	,	
To:	Mia Porterl	GRO

From: Diane Martey[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DIANE.MARTEY32A4F6F7-B38C-43A1-A7AF-103D574D3A1E]

Sent: Wed 23/05/2012 11:54:52 AM (UTC)
Subject: RE: James Arbuthnot - Meeting with MP's

Hi Mia

This is fine for Lesley.

Thnx.

Diane Martey

PA to Lesley Sewell, Chief Information Officer

Post Office Ltd

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From: Mia Porter

Sent: 23 May 2012 12:23

To: Alwen Lyons; Susan Crichton; Angela Van-Den-Bogerd; Lesley J Sewell

Cc: Diane Martey; Jorja Preston; Glenda C Hansen **Subject:** FW: James Arbuthnot - Meeting with MP's

Hi all,

Further to this email can we arrange a phone call for Friday at 1pm? Can you please confirm you are available?

Thanks Mia

From: Mia Porter On Behalf Of Paula Vennells

Sent: 22 May 2012 18:32 **To:** Alwen Lyons; Susan Crichton

Cc: Lesley J Sewell; Angela Van-Den-Bogerd; Theresa Iles; Mia Porter

Subject: James Arbuthnot - Meeting with MP's

Alice and I have agreed that we will follow the well worn path for the above meeting and will attempt to replicate how the conversation went with JA/OL.

Please can Alwen update/re-shape the briefing note. The rough outline of the JA/OL meeting was as follows:

- JA Overall introduction
- · Alice intro take the issues seriously etc
- Paula follow on confirm this and outline the challenges we face in addressing these issues and how we plan to explain to them the integrity of the system and the improvements that have been made in our training/support/escalation processes.
- · Angela talk through two or three anonymous examples
- JA explain how he was persuaded/reassured and to present his recommendations of a forensic accountant
- Paula explain/offer to investigate MP's individual cases and have the process validated by the FA.
- · Alice/JA gain agreement/finish meeting

Alwen – I'm sure it would be helpful to you if you and I grab 10 mins over the next couple of days just to go through this. Thanks in advance for your help.

Finally, we need to pull together the brief/timing for the FA and Alice and we have agreed that either one of us (whoever has the diary availability) should 'interview' the individual, so that we are happy with their engagement as well as technical ability. Who will progress the brief/timing? I have just noticed that we have committed to go to the MP meeting, having found a FA suitable to carry out the task. Susan can you help with this? Any queries at all please don't hesitate to ask as this is really important – it may be just what we need to resolve the outstanding challenges on horizon.

p.s. Just to be on the safe side I'll ask Mia if its possible for the 4 of us to arrange a conference call for Friday.

Mia Porter

Assistant to the Office of the Chief Executive

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