PinICL Expor   PC0011618

Ref	Summary		Opened	Last update	Customer	Product Group
Logged By				Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not working		02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong				Closed		Report Layout

References

Name	Value
Other	E2E
Other	CFE2E
Work Package	PWY_WP_2510/2511
Work Package	PWY_WP_2576/2687 - MOT
Customer reference	TIP 285
Work Package	PWY_WP_2578 - NR2
Fast track fix	FSTK_2_0_WP2576 & 2687
Other	PREproving
Other	HP MOT
Other	RADB
Other	6pack1
Test reference	MOT Pre-test

Products

Product Group	Product Name	Product Version
EPOSS & DeskTop	EPOSS	
EPOSS & DeskTop	Report Layout	

Activities

Date	User	Comment
02/06/1998 14:33:34	Les Ong	CALL PC0011618 opened
02/06/1998 14:33:34	Les Ong	References entered are:-
02/06/1998 14:33:34	Les Ong	Product EPOSS EPOSS added
02/06/1998 14:33:34	Les Ong	Target Release entered: Release 2.0
02/06/1998 14:33:34	Les Ong	EPOSS - Transaction Logs not working
02/06/1998 14:33:34	Les Ong	ST01 PO6 SB7F Inc5 + WP676 & 678.
02/06/1998 14:33:34	Les Ong	
02/06/1998 14:33:34	Les Ong	We are unable to make sense of the use of the parameters and the output
02/06/1998 14:33:34	Les Ong	produced by the various options available for a Transaction Log.

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

02/06/1998 14:33:34	Les Ong	Only one line of output seems to be produced for each option. This will
02/06/1998 14:33:34	Les Ong	prevent us from finding transactions for reversal without using Ripostelisten.
02/06/1998 14:33:35	Les Ong	CALL PC0011618:Priority B:CallType S - Target 05/06/98 15:33:34
02/06/1998 14:33:35	Les Ong	The Call record has been assigned to the Team Member: Nikki O'Sullivan
02/06/1998 15:12:38	Les Ong	Transaction reference, SU, CAP, BP, Date and time are also not being shown as
02/06/1998 15:12:38	Les Ong	per the heading, and wrapround of each line is occurring since the lines are
02/06/1998 15:12:38	Les Ong	too long to fit.
02/06/1998 16:27:59	Nikki O'Sullivan	F} Response :
02/06/1998 16:27:59	Nikki O'Sullivan	OK
02/06/1998 16:27:59	Nikki O'Sullivan	[END OF REFERENCE 4169484]
02/06/1998 16:27:59	Nikki O'Sullivan	Responded to call type S as Category 17 -TL confirmed
02/06/1998 16:28:00	Nikki O'Sullivan	The response was delivered on the system
02/06/1998 16:28:01	Nikki O'Sullivan	The Call record has been transferred to the Team: EPOSS-Dev
04/06/1998 18:24:52	Deleted User (David McDonnell feb01)	The Call record has been assigned to the Team Member: Dave Linton
20/07/1998 13:11:27	Eric Jennings	CALL PC0011618:Priority A:CallType S - Target 03/06/98 15:33:34
21/07/1998 09:35:10	Doug Jones	The call references have been updated. They are now:-
21/07/1998 09:35:10	Doug Jones	T Other : MOR
21/07/1998 16:53:39	Deleted User (David McDonnell feb01)	The Call record has been assigned to the Team Member: John Warwick
22/07/1998 09:12:32	Deleted User (David McDonnell feb01)	After discussions with T&I this pinicl will be sent to Design for the
22/07/1998 09:12:32	Deleted User (David McDonnell feb01)	documentation to be provided. In the mean time when the fix for pinicl 13108
22/07/1998 09:12:32	Deleted User (David McDonnell feb01)	arrives on the rigs EPOSSDev will dispatch someone to give T&I a walk thru of
22/07/1998 09:12:32	Deleted User (David McDonnell feb01)	the functionality.

