Message

From: Simon Baker [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=SIMON.BAKER4B1A8EF6-D2E0-4DEC-94EA-591DFA651F2E]

Sent: 20/02/2013 17:39:11

To: Susan Crichton [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=SUSAN CRICHTONC5FA6431-DC28-49AB-8F0F-BE4237A4AD4F]

CC: Hugh Flemington [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=HUGH.FLEMINGTON14106A9A-9886-403D-BF5B-E08821F432B3]

Subject: Re: Horizon Investigation - Spot Reviews

Attachments: image001.png; image003.png; image004.png; image005.png; image006.png; image007.png; image008.png;

image009.png

Ok thanks. I will invite him to the kick off meeting and decide how we use him after that.

From: Susan Crichton

Sent: Wednesday, February 20, 2013 04:55 PM

To: Simon Baker **Cc:** Hugh Flemington

Subject: RE: Horizon Investigation - Spot Reviews

If you need legal support can I suggest that you use Rod.

Susan Crichton I HR & Corporate Services Director



From: Simon Baker

Sent: 20 February 2013 13:07

To: Craig Tuthill; Dave Posnett; gareth jenkins (GRO Ivan Swepson Cc: Angela Van-Den-Bogerd; Rod Ismay; Susan Crichton; Alwen Lyons; Alison Bolsover

Subject: Horizon Investigation - Spot Reviews

ΑII

You have received an invitation for a meeting next Thursday, 3pm in 148, where we will kick of our response to the Second Sight Spot reviews. It is important that that everyone makes it to the meeting in person. (Rod, I still need a P&BA representative – for the meantime I have invited Alison, but wait confirmation on who this should be)

I will reiterate these points at the meeting, but some ground rules we need to follow:

- 1. The information we are dealing with is confidential. Please do not communicate the content of the work outside our working group if you need others in your department to help you, please run it by me first.
- 2. We need to take each allegation seriously and respond in a fact based manner. You may feel that some of the allegations are wild, emotive and unfounded, none the less, we need to provide a measured, factual response.

3. We need to approach these reviews with an open mind, if we (Post Office or our systems) are at fault or have weaknesses, we need to be open and transparent. Taking a defensive stand will not help us.

I have only received one spot review from the investigators to date. I am expecting several more by Friday. I will email them out in advance of next Thursday to give you time to think about the best way of responding to them.

Look forward to meeting you all next Thursday.

Regards, Simon

Simon Baker Head of Business Change and Assurance

