

Message

From: Rodric Williams [GRO]
Sent: 10/12/2019 17:28:34
To: Drew BJ Mason [GRO]; Tim Perkins [GRO] Michelle Stevens
 [michelle.stevens [GRO] Jason Mumby [GRO]
CC: Angela Van-Den-Bogerd [GRO]; Julie Thomas [GRO]
 Ben Foat [GRO] Watts, Alan [GRO]; Emanuel, Catherine
 [GRO] Ainslie Cranwell [GRO]
Subject: RE: URGENT request for MI - Branch Shortfalls / Settled Centrally

Thanks Drew – that's really helpful and much appreciated.

Do you know what the current cash holdings are for the branches who are behind on their TPs?

From: Drew BJ Mason
Sent: 10 December 2019 16:58
To: Rodric Williams <rodric.williams [GRO]>; Tim Perkins <Tim.Perkins [GRO]>; Michelle Stevens
 <michelle.stevens [GRO] Jason Mumby <Jason.Mumby [GRO]
Cc: Angela Van-Den-Bogerd <angela.van-den-bogerd [GRO]>; Julie Thomas <julie.thomas [GRO]
 Ben Foat <Ben.Foat [GRO] Watts, Alan <Alan.Watts [GRO] Emanuel, Catherine
 <Catherine.Emanuel [GRO]; Ainslie Cranwell <Ainslie.Cranwell [GRO]
Subject: RE: URGENT request for MI - Branch Shortfalls / Settled Centrally

Hi Rodric,

We've pulled off the last trading statements for the 94 non-suspended branches.
 Column I on the attached file shows the variance in Trading Period to what is expected as of 10/12/2019.

Out of the 90 Branches, Only six are behind on their TP's. Five by 1 Period and One by 2 Periods.
 Three of the branches behind by 1 Period are 6 days late.
 267340 Norwood is on time but 1 Period behind.
 164941 Boughton Monchelsea is 27 days late and a period behind.
 391207 Overseal is a full 2 Periods behind

Discrepancy wise, there are seven branches posting losses over £500, three over £1k.

I have also added in how the discrepancy was settled, if there was one.

As far as general Fraud Analysis flags go, we would likely need another day to complete a general check of each one of the 90 branches.
 If this is something you would like us to look into tomorrow, you will need to contact, Rachelle Shimwell in my absence, as I will be in Branch for a Golden Day.

Regards
 Drew



Drew Mason
 Branch Analysis Technical Team Leader
 Loss Prevention

2nd Floor
1 Future Walk
Chesterfield S49 1PF

Mob: **GRO**

Advanced notice of Annual Leave

Monday 30th December
Tuesday 31st December

From: Rodric Williams

Sent: 10 December 2019 15:06

To: Tim Perkins <**GRO**>; Michelle Stevens <**GRO**>; Jason Mumby <**GRO**>

Cc: Angela Van-Den-Bogerd <**GRO**>; Julie Thomas <**GRO**>

Ben Foat <**GRO**>; Watts, Alan <**GRO**>; Emanuel, Catherine <**GRO**>; Ainslie Cranwell <**GRO**>; Drew BJ Mason <**GRO**>

Subject: RE: URGENT request for MI - Branch Shortfalls / Settled Centrally

Hi – sorry to chase. Do we have an update on my email below?

Thanks in advance, Rod

From: Rodric Williams

Sent: 09 December 2019 16:41

To: Tim Perkins <**GRO**>; Michelle Stevens <**GRO**>; Jason Mumby <**GRO**>

Cc: Angela Van-Den-Bogerd <**GRO**>; Julie Thomas <**GRO**>

Ben Foat <**GRO**>; Watts, Alan <**GRO**>; Emanuel, Catherine <**GRO**>; Ainslie Cranwell <**GRO**>; Drew BJ Mason <**GRO**>

Subject: RE: URGENT request for MI - Branch Shortfalls / Settled Centrally

Thanks Tim.

Michelle – can you please give us the current balance (the “customer line” I think) for the branches referenced in the attached Word document.