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

22/07/1998 09:12:32	Deleted User (David McDonnell feb01)	This should be downgraded to a 'C' in the mean time.
22/07/1998 09:12:33	Deleted User (David McDonnell feb01)	The Call record has been transferred to the Team: Design
22/07/1998 11:27:20	Nikki O'Sullivan	Downgrading to B until instruction provided
22/07/1998 11:27:21	Nikki O'Sullivan	CALL PC0011618:Priority B:CallType S - Target 05/06/98 15:33:34
23/07/1998 08:12:11	Deleted User (Michael Howell jan01)	The Call record has been assigned to the Team Member: Phil Hemingway
23/07/1998 08:12:12	Deleted User (Michael Howell jan01)	Hours spent since call received: 0 hours
24/07/1998 12:44:52	Doug Jones	The call references have been updated. They are now:-
24/07/1998 12:44:52	Doug Jones	T Other : MOR2
07/08/1998 14:52:47	Deleted User (Michael Howell jan01)	F} Response :
07/08/1998 14:52:47	Deleted User (Michael Howell jan01)	FAO Phil Hemingway
07/08/1998 14:52:47	Deleted User (Michael Howell jan01)	[END OF REFERENCE 5436757]
07/08/1998 14:52:47	Deleted User (Michael Howell jan01)	Responded to call type S as Category 2 -Progress update
07/08/1998 14:52:48	Deleted User (Michael Howell jan01)	The response was delivered on the system
07/08/1998 14:52:49	Deleted User (Michael Howell jan01)	The Call record has been transferred to the Team: EPOSS-Dev
07/08/1998 14:52:49	Deleted User (Michael Howell jan01)	Hours spent since call received: .5 hours
20/08/1998 13:23:04	Eric Jennings	The Call record has been assigned to the Team Member: Dave Colclough
20/08/1998 13:23:05	Eric Jennings	Hours spent since call received: 0 hours
21/08/1998 09:47:32	Dave Colclough	F} Response :
21/08/1998 09:47:32	Dave Colclough	A sample of Transaction logs appears in the Design controlled document

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

21/08/1998 09:47:32	Dave Colclough	'BA/POCL Reports and Receipts'. This should be expanded to explain all the
21/08/1998 09:47:32	Dave Colclough	parameters and options required.
21/08/1998 09:47:32	Dave Colclough	[END OF REFERENCE 5694220]
21/08/1998 09:47:32	Dave Colclough	Responded to call type S as Category 2 -Progress update
21/08/1998 09:47:33	Dave Colclough	The response was delivered on the system
21/08/1998 09:47:34	Dave Colclough	The Call record has been transferred to the Team: Design
21/08/1998 09:47:34	Dave Colclough	Hours spent since call received: 0.5 hours
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	F} Response :
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	FAO Steve Warwick
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	Steve
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	As I understand it, this aspect (i.e. transaction logs) is being designed and
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	produced by 'Development'. 'Design' as such is not involved in the process.
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	Design's involvement is simply to include the Report Layout in the 'Reports'
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	document when a finalised layout is passed from 'Development'. Consequently
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	any questions relating to the mechanics of the Transactions Logs cannot be
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	fielded by 'Design'. Hence I am passing this Issue to you to see if you can
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	field/pass it to a more appropriate section so that it can get the treatment
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	it needs. Thanks.

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	Michael H.
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	[END OF REFERENCE 5727716]
24/08/1998 10:06:57	Deleted User (Michael Howell jan01)	Responded to call type S as Category 2 -Progress update
24/08/1998 10:07:01	Deleted User (Michael Howell jan01)	The response was delivered on the system
24/08/1998 10:07:05	Deleted User (Michael Howell jan01)	The Call record has been transferred to the Team: EPOSS-Pre-Dev
24/08/1998 10:07:06	Deleted User (Michael Howell jan01)	Hours spent since call received: .5 hours
24/08/1998 12:27:06	Eric Jennings	The Call record has been assigned to the Team Member: Les Ong
24/08/1998 12:27:06	Eric Jennings	Hours spent since call received: 0 hours
25/08/1998 10:40:50	Les Ong	The Call record has been assigned to the Team Member: Dave Colclough
25/08/1998 10:40:52	Les Ong	Hours spent since call received: 0 hours
01/09/1998 13:52:55	Dave Colclough	F} Response :
01/09/1998 13:52:56	Dave Colclough	The 'BA/POCL Reports and Receipts' document reflects the system. it does not
01/09/1998 13:52:56	Dave Colclough	specify the requirement for Transaction Logs. The requirement is to offer the
01/09/1998 13:52:56	Dave Colclough	same functionality as the existing system. Two joint testers (Chris Phillips
01/09/1998 13:52:56	Dave Colclough	& Dave Posnett) are currently checking the transaction Log functionslity on
01/09/1998 13:52:56	Dave Colclough	Horizon a) against the documented functionality of the existing system
01/09/1998 13:52:56	Dave Colclough	b) for usability (which is what this pinicl was originally raised for)
01/09/1998 13:52:56	Dave Colclough	[END OF REFERENCE 5903422]
01/09/1998 13:52:56	Dave Colclough	New target date set 09/09/98 15:33:00
01/09/1998 13:52:57	Dave Colclough	Responded to call type S as Category 2 -Progress update
01/09/1998 13:52:58	Dave Colclough	The response was delivered on the system
03/09/1998 08:14:49	Lionel Higman	The Call record has been assigned to the Team Member: Caroline Garioch

