
From: Melanie Corfield [GRO]
Sent: Mon 20/10/2014 9:01:59 AM (UTC)
To: Belinda Crowe [GRO]; Patrick Bourke [GRO]; Tom Wechsler [GRO]
Subject: Fw: Remote access - reactive statement - in strictest confidence [BD-4A.FID26214201]

As discussed

From: Parsons, Andrew [GRO]
Sent: Sunday, October 19, 2014 08:47 PM
To: Melanie Corfield; Jessica Barker
Subject: RE: Remote access - reactive statement - in strictest confidence [BD-4A.FID26214201]

Mel

I'm just about comfortable with this. I understand that although FJ cannot alter individual branch transactions, they can inject a transaction into a branch's accounts (though use of this facility is very very rare) so we just need to keep being careful with any changes to the wording below until we get to the bottom of this.

A

Andrew Parsons

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From: Melanie Corfield [GRO]
Sent: 17 October 2014 18:09
To: Jessica Barker; Parsons, Andrew
Subject: Remote access - reactive statement - in strictest confidence

Hi both

A quick update because Fujitsu comms have come back with revised wording - I think they have made our statement stronger so that is good, but I suspect because there is (ofcourse) some remote access so that the system can be maintained etc Second Sight will continue to pursue. Have a good weekend!

Mel

If we are asked about remote access potentially being used to change branch transactions it is simply: *"The system is designed to prevent any access, either remote or direct that would allow individual branch transactions to be altered."*

If pressed further: *"The system has been designed to prevent any access, either remote or direct, that would allow individual branch transactions to be altered. Fujitsu has controlled access to the Horizon system for software updates"*

and maintenance purposes. This is of course strictly controlled with security processes in place, but could not, in any event, be used to alter individual branch transactions - there is no facility within the system for this."

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