

To: Angela Van-Den-Bogerd [REDACTED] **GRO**
From: Rob Houghton
Sent: Fri 17 2016 11:58:11 AM
Subject: RE: The Dalmellington Error in Horizon | problemswithpol

[REDACTED]
Redacted

-----Original Message-----
From: Angela Van-Den-Bogerd
Sent: 01 July 2016 12:25
To: Rob Houghton
Subject: RE: The Dalmellington Error in Horizon | problemswithpol

Rob

Will you forward the actual email from Tim McCormack please.

Thanks,
Angela

Angela Van Den Bogerd
Director of Support Services

1st Floor, Ty Brwydran,
Atlantic Close, Llansamlet
Swansea SA7 9FJ

M: [REDACTED] **GRO**
L: [REDACTED] **GRO**

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-----Original Message-----
From: Rob Houghton
Sent: 01 July 2016 12:21
To: Sharon Gilkes; Mulligan, Katie
Cc: Angela Van-Den-Bogerd
Subject: FW: The Dalmellington Error in Horizon | problemswithpol

I need an urgent review and mini <taskforce> on this one. It probably needs to link up heavily with Angelas work as FSC are mentioned extensively - Angela cfi. I don't know how we respond to this but can we section a few inside people to get all over it and give me/ Al/ Paula evidence and understanding.
R

-----Original Message-----
From: Paula Vennells
Sent: 01 July 2016 09:36
To: Alisdair Cameron; Rob Houghton
Cc: Tom Wechsler; Jane MacLeod

Subject: The Dalmellington Error in Horizon | problemswithpol

Dear both,
This needs looking into please.

https://problemswithpol.wordpress.com/2015/11/10/the-error-in-horizon/?iframe=true&theme_preview=true

Can I have a report that takes the points in order and explains them.
Tim McCormack is campaigning against PO and Horizon. I had another note from him this am which Tom will forward, so you are both in the loop.
We must take him seriously and professionally.

This particular blog is independent of Sparrow but clearly related in that it appears to present similar challenges that were raised in the course of the scheme.
I'm most concerned that we/ our suppliers appear to be very lax at handling £24k. And want to know we've rectified all the issues raised, if they happened as Tim explains.
Thanks.
Paula

Paula Vennells
Chief Executive
Post Office Ltd

T GRO
GRO

Sent from my iPad