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

03/09/1998 08:14:49	Lionel Higman	Hours spent since call received: 0 hours
03/09/1998 10:11:07	Paul Gardner	The call references have been updated. They are now:-
03/09/1998 10:11:07	Paul Gardner	T Other : MOR3
03/09/1998 10:11:09	Paul Gardner	F} Response :
03/09/1998 10:11:09	Paul Gardner	Reviewed - Simon Palladino - not needed MOR2 - updated reference for MOR3.
03/09/1998 10:11:09	Paul Gardner	[END OF REFERENCE 5943088]
03/09/1998 10:11:10	Paul Gardner	Responded to call type S as Category 2 -Progress update
03/09/1998 10:11:10	Paul Gardner	The response was delivered on the system
15/09/1998 10:41:33	Deleted User (Paul Warner feb01)	The call references have been updated. They are now:-
15/09/1998 10:41:33	Deleted User (Paul Warner feb01)	T Other : MOR3
15/09/1998 10:41:33	Deleted User (Paul Warner feb01)	Other : E2E
18/09/1998 10:31:21	Deleted User (Caroline Garioch Sep01)	Please see attached documentation
18/09/1998 10:31:30	Deleted User (Caroline Garioch Sep01)	New evidence added - Transaction Log Document
18/09/1998 10:31:37	Deleted User (Caroline Garioch Sep01)	The Call record has been transferred to the Team: EPOSS-Pre-Dev
18/09/1998 10:31:40	Deleted User (Caroline Garioch Sep01)	Hours spent since call received: 0 hours
19/09/1998 08:32:59	Les Ong	Product EPOSS EPOSS updated
19/09/1998 08:32:59	Les Ong	Product EPOSS Report Layout added
19/09/1998 08:44:10	Les Ong	The Call record has been assigned to the Team Member: Les Ong
19/09/1998 08:44:11	Les Ong	Hours spent since call received: 0 hours
21/09/1998 10:18:28	Les Ong	The Call record has been transferred to the Team: EPOSS-Dev
21/09/1998 10:18:29	Les Ong	Hours spent since call received: 0 hours

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

28/09/1998 09:08:44	Deleted User (David McDonnell feb01)	The Call record has been assigned to the Team Member: Martin McConnell
28/09/1998 09:08:45	Deleted User (David McDonnell feb01)	Hours spent since call received: 0 hours
28/09/1998 09:35:17	David Wood	The Call record has been assigned to the Team Member: David Wood
28/09/1998 09:35:18	David Wood	Hours spent since call received: 0 hours
05/10/1998 14:38:19	David Wood	The Call record has been assigned to the Team Member: Nick Wright
05/10/1998 14:38:20	David Wood	Hours spent since call received: 0 hours
10/10/1998 10:42:35	Bill Hillyard	Target Release updated to PDR - NR2
10/10/1998 10:42:35	Bill Hillyard	F} Response :
10/10/1998 10:42:36	Bill Hillyard	Changed to new release/response codes
10/10/1998 10:42:36	Bill Hillyard	[END OF REFERENCE 6751380]
10/10/1998 10:42:36	Bill Hillyard	Responded to call type S as Category 42 -Product Error Diagnosed
10/10/1998 10:42:36	Bill Hillyard	The response was delivered on the system
14/10/1998 15:23:00	Doug Jones	The call references have been updated. They are now:-
14/10/1998 15:23:00	Doug Jones	T Other : E2E
15/10/1998 12:03:39	Steve Warwick	The Call record has been assigned to the Team Member: Gavin Harvey
15/10/1998 12:03:40	Steve Warwick	Hours spent since call received: 0 hours
23/10/1998 12:57:09	Nikki O'Sullivan	The call references have been updated. They are now:-
23/10/1998 12:57:09	Nikki O'Sullivan	T Other : E2E
23/10/1998 12:57:09	Nikki O'Sullivan	Other : CFE2E
28/10/1998 14:55:19	Eric Jennings	also note that there does not appear to be any validation of from and to
28/10/1998 14:55:19	Eric Jennings	dates, ie it is possible to specify a date range of say 7/6/97 to 6/6/97
30/10/1998 14:21:03	Eric Jennings	a further problem : if you select 'summary' and enter a 'BP' then the report
30/10/1998 14:21:03	Eric Jennings	that is produced consists of a printed line followed by several blank lines,
30/10/1998 14:21:03	Eric Jennings	repeated over and over
06/11/1998 13:22:58	Eric Jennings	I have added the following text from MOR3 pinicl 18719

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

06/11/1998 13:22:58	Eric Jennings	Transaction log does not report transactions and
06/11/1998 13:22:58	Eric Jennings	events in a cronological order, also the transaction log was printed on the
06/11/1998 13:22:58	Eric Jennings	19/11/97 and hasevents dated the 22/11/97. We expected all the information
06/11/1998 13:22:58	Eric Jennings	given in the log tobe in cronological order and no future dates to be given.
23/11/1998 10:07:23	Eric Jennings	After fix for pc18544/pc17660, the transaction log no longer prints
23/11/1998 10:07:23	Eric Jennings	continuously, but it sticks in the 'printing report' tablet and cpu usage
23/11/1998 10:07:23	Eric Jennings	drops from 100% to 0%.
26/11/1998 07:02:17	Bill Hillyard	Target Release updated to PDR - NR2/MOT
03/12/1998 10:32:10	Deleted User (Gavin Harvey feb01)	The call references have been updated. They are now:-
03/12/1998 10:32:10	Deleted User (Gavin Harvey feb01)	Other : E2E
03/12/1998 10:32:10	Deleted User (Gavin Harvey feb01)	Other : CFE2E
03/12/1998 10:32:10	Deleted User (Gavin Harvey feb01)	T Work Package : PWY_WP_2510/2511
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	F} Response :
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	Date ranges are now validated, fix by JW put in for CAP and BP
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	queries,reports are now sorted in cronological order ie date/time/su and SU
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	is now printed on reports,reports that hang at 'printing report'
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	fixed.Changes made to ReportBroker.dll,Dataserver.dll,ReportProcessor.dll,Ref
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	data and global objects. System Test WP 2510/2511, MOT WP 2514/2515
03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	[END OF REFERENCE 8015662]

