 4a suggests POL may agree to some sort of all that right? And presumably, as you refer to convictions under 5, 4a implies an intect, can we talk about what that could be? his is simply for discussion with no commitment either way - but it will help show many to call you tomorrow? Is that possible?	pology or settlement or redress - out of court agreement? If that is
Date:	pology or settlement or redress - out of court agreement? If that is

On 11 Jul 2013,	at 20:06,	"Alan Bate	s" GR	wrote

Hello Paula,

Following on from the discussion this morning I drafted the following note on one possible way forward to deal with the historic cases using a number of stages. I sent it to Janet for James to see, but I understand that he will be in his constituency all tomorrow and knowing time is pressing thought I should send it to you. It is only the barebones of a scheme and much work is required if it is not unacceptable. Hence the email to find out if such a direction might work for POL.

The approach would be to assess each of the cases, in the first instance on the thematic/systemic failures/issues and secondly, the software/hardware problems. Weight would be given to each document of supporting evidence provided by the exSPMR as well as other factors surrounding their issue. By the same token, weight would be given to any supporting documentation provided by POL in reply to the assertions made by the exSPMR.

Process

- 1. With the aid of JFSA, 2nd Sight would batch the cases by location and arrange to interview each person in that batch at a small number of locations around the country (time assessment required + interviews to arrange; other assessor to be involved specializing in these types of issues, able to explain realities to victim).
- 2. 2nd Sight + specialist assessor would prepare a summary of each case measured against the systemic issues and other factors, producing a summary report to the extent of damage claimed by the treatment by POL.
- 3. Each case report is sent to POL for comment and assessment/agreement, then POL prepares a response and declares what they believe might be suitable (POL may wait for all reports to be completed to assess liability). 2nd Sight and JFSA would assist if required.
- 4. exSPMR, possibly through 2nd Sight, discusses (on telephone) response from POL, and
 - a. Accepts POL's response and implications
 - b. Refutes POL's comments, adds their own and updated report then returned to POL, starts point 3 again.
- 5. If victim chooses 4a, POL meets agreed settlement.

To be considered

- a. If 4b continually fails there has to be a way to arbitrate the issue.
- b. The matter of any conviction has to be addressed at some point.
- c. Timescales required for:-
 - I. Dealing with historic cases
 - II. Responses from each of the parties
 - III. Accepting new cases

Personally I think such a scheme could run quite quickly once the finer details and processes have been established.

Your initial thoughts would be welcomed, but it is one way to clear out the historic cases.

Regards

Alan

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.
POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.
POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.

Please consider the environment! Do you need to print this email?
Please consider the environment! Do you need to print this email? The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan.crichton GRO
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan, crichton GRO bnly is authorised to access this e-mail and any attachments. If you are not susan, crichton GRO please notify andrew parsons GRO soon as possible and delete any
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law susan crichton GRO buly is authorised to access this e-mail and any attachments. If you are not susan crichton GRO please notify andrew parsons GRO soon as possible and delete any topies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Bond Dickinson LLP accepts no liability for any loss or lamage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment.
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan crichton GRO only is authorised to a cocess this e-mail and any attachments. If you are not susan crichton GRO is soon as possible and delete any copies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Bond Dickinson LLP accepts no liability for any loss or
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan crichton GRO only is authorised to access this e-mail and any attachments. If you are not susan crichton GRO please notify andrew parsons GRO soon as possible and delete any opies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Bond Dickinson LLP accepts no liability for any loss or lamage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment. Content of this email which does not relate to the official business of Bond Dickinson LLP, is neither given nor endorsed by it. This email is sent for and on behalf of Bond Dickinson LLP which is a limited liability partnership registered in England and Wales under number OC317661. Our registered ffice is St Ann's Wharf, 112 Quayside, Newcastle Upon Tyne, NE1 3DX, where a list of members' names is open to inspection. We use the term partner to refer to a member of the LLP, or an employee or consultant who is of equivalent standing. Our VAT registration number is GB123393627.
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan crichton GRO buly is authorised to access this e-mail and any attachments. If you are not susan crichton GRO please notify andrew.parsons GRO soon as possible and delete any topies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Bond Dickinson LLP accepts no liability for any loss or lamage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment. Content of this email which does not relate to the official business of Bond Dickinson LLP, is neither given nor endorsed by it. This email is sent for and on behalf of Bond Dickinson LLP which is a limited liability partnership registered in England and Wales under number OC317661. Our registered office is St Ann's Wharf, 112 Quayside, Newcastle Upon Tyne, NE1 3DX, where a list of members' names is open to inspection. We use the term partner to refer to a membe
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan crichton GRO buly is authorised to a cocess this e-mail and any attachments. If you are not susan crichton GRO please notify andrew parsons GRO soon as possible and delete any opies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Bond Dickinson LLP accepts no liability for any loss or lamage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment. Content of this email which does not relate to the official business of Bond Dickinson LLP, is neither given nor endorsed by it. This email is sent for and on behalf of Bond Dickinson LLP which is a limited liability partnership registered in England and Wales under number OC317661. Our registered fifice is St Ann's Wharf, 112 Quayside, Newcastle Upon Tyne, NE1 3DX, where a list of members' names is open to inspection. We use the term partner to refer to a member of the LLP, or an employee or consultant who is of equivalent standing. Our VAT registration number is GB123393627. Bond Dickinson LLP is authorised and regulated by the Solicitors Regulation Authority.
The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law, susan crichton GRO only is authorised to access this e-mail and any attachments. If you are not susan crichton GRO please notify andrew parsons GRO soon as possible and delete any topics. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Bond Dickinson LLP accepts no liability for any loss or lamage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment. Content of this email which does not relate to the official business of Bond Dickinson LLP, is neither given nor endorsed by it. This email is sent for and on behalf of Bond Dickinson LLP which is a limited liability partnership registered in England and Wales under number OC317661. Our registered ffice is St Ann's Wharf, 112 Quayside, Newcastle Upon Tyne, NE1 3DX, where a list of members' names is open to inspection. We use the term partner to refer to a member of the LLP, or an employee or consultant who is of equivalent standing. Our VAT registration number is GB123393627.