From: Rodric Williams[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=RODRIC WILLIAMSE9C114F4-B03F-4595-B082-CE89BE5C79D47B] Tue 29/04/2014 3:18:27 PM (UTC) Sent: To: Belinda Crowe Subject: FW: 2014 04 30 Horizon - Deloitte Report Attachment: Project Zebra Draft Findings - Board Summary v5.pdf FYI Rodric Williams I Litigation Lawyer 148 Old Street, LONDON, EC1V 9HQ Postline: **GRO** (0)**GRO** Post Office stories @postofficenews From: Larissa Wilson Sent: 29 April 2014 16:04 Alice Perkins **GRO** To: Alasdair Marnoch **GRO** Paula Vennells; Tim Franklin GRO : Virginia M Day; Neil McCausland ;; Callard Richard (ShEx) GRO Cc: Alwen Lyons; Gill Catcheside; Jorja Preston; Sarah Paddison; Theresa Iles; Martin Edwards; Ruth Phillips; Gina Gould; Lesley J Sewell; Rodric Williams Subject: 2014 04 30 Horizon - Deloitte Report ΑII Please find attached the draft report for item 6 attached. This paper will also be available on BoardPad and hard copies will be provided at tomorrow's meeting. Below is a note from Lesley Sewell/Chris Aujard regarding this item. Kind regards Larissa Larissa Wilson I Company Secretarial Assistant

GRO

Deloitte's were recently appointed by Post Office to consider whether our current assurance work covers the key risks relating to the HNGx processing environment. The report which has been loaded onto BoardPad is currently a summary of the draft report and is for discussion at tomorrow's Board meeting. Apologies for the delay in forwarding the draft.

Recognising that work of this nature cannot give total assurance, the Board can take comfort from the initial findings that the work undertaken on the IT Control Environment, HNGx Implementation and Specific Risks is comparable with similar organisations, and that in particular the IT control environment adopts best practice.

This draft reflects the position at this point in time. We will be working with Deloitte with the aim of providing greater comfort by completing the work and addressing (as appropriate) the areas which Deloitte's have highlighted to improve the control environment, e.g. by taking a holistic view across the business operational areas and the IT control environment for HNGx.

The full report is expected in May.

Lesley Sewell/Chris Aujard