Ref	Summary		Opened	Last update	Customer	Product Group
Logged By				Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not		02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working			Closed		Report Layout

03/12/1998 10:32:12	Deleted User (Gavin Harvey feb01)	Responded to call type S as Category 46 -Product Error Fixed
03/12/1998 10:32:13	Deleted User (Gavin Harvey feb01)	The response was delivered on the system
03/12/1998 10:32:14	Deleted User (Gavin Harvey feb01)	The Call record has been transferred to the Team: Escher-Rel
03/12/1998 10:32:14	Deleted User (Gavin Harvey feb01)	Hours spent since call received: 30 hours
03/12/1998 11:14:17	Paul Gardner	The Call record has been transferred to the Team: EPOSS-Rel
03/12/1998 11:14:17	Paul Gardner	Hours spent since call received: 0.1 hours
07/12/1998 16:48:19	Eric Jennings	On latest dev build, am unable to produce a summary query for a specific
07/12/1998 16:48:19	Eric Jennings	transaction using session_id, BECAUSE I cannot actually enter a session_id
07/12/1998 16:48:19	Eric Jennings	properly, therefore the system is correctly not finding the relevant record
07/12/1998 16:48:19	Eric Jennings	to report on. A session_id is of the form 1-12345, and the system will not
07/12/1998 16:48:19	Eric Jennings	allow entry of '-' in the sesson_id box.
08/12/1998 08:56:01	Eric Jennings	System Test WP 2510/2511, MOT WP 2514/2515 changes referred to above seem ok,
08/12/1998 08:56:01	Eric Jennings	but On latest dev build, am unable to produce a summary query for a specific
08/12/1998 08:56:01	Eric Jennings	transaction using session_id, BECAUSE I cannot actually enter a session_id
08/12/1998 08:56:01	Eric Jennings	properly, therefore the system is correctly not finding the relevant record
08/12/1998 08:56:01	Eric Jennings	to report on. A session_id is of the form 1-12345, and the system will not
08/12/1998 08:56:01	Eric Jennings	allow entry of '-' in the sesson_id box.
08/12/1998 08:56:05	Eric Jennings	The Call record has been transferred to the Team: EPOSS-Dev
08/12/1998 08:56:06	Eric Jennings	Hours spent since call received: 0 hours
08/12/1998 13:23:41	Deleted User (David Linten Oct/00)	The Call record has been assigned to the Team Member: David Linten
08/12/1998 13:23:41	Deleted User (David Linten Oct/00)	Hours spent since call received: 0 hours
09/12/1998 14:52:07	Deleted User (David Linten Oct/00)	The call references have been updated. They are now:-

Ref	Summary		Opened	Last update	Customer	Product Group
Logged By				Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not		02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working			Closed		Report Layout

09/12/1998 14:52:07	Deleted User (David Linten Oct/00)	Other : E2E	
09/12/1998 14:52:07	Deleted User (David Linten Oct/00)	Other : CFE2E	
09/12/1998 14:52:07	Deleted User (David Linten Oct/00)	Work Package : PWY_WP_2510/2511	
09/12/1998 14:52:07	Deleted User (David Linten Oct/00)	T Work Package : PWY_WP_2576/2577	
09/12/1998 14:52:09	Deleted User (David Linten Oct/00)	F} Response :	
09/12/1998 14:52:09	Deleted User (David Linten Oct/00)	As requested solution fixed to allow for hyphens in the session number.	
09/12/1998 14:52:09	Deleted User (David Linten Oct/00)	[END OF REFERENCE 8173711]	
09/12/1998 14:52:09	Deleted User (David Linten Oct/00)	Responded to call type S as Category 46 -Product Error Fixed	
09/12/1998 14:52:10	Deleted User (David Linten Oct/00)	The response was delivered on the system	
09/12/1998 14:52:12	Deleted User (David Linten Oct/00)	The Call record has been transferred to the Team: EPOSS-Rel	
09/12/1998 14:52:13	Deleted User (David Linten Oct/00)	Hours spent since call received: 0 hours	
11/12/1998 10:54:03	Lionel Higman	The call references have been updated. They are now:-	
11/12/1998 10:54:03	Lionel Higman	Other : E2E	
11/12/1998 10:54:03	Lionel Higman	Other : CFE2E	
11/12/1998 10:54:03	Lionel Higman	Work Package : PWY_WP_2510/2511	
11/12/1998 10:54:03	Lionel Higman	T Work Package : PWY_WP_2576/2577	
11/12/1998 10:54:03	Lionel Higman	Customer reference : TIP 285	
14/12/1998 08:03:05	Eric Jennings	report now accepts hyphens but no report is produced. system activity falls	
14/12/1998 08:03:05	Eric Jennings	from 100% to 0% in the 'printing report' tablet.	

