

ICL PATHWAY CHANGE CONTROL NOTE (CCN) - SHEET 1		CCN NO: 683	
CCN TITLE: Desktop Usability Enhancements – Bleeps, Halos And Key Names On Buttons		CHANGE ADMINISTRATION USE ONLY. CR NO: N/A CP NO: 2635	
IMPLEMENTATION DATE OR RELEASE: CSR+		EXPIRY DATE: 22 nd August 2000	
CCN RAISED BY: Tony Hayward		DATE: 31 st July 2000	
EMERGENCY IMPLEMENTATION DATE: N/A			
SUBMISSION DATE: 1 st August 2000			
APPROVALS REQUIRED:			
PATHWAY APPROVAL	DATE	POCL APPROVAL	DATE
EXECUTIVE SUMMARY OF IMPACT ASSESSMENTS: Introduce usability enhancements on DeskTop, as agreed with POCL 17/4/00.			
OVERALL IMPACT ASSESSMENT: HIGH/MEDIUM/LOW			
REASON FOR CHANGE: Usability enhancements to DeskTop following POCL request at time of Acceptance, and recommendations from Escher			
DETAILS OF CHANGE: These three changes were detailed in a proposal emailed to Graeme Seedall (6/4/00), copy Bob Booth. The changes were accepted subject to there being no cost to POCL (email from Paul Redwood, 14/4/00). Email 17/4/00 from Tony Hayward stated there will be no charges to POCL and the changes were then incorporated into the CSR+ product. Change 1/ Bleep on Input Field (allows DeskTop to bleep on a simple error condition such as user continuing to press 'Delete' after having deleted all characters from a field.) Bleep on Input Field is documented in CS/PRO/097 CSR+ Operating Environment PPD which has been issued for review. The text is as follows: "Section 5.11.2 Entering data into an input field When the user is entering data into an input field, the system emits a bleep when the end of the field is reached and when the user attempts to enter further characters". "Section 5.11.3 Deleting data from an input field When the user is deleting data from an input field, the system emits a bleep when the beginning of the field is reached and when the user attempts to delete further characters". Bleep on Input Field will be documented in the next version of SD/STD/001 Horizon Office Platform Service Style Guide as follows:			

Section 3.3.7 Calculator OCX will include the sentence: "Associated with the parameter is an audible indicator (bleep) that warns the user that maximum length has been exceeded and that the data that is being entered currently will be ignored. The bleep also warns a user who tries to delete more characters than are present in an input field."

Section 5.2 General Guidelines will include the sentence: "Associated with the **MinLength** and **MaxLength** parameters is an audible indicator (bleep), which warns the user either when all data has been deleted from an input field or when the maximum length has been exceeded".

Change 2/ Halo on Input Fields (Current field selected for input is given visual emphasis by outlining field with purple border.)

Halo on Input Fields is documented in CS/PRO/097 CSR+ Operating Environment PPD which has been issued for review. The text is as follows:

"Section 5.11.1 Moving between fields on data input screens The user can move between the fields (either by using the touch-screen or the navigation keys to tab through them). The current field is indicated by an arrow and is surrounded by a purple halo. Previously-entered fields are indicated by ticks, and empty fields by bullets:"

Halo on Input Fields will be documented in the next version of SD/STD/001 Horizon Office Platform Service Style Guide as follows:

Section 2.3.2 User dialogue screens will include the sentence: "A purple arrow indicator points to the field that is being processed at the moment; the field itself has a purple halo".

Section 2.3.2.1 Data input dialogue will include the sentence: "The purple arrow points to the field that is active, which is also indicated by a purple halo."

In addition wherever the halo occurs it will be seen in the screens captured in CS/PRO/097 Operating Environment PPD which has been issued for review and in the screens that will be captured in the next version of SD/STD/001 Horizon Office Platform Service Style Guide.

Change 3/ Moving Function Key on DeskTop menu buttons to top right-hand corner (This provides consistency across all buttons, gives maximum space for text and distinguishes between instruction and key top.)