Drew – can you please check the same branches for compliance to monthly accounting, and flag any concerns you may have from a fraud analysis perspective.

Thanks for your support, Rod

From: Tim Perkins

Sent: 09 December 2019 16:27

To: Rodric Williams <**GRO**>; Michelle Stevens <**GRO**>; Jason Mumby <**GRO**>

Cc: Angela Van-Den-Bogerd <**GRO**>; Julie Thomas <**GRO**>

Ben Foat <**GRO**>; Watts, Alan <**GRO**>; Emanuel, Catherine <**GRO**>; Ainslie Cranwell <**GRO**>

Subject: Re: URGENT request for MI - Branch Shortfalls / Settled Centrally

Hi Rod,

Michelle Stevens (copied) and her team are best placed to help.

Michelle - as per last week pls prioritise.

Kind regards,
T

From: Rodric Williams
Sent: Monday, 9 December, 14:33
Subject: RE: URGENT request for MI - Branch Shortfalls / Settled Centrally
To: Tim Perkins
Cc: Angela Van-Den-Bogerd, Julie Thomas, Ben Foat, Watts, Alan, Emanuel, Catherine, Ainslie Cranwell

Hi Tim.

I've just left a voice message with you, but we have another request for MI.

A number of the Claimants are still serving postmasters. We would like to know what is the current status of their branch accounts, e.g. are they balancing or do they shortfalls which they have settled centrally and not paid.

Could you please give me a call back to discuss - or have someone in your team call me – or **GRO**

Thanks, Rod

From: Tim Perkins
Sent: 05 December 2019 12:30
To: Rodric Williams <**GRO**>
Cc: Angela Van-Den-Bogerd <**GRO**>; Julie Thomas
<**GRO**>; Ben Foat <**GRO**>; Watts, Alan
<**GRO**>; Emanuel, Catherine <**GRO**>; Ainslie Cranwell
<**GRO**>
Subject: RE: URGENT request for MI - Branch Shortfalls / Settled Centrally

Hi Rod,

We have only got figures back to September 2018 without going to Fujitsu for prior to that (in reality we only have 90 days access to the data on Credence rather than the 2 years the team initially thought, but we have kept records since September 2018 in Branch Analysis).

The figures are as follows:

Row Labels

Distinct Branches

Sum of Amount

2018M07

237

-£1,586,695.55

2018M08

235

-£950,553.10

2018M09

204

-£590,145.72

2018M10

255

-£636,789.94

2018M11

269

-£1,102,415.63

2018M12

299

-£1,388,090.84

2019M01

206

-£450,258.20

2019M02

268

-£766,831.32

2019M03

233

-£782,220.50

2019M04

259

-£673,564.01

2019M05

295

-£693,959.49

2019M06

255

-£775,998.58

2019M07

261

-£744,292.56

2019M08

250

-£552,369.30

Grand Total

1948

-£11,694,184.74

Please let me know if we need to go to Fujitsu for more historic data, noting that this will take time.

Kind regards,
T

From: Rodric Williams <[REDACTED] GRO>
Sent: 05 December 2019 10:37
To: Tim Perkins [REDACTED] GRO
Cc: Angela Van-Den-Bogerd <[REDACTED] GRO> Julie Thomas
<[REDACTED] GRO>; Ben Foat <[REDACTED] GRO> Watts, Alan
<[REDACTED] GRO>; Emanuel, Catherine [REDACTED] GRO
<[REDACTED] GRO>
Subject: URGENT request for MI - Branch Shortfalls / Settled Centrally

Hi Tim,

We urgently need some MI on branch shortfalls. Can you please let us know how much is settled centrally:

- each month (and by how many branches); and
- in each of the past 5 years.

Please give me a call if easier to discuss.

Thanks, Rod



Rodric Williams

Head of Legal - Dispute Resolution & Brand

20 Finsbury Street

London EC2Y 9AQ

T **GRO**

E:

rodric.william **GRO**

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