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

14/12/1998 08:03:05	Eric Jennings	Note that the function is also hanging in the 'reversal query' report
14/12/1998 08:03:07	Eric Jennings	The Call record has been transferred to the Team: EPOSS-Dev
14/12/1998 08:03:07	Eric Jennings	Hours spent since call received: 0 hours
14/12/1998 09:31:46	Steve Warwick	The Call record has been assigned to the Team Member: Gavin Harvey
14/12/1998 09:31:47	Steve Warwick	Hours spent since call received: 0 hours
14/12/1998 09:32:34	Steve Warwick	The Call record has been assigned to the Team Member: David Linten
14/12/1998 09:32:34	Steve Warwick	Hours spent since call received: 0 hours
14/12/1998 09:46:08	Eric Jennings	also in Migration final pass it has been noted that if there are no
14/12/1998 09:46:08	Eric Jennings	transactiosn to report on, or if the 'from date' entered is in the future (eg
14/12/1998 09:46:08	Eric Jennings	typing mistake) then the report hangs in the 'printing report' tablet and no
14/12/1998 09:46:08	Eric Jennings	output is produced
14/12/1998 11:49:29	Deleted User (David Linten Oct/00)	F} Response :
14/12/1998 11:49:30	Deleted User (David Linten Oct/00)	Fix applied with the latest fastrack build.
14/12/1998 11:49:30	Deleted User (David Linten Oct/00)	[END OF REFERENCE 8238892]
14/12/1998 11:49:30	Deleted User (David Linten Oct/00)	Responded to call type S as Category 46 -Product Error Fixed
14/12/1998 11:49:30	Deleted User (David Linten Oct/00)	The response was delivered on the system
14/12/1998 11:49:31	Deleted User (David Linten Oct/00)	The Call record has been transferred to the Team: EPOSS-Rel
14/12/1998 11:49:31	Deleted User (David Linten Oct/00)	Hours spent since call received: 0 hours
14/12/1998 11:50:26	Deleted User (David Linten Oct/00)	The Call record has been assigned to the Team Member: David Linten
14/12/1998 11:50:26	Deleted User (David Linten Oct/00)	Hours spent since call received: 0 hours

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

14/12/1998 13:54:21	Paul Gardner	The call references have been updated. They are now:-
14/12/1998 13:54:21	Paul Gardner	Other : E2E
14/12/1998 13:54:21	Paul Gardner	Other : CFE2E
14/12/1998 13:54:21	Paul Gardner	Work Package : PWY_WP_2510/2511
14/12/1998 13:54:21	Paul Gardner	T Work Package : PWY_WP_2576/2690 - MOT
14/12/1998 13:54:21	Paul Gardner	Customer reference : TIP 285
14/12/1998 13:56:43	Paul Gardner	PC 11618 actually fixed by combination of code WP 2576 and 'C' data WP 2687.
14/12/1998 13:56:43	Paul Gardner	The call references have been updated. They are now:-
14/12/1998 13:56:43	Paul Gardner	Other : E2E
14/12/1998 13:56:43	Paul Gardner	Other : CFE2E
14/12/1998 13:56:43	Paul Gardner	Work Package : PWY_WP_2510/2511
14/12/1998 13:56:43	Paul Gardner	T Work Package : PWY_WP_2576/2687 - MOT
14/12/1998 13:56:43	Paul Gardner	Customer reference : TIP 285
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	The call references have been updated. They are now:-
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	Other : E2E
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	Other : CFE2E
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	Work Package : PWY_WP_2510/2511
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	Work Package : PWY_WP_2576/2687 - MOT
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	Customer reference : TIP 285
15/12/1998 17:19:00	Deleted User (David Linten Oct/00)	T Work Package : PWY_WP_2578
15/12/1998 17:19:02	Deleted User (David Linten Oct/00)	F} Response :