All the screens captured in the next version of SD/STD/001 will show this change and all references to the position of the Function Key on DeskTop menu buttons will refer to the top right-hand corner.

An attachment to this CCN 683 shows a screen from the current version 4.0 SD/STD/001 together with a screen from the next version of SD/STD/001. The

move of the Function Key on DeskTop menu buttons to the top right-hand corner and the halo surrounding the current input field can be seen.
PROPOSED REVISION TO WORDING OF CODIFIED AGREEMENT: NONE
ACCEPTANCE / IMPLEMENTATION TIMETABLE: CSR+

PA/TEM/007, Version 3.0, Sheet 1

ICL PATHWAY CHANGE CONTROL NOTE (CCN) SHEET 2		CCN NO: 683
CCN TITLE: Desktop Usability Enhancements – Bleeps, Halos And Key Names On Buttons		
COSTS TO POCL: <i>(Including non-recurring charges and new or amended charges)</i>		
Task	Man-days	£
Design & Development Activities:		
Testing Activities:		
Sub-total		
20% Contingency		
TOTAL: No Charge		
IMPACT SUMMARY <i>Impacts on Related Agreements and Services</i>		
Payment Plan/Terms of Payment: N/A		
Documentation:		
Codified Agreement Schedules Affected: N/A		
New Contract Controlled & Referenced Documents:		
Documents Quality Reviewed: N/A		
Reference	Title	Version & Date
N/A	N/A	N/A
Reason for Document Update: N/A		
Affected Contract Controlled/Referenced Documents:		
Reference	Title	Version & Date
SD/STD/001	Horizon Office Platform Service Style Guide	V4.0 (27/6/00)
Other Affected Documents <i>(for information only)</i> : N/A		
Reference	Title	Version & Date
CS/PRO/097	CSR+ Operating Environment PPD	V1.0 (17/2/00)
Deliverables: N/A		
Personnel: N/A		
Existing Timetable: N/A		
Implementation Plans: N/A		
Security: N/A		
Risk: N/A		
System Support: N/A		
System Management: N/A		
Standards: N/A		
Accommodation/Location: N/A		

Charging Mechanism:
Where cost estimates are included, these are quoted as a mid-point estimate of the work to be carried out by ICL Pathway. The eventual charge will be made on an 'actuals' Time and Materials basis using the same man-rates. A 20% contingency has been included in the CCN to allow for reasonable variation around the mid-point estimate. The estimate is set so that the ICL eventual charge is as likely to be lower as higher than the estimate excluding contingency. The contingency is included to provide allowable headroom for invoicing purposes against a purchase order. Above this level, ICL Pathway would have to apply for additional approval via a new CCN.
Service Delivery Criteria: N/A
Service Levels: N/A
POCL Responsibilities: N/A
Contractual Issues: N/A
Other: N/A

PA/TEM/007, Version 3.0, Sheet 2

CHANGE CONTROL NOTE

ID: PWY_CCN_683 CCN:0683 Create Date: 24-JUL-2000 10:27:23
Status: APPROVED Originator: Lisa Morcom (Change Management)

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Title:

DeskTop Usability Enhancements - Bleeps, Halos and Key Names on Buttons

Main Description:

Related Parts

0	PWY:CCN.A;1 (CHANGE_MANAGEMENT) Change Control Notes	Lisa Morcom (Change Management)
1	PWY:SD-STD.A;1 (LIBRARY) Standard	Lisa Morcom (Change Management)
1	PWY:CS-PRO.A;1 (LIBRARY) Procedure	Lisa Morcom (Change Management)

Related Items

Affected

1	PWY:SD/STD/001.A-INTDOC;4.0 (Affected) (SDSTD001.zip) HORIZON OFFICE PLATFORM SERVICE STYLE GUIDE	Lisa Morcom (Change Management)
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Affected

1	PWY:CS/PRO/097.A-INTDOC;1.0 (Affected) (CSPRO097.zip) CSR+ OPERATING ENVIRONMENT PPD	Lisa Morcom (Change Management)
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Info

