
From: Paula Vennells[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=PAULA.VENNELLS8C63D283-A511-46C3-A93E-DC6F2AE7A78D]
Sent: Mon 01/07/2013 9:07:53 PM (UTC)
To: Alice Perkins CB [GRO]
Subject: Latest on SS

Hi Alice, I'm looking forward to catching up properly tomorrow. I thought the Board were generous in their patience tonight over the SS discussion. It is helpful to know that they are supportive of the need to be robust. That said, I thought Alasdair's intervention was good - it is why we haven't been completely heavy handed yet. We can discuss nuances and next steps tomorrow.

I caught up with Susan this evening after we finished. She had finished her meeting with SS and wade of the view that they do now understand the risk of being caught up in something bigger and more sensitive. She is hoping their report should be more balanced, should say they have found no evidence of systemic Horizon (computer) issues but will confirm shortcomings in support processes and systems, and that Post Office has already identified and corrected a number of these. I hope when they speak to James tomorrow that they will confirm all this. They will also want to say their work is not finished and therefore still not conclusive.

Not a final position by any means nor one that controls what they might say rather than write but sounding slightly better.

Rest assured there will be a thorough lessons learnt exercise, which if you are comfortable, I'd like to suggest reports to the ARC. As you said tonight, we need to get through this first though.

Paula

Sent from my iPad