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

15/12/1998 17:19:02	Deleted User (David Linten Oct/00)	Working in system test stream.
15/12/1998 17:19:02	Deleted User (David Linten Oct/00)	[END OF REFERENCE 8275075]
15/12/1998 17:19:02	Deleted User (David Linten Oct/00)	Responded to call type S as Category 46 -Product Error Fixed
15/12/1998 17:19:03	Deleted User (David Linten Oct/00)	The response was delivered on the system
15/12/1998 17:19:04	Deleted User (David Linten Oct/00)	The Call record has been transferred to the Team: EPOSS-Rel
15/12/1998 17:19:04	Deleted User (David Linten Oct/00)	Hours spent since call received: 0 hours
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Fixed, for MOT, by WP 2576.
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	The call references have been updated. They are now:-
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Other : E2E
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Other : CFE2E
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Work Package : PWY_WP_2510/2511
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Work Package : PWY_WP_2576/2687 - MOT
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Customer reference : TIP 285
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	Work Package : PWY_WP_2578
16/12/1998 09:17:55	Deleted User (Mark McGrath left Jul/00)	T Work Package : PWY_WP_2576 - MOT
16/12/1998 09:18:04	Deleted User (Mark McGrath left Jul/00)	The Call record has been transferred to the Team: Dev-Int-Rel

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

16/12/1998 09:18:04	Deleted User (Mark McGrath left Jul/00)	Hours spent since call received: 0 hours
16/12/1998 09:21:10	Paul Gardner	The call references have been updated. They are now:-
16/12/1998 09:21:10	Paul Gardner	Other : E2E
16/12/1998 09:21:10	Paul Gardner	Other : CFE2E
16/12/1998 09:21:10	Paul Gardner	Work Package : PWY_WP_2510/2511
16/12/1998 09:21:10	Paul Gardner	T Work Package : PWY_WP_2576/2687 - MOT
16/12/1998 09:21:10	Paul Gardner	Customer reference : TIP 285
16/12/1998 09:21:10	Paul Gardner	Work Package : PWY_WP_2578 - NR2
16/12/1998 12:20:41	Doug Jones	The call references have been updated. They are now:-
16/12/1998 12:20:41	Doug Jones	Other : E2E
16/12/1998 12:20:41	Doug Jones	Other : CFE2E
16/12/1998 12:20:41	Doug Jones	Work Package : PWY_WP_2510/2511
16/12/1998 12:20:41	Doug Jones	Work Package : PWY_WP_2576/2687 - MOT
16/12/1998 12:20:41	Doug Jones	Customer reference : TIP 285
16/12/1998 12:20:41	Doug Jones	Work Package : PWY_WP_2578 - NR2
16/12/1998 12:20:41	Doug Jones	T Fast track fix : FSTK_2_0_WP2576 & 2687
16/12/1998 12:20:43	Doug Jones	F} Response :
16/12/1998 12:20:43	Doug Jones	Fastrack WPs 2576 & 2687 are set to On Rig, please check availability and
16/12/1998 12:20:43	Doug Jones	test.
16/12/1998 12:20:43	Doug Jones	[END OF REFERENCE 8294152]
16/12/1998 12:20:43	Doug Jones	Responded to call type S as Category 60 -Fix Released to Call Logger
16/12/1998 12:20:43	Doug Jones	Hours spent since call received: .1 hours
16/12/1998 12:20:43	Doug Jones	The response was delivered on the system
16/12/1998 13:24:53	Eric Jennings	In EPOSS Final Pass, the mode parameter does not work. Ensure this is tested
16/12/1998 13:24:53	Eric Jennings	when this pinicl is retested

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

17/12/1998 10:41:17	Deleted user (mar01 Mike Humphreyies)	F} Response :
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	ST02 SB9F Inc`7.2 plus fasttracks
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	Further testing has revealed the following problems -
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	1. Reversal query `hangs` on the printing report tablet.
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	2. Future dates are still allowed to be entered and `hang` on the printing
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	report tablet.
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	3. Mode parameter does not seem to be selectable on any report screen.
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	4. Items are not selected for printing when a value greater than £99.99 is
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	selected as a from criteria even though they should be.
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	5. When no transactions are selected for printing the following message
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	is briefly displayed - 'An error occured trying to print the requested
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	report. The error code is (request report found no records)'. The screen
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	then displays the 'printing report' tablet and hangs up. The user must
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	cancel the print to return to the main menu.
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	[END OF REFERENCE 8323062]

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	Responded to call type S as Category 50 -Fix Failed
17/12/1998 10:41:18	Deleted user (mar01 Mike Humphreyies)	The response was delivered on the system
17/12/1998 10:41:19	Deleted user (mar01 Mike Humphreyies)	The Call record has been transferred to the Team: EPOSS-Dev
17/12/1998 10:41:20	Deleted user (mar01 Mike Humphreyies)	Hours spent since call received: 0 hours
17/12/1998 14:06:06	Steve Warwick	The Call record has been assigned to the Team Member: Gavin Harvey
17/12/1998 14:06:08	Steve Warwick	Hours spent since call received: 0 hours
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	1.Reversals have not been looked at and will be a fresh investigation.
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	2.Retested, problem does not seem to re occurr.
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	3.A list box of possible modes will be added.
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	4.These items were not selected because they were negative.To stop confusion
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	SW has sugested putting in the selection criteria Payments(-) and Receits(+)
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	instead of negative positive.
17/12/1998 17:38:08	Deleted User (Gavin Harvey feb01)	5.This error fixed already in system test.
21/12/1998 08:51:48	Eric Jennings	a further problem found in EPOSS final pass is that the log does not always
21/12/1998 08:51:48	Eric Jennings	contain the transaction no and date and time, ie all that is printed is the
21/12/1998 08:51:48	Eric Jennings	user name, the mode and the product/value transacted
22/12/1998 10:12:11	Nikki O'Sullivan	The call references have been updated. They are now:-
22/12/1998 10:12:11	Nikki O'Sullivan	Other : E2E
22/12/1998 10:12:11	Nikki O'Sullivan	Other : CFE2E