3	PWY:CCN_0683_1.A-CDATTACH;1 (Info) (CCN_00683_1.doc) CCN 00683 ATTACHMENT 1	Lisa Morcom (Change Management)
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Related Child Change Documents:
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Related Parent Change Documents:
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Dependent PWY_CP_2635 CLOSED Martin Bailey (SCM) (BAILEYM)
Bleeps, Halos and Key Names on Buttons

Action Messages
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Action Number: 1 Date Jul 25 2000 08:51:44 By: Lisa Morcom (Change Management)

CCB DECISION (MTG NO 123): AGREED (SUBMIT)CCB agreed the submission of this CCN once detail of wording changes to documentation have been clarified by T Hayward/M Whitehead.Action:1. CM to liase with T Hayward/M Whitehead to obtain details of changes to documents and submit CCN once received. 24.7.00

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Action History

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- 1 24-JUL-2000 10:27:23 Lisa Morcom (Change Management)
MORCOML CM
Document created
- 2 01-AUG-2000 13:13:59 Lisa Morcom (Change Management)
MORCOML CM
Actioned document from RAISED to COMMERCIAL_REVIEW
- 3 01-AUG-2000 13:14:02 Lisa Morcom (Change Management)
MORCOML CM
Actioned document from COMMERCIAL_REVIEW to READY_TO_SUBMIT
- 4 01-AUG-2000 13:34:18 Lisa Morcom (Change Management)
MORCOML CM
Actioned document from READY_TO_SUBMIT to SUBMITTED
- 5 15-AUG-2000 11:29:39 Lisa Morcom (Change Management)
MORCOML CM
Actioned document from SUBMITTED to APPROVED

Update History

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- 0 24-JUL-2000 10:27:23 Lisa Morcom (Change Management)
MORCOML CM
Related Design Part PWY:CCN.A;1
- 1 24-JUL-2000 10:28:23 Lisa Morcom (Change Management)
MORCOML CM
Related Design Part PWY:SD-STD.A;1
- 1 24-JUL-2000 10:28:23 Lisa Morcom (Change Management)
MORCOML CM
Related Item PWY:SD/STD/001.A-INTDOC;4.0 (Affected)
- 1 24-JUL-2000 10:28:46 Lisa Morcom (Change Management)
MORCOML CM
Related Design Part PWY:CS-PRO.A;1
- 1 24-JUL-2000 10:28:46 Lisa Morcom (Change Management)
MORCOML CM
Related Item PWY:CS/PRO/097.A-INTDOC;1.0 (Affected)
- 1 25-JUL-2000 08:51:44 Lisa Morcom (Change Management)
MORCOML CM
Added action description
- 1 01-AUG-2000 13:12:54 Lisa Morcom (Change Management)
MORCOML CM
Detailed description edited
- 1 01-AUG-2000 13:13:29 Lisa Morcom (Change Management)
MORCOML CM
Request attribute(s) updated
- 3 01-AUG-2000 13:17:15 Lisa Morcom (Change Management)
MORCOML CM
Related Item PWY:CCN_0683_1.A-CDATTACH;1 (Information)
- 5 15-AUG-2000 11:29:57 Lisa Morcom (Change Management)
MORCOML CM
Request attribute(s) updated
- 5 02-OCT-2000 15:47:22 PCMS - CM Dept.
PCMS SCM
Request attribute(s) updated
- 5 04-OCT-2000 11:40:55 PCMS - CM Dept.
PCMS SCM

	Request attribute(s) updated	
5	04-OCT-2000 12:19:58	PCMS - CM Dept.
	PCMS	SCM
	Request attribute(s) updated	
5	04-OCT-2000 12:55:35	PCMS - CM Dept.
	PCMS	SCM
	Request attribute(s) updated	

Archived Attribute Information
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----- END OF CHANGE CONTROL NOTE PWY_CCN_683 -----