

Message

From: Robert Daily [GRO]
on behalf of Robert Daily [GRO]
Sent: 09/10/2014 14:06:44
To: Denise Reid [GRO]; Brian Trotter [GRO]; John Breeden [GRO]
CC: Post Office Security [GRO]; Helen Dickinson [GRO]; Michelle Stevens [GRO]; Commercial Security [GRO]; John M Scott [GRO]; Rob King [GRO]; Dave Pardoe [GRO]; Sally Smith [GRO]; John Bigley [GRO]; Toni Sless [GRO]; Andy Hayward [GRO]; Sue Hanson [GRO]; Katie Barber [GRO]
Subject: Case closure - POLTD/1213/0164 - Gorbals

Case Closure Reporting

To be e mailed to **Primary & Secondary Stakeholders, Post Office Security, Team Leader, Financial Investigator (if applicable) & michelle.stevens** [GRO]

Case reference:	POLTD/1213/0164
Date case set up:	03-Dec-12
Branch Name / Location	Gorbals
Branch Code:	220832
Enquiry Type:	Cash Loss
Name of Person(s) Interviewed: (if applicable)	Rosemary Stewart & Jacqueline El Kasaby
Subject type / Grade:	Manager & Assistant (Spmr's wife)
Case File associated:	No
Primary Stakeholder:	Denise Reid
Secondary Stakeholder	Post Office Security
Other Stakeholder 1	Operational Team Leader
Other Stakeholder 2	SLT, SLG
Identified 'Criminal Loss':	£34,179.54
NB: Only losses attributable to fraud and/or where the loss is the result of suspect fraudulent activity, should be recorded. For example if the case is an audit shortage of £50k, but £10k is known to be outstanding/other TCs, then the Identified 'Criminal Loss is £40k.	
Actual Recovery:	£0.00
NB: Actual recoveries include known cash repaid, known cheques repaid, either via funding notification, direct to Late Account, etc - ie any known recovery that has been physically received, as opposed to being in the pipeline.	
Confiscation case:	Not applicable
Sub Post Office Branch cases: has SPMR been made aware of loss?:	Yes
Is there a Financial Investigation still ongoing?: (if yes, this form must be emailed to relevant Financial Investigator as case will remain open within their remit)	Not applicable

Final outcome: (if prosecution include further details below)	PF has decided not to proceed
Prosecution Outcome: (Include court, date & sentence)	N/A
Costs / Compensation: (Compensation awarded in multiple partner cases / Sub Office assistant cases must be repaid to loser – contact P&BA cashiers 5309 2381 / 01246 542381 to ensure compensation cheques dealt with correctly).	N/A
Debarment: (Confirm completed and date forwarded to Intelligence Transaction Manager)	Requested from Contracts
Procedural and organizational failings identified - (if yes, complete PROCEDURAL FAILINGS form & e-mail to Stakeholders, Post Office® Security and Security Programme Manager.	Yes
Procedural and organizational failings discussion held with Primary Stakeholder: (discussion must occur prior to closure - outline any solutions, agreed actions, refer to next level if issues remain e.g Crown Office failings via BM/Operations Manager).	29/01/2013
Are there outstanding issues of a significant nature: (e.g. impact, reluctance, refusal to implement solutions, business critical, etc - if yes, the matter should be reported in more detail to Team Leader)	None
Any other comments:	Angus Crawford PF has cited issues with Horizon for not proceeding with case.
Security Manager:	Robert Daily
Security Programme Manager:	Helen Dickinson
Date Completed:	09-Oct-14

Robert Daily | Security Manager

Post Office Ltd, The Guildhall, 57 Queen St, Glasgow, G1 3AT

Phone	GRO	Postline	GRO
Mobile	GRO	/ Mobex	GRO
robert.daily@	GRO		
robert.daily@			