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

22/12/1998 10:12:11	Nikki O'Sullivan	Work Package	: PWY_WP_2510/2511
22/12/1998 10:12:11	Nikki O'Sullivan	Work Package	: PWY_WP_2576/2687 - MOT
22/12/1998 10:12:11	Nikki O'Sullivan	Customer reference : TIP 285	
22/12/1998 10:12:11	Nikki O'Sullivan	Work Package	: PWY_WP_2578 - NR2
22/12/1998 10:12:11	Nikki O'Sullivan	T Fast track fix	: FSTK_2_0_WP2576 & 2687
22/12/1998 10:12:11	Nikki O'Sullivan	Other	: PREproving
04/01/1999 16:03:25	Doug Jones	The call references have been updated. They are now:-	
04/01/1999 16:03:25	Doug Jones	Other	: E2E
04/01/1999 16:03:25	Doug Jones	Other	: CFE2E
04/01/1999 16:03:25	Doug Jones	Work Package	: PWY_WP_2510/2511
04/01/1999 16:03:25	Doug Jones	Work Package	: PWY_WP_2576/2687 - MOT
04/01/1999 16:03:25	Doug Jones	Customer reference : TIP 285	
04/01/1999 16:03:25	Doug Jones	Work Package	: PWY_WP_2578 - NR2
04/01/1999 16:03:25	Doug Jones	Fast track fix	: FSTK_2_0_WP2576 & 2687
04/01/1999 16:03:25	Doug Jones	Other	: PREproving
04/01/1999 16:03:25	Doug Jones	T Other	: HP MO1
06/01/1999 15:52:11	Doug Jones	Re-targetted to LT1 (As per agreement between Terry Austin and Steve Warwick)	
06/01/1999 15:52:11	Doug Jones	Target Release updated to PDR - NR2/LT1	
06/01/1999 15:52:11	Doug Jones	The call references have been updated. They are now:-	
06/01/1999 15:52:11	Doug Jones	Other	: E2E
06/01/1999 15:52:11	Doug Jones	Other	: CFE2E
06/01/1999 15:52:11	Doug Jones	Work Package	: PWY_WP_2510/2511
06/01/1999 15:52:11	Doug Jones	Work Package	: PWY_WP_2576/2687 - MOT
06/01/1999 15:52:11	Doug Jones	Customer reference : TIP 285	
06/01/1999 15:52:11	Doug Jones	Work Package	: PWY_WP_2578 - NR2
06/01/1999 15:52:11	Doug Jones	Fast track fix	: FSTK_2_0_WP2576 & 2687

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

06/01/1999 15:52:11	Doug Jones	Other	: PREproving
06/01/1999 15:52:11	Doug Jones	T Other	: HP LT1
07/01/1999 08:43:56	Lionel Higman	The call references have been updated. They are now:-	
07/01/1999 08:43:56	Lionel Higman	Other	: E2E
07/01/1999 08:43:56	Lionel Higman	Other	: CFE2E
07/01/1999 08:43:56	Lionel Higman	Work Package	: PWY_WP_2510/2511
07/01/1999 08:43:56	Lionel Higman	Work Package	: PWY_WP_2576/2687 - MOT
07/01/1999 08:43:56	Lionel Higman	T Customer reference	: TIP 285
07/01/1999 08:43:56	Lionel Higman	Work Package	: PWY_WP_2578 - NR2
07/01/1999 08:43:56	Lionel Higman	Fast track fix	: FSTK_2_0_WP2576 & 2687
07/01/1999 08:43:56	Lionel Higman	Other	: PREproving
07/01/1999 08:43:56	Lionel Higman	Other	: HP LT1
07/01/1999 08:43:56	Lionel Higman	Other	: RADB
08/01/1999 12:06:18	Nikki O'Sullivan	The call references have been updated. They are now:-	
08/01/1999 12:06:18	Nikki O'Sullivan	Other	: E2E
08/01/1999 12:06:18	Nikki O'Sullivan	Other	: CFE2E
08/01/1999 12:06:18	Nikki O'Sullivan	Work Package	: PWY_WP_2510/2511
08/01/1999 12:06:18	Nikki O'Sullivan	Work Package	: PWY_WP_2576/2687 - MOT
08/01/1999 12:06:18	Nikki O'Sullivan	T Customer reference	: TIP 285
08/01/1999 12:06:18	Nikki O'Sullivan	Work Package	: PWY_WP_2578 - NR2
08/01/1999 12:06:18	Nikki O'Sullivan	Fast track fix	: FSTK_2_0_WP2576 & 2687
08/01/1999 12:06:18	Nikki O'Sullivan	Other	: PREproving
08/01/1999 12:06:18	Nikki O'Sullivan	Other	: HP LT1
08/01/1999 12:06:18	Nikki O'Sullivan	Other	: RADB
08/01/1999 12:06:18	Nikki O'Sullivan	Other	: 6pack1

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

18/01/1999 14:11:57	Deleted User (David McDonnell feb01)	The Call record has been transferred to the Team: EPOSS-Pre-Dev	
18/01/1999 14:11:58	Deleted User (David McDonnell feb01)	Hours spent since call received: 0 hours	
19/01/1999 10:48:41	Eric Jennings	in the 1st 6 day preproving exercise it was noticed that the transaction ref	
19/01/1999 10:48:41	Eric Jennings	printed in the transaction log does not always include the node_id. this will	
19/01/1999 10:48:41	Eric Jennings	make it difficult to do existing reversals in a multi-counter post office	
19/01/1999 17:06:09	Eric Jennings	tested on ST01 MOT baseline plus fasttracks :	
19/01/1999 17:06:09	Eric Jennings	reversal query is now ok	
19/01/1999 17:06:09	Eric Jennings	sorting is now ok	
19/01/1999 17:06:09	Eric Jennings	empty reports no longer loop	
19/01/1999 17:06:09	Eric Jennings	date validation is ok	
19/01/1999 17:06:09	Eric Jennings	session_id queries are ok	
19/01/1999 17:06:09	Eric Jennings		
19/01/1999 17:06:09	Eric Jennings	Development still have not provided details of what the reports are supposed	
19/01/1999 17:06:09	Eric Jennings	to contain but this is now covered on pc19676	
19/01/1999 17:06:09	Eric Jennings		
19/01/1999 17:06:09	Eric Jennings	As the fixes referred to above in this pinicl have worked, am closing this	
19/01/1999 17:06:09	Eric Jennings	one now. Residual problems are now documented on pc20564	
19/01/1999 17:09:32	Les Ong	F} Response :	
19/01/1999 17:09:32	Les Ong	Closed at request of EJ.	
19/01/1999 17:09:32	Les Ong	[END OF REFERENCE 8745987]	
19/01/1999 17:09:32	Les Ong	Responded to call type S as Category 60 -Fix Released to Call Logger	
19/01/1999 17:09:33	Les Ong	Hours spent since call received: 0 hours	
19/01/1999 17:09:33	Les Ong	The response was delivered on the system	
19/01/1999 17:10:35	Les Ong	CALL PC0011618 closed: Category 60, Type S	
19/01/1999 17:10:37	Les Ong	Hours spent since call received: 0 hours	

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	The call references have been updated. They are now:-	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Other : E2E	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Other : CFE2E	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Work Package : PWY_WP_2510/2511	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Work Package : PWY_WP_2576/2687 - MOT	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	T Customer reference : TIP 285	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Work Package : PWY_WP_2578 - NR2	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Fast track fix : FSTK_2_0_WP2576 & 2687	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Other : PREproving	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Other : HP LT1	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Other : RADB	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Other : 6pack1	
26/01/1999 12:59:40	Deleted User (Glynne Rogers Sep00)	Test reference : MOT Pre-test	
26/01/1999 15:37:56	Doug Jones	The call references have been updated. They are now:-	
26/01/1999 15:37:56	Doug Jones	Other : E2E	
26/01/1999 15:37:56	Doug Jones	Other : CFE2E	
26/01/1999 15:37:56	Doug Jones	Work Package : PWY_WP_2510/2511	
26/01/1999 15:37:56	Doug Jones	Work Package : PWY_WP_2576/2687 - MOT	

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By			Status		Product At Fault
PC0011618	EPOSS - Transaction Logs not	02/06/1998 14:33:34	26/01/1999 17:07:26		EPOSS & DeskTop
Ong	working		Closed		Report Layout

26/01/1999 15:37:56	Doug Jones	T Customer reference : TIP 285	
26/01/1999 15:37:56	Doug Jones	Work Package : PWY_WP_2578 - NR2	
26/01/1999 15:37:56	Doug Jones	Fast track fix : FSTK_2_0_WP2576 & 2687	
26/01/1999 15:37:56	Doug Jones	Other : PREproving	
26/01/1999 15:37:56	Doug Jones	Other : HP MOT	
26/01/1999 15:37:56	Doug Jones	Other : RADB	
26/01/1999 15:37:56	Doug Jones	Other : 6pack1	
26/01/1999 15:37:56	Doug Jones	Test reference : MOT Pre-test	
26/01/1999 17:07:21	Lionel Higman	Target Release updated to PDR - NR2/MOT	