

ICL Pathway

Release Note for CSR+

Ref: CS/REN/003

Version: 1.0

Date: 24/10/00

Document Title: Release Note for CSR+

Document Type: Release Note

Abstract: Provides a definition of the CSR+ Release for POCL

Document Status: APPROVED

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0.0 Document Control

0.5 Document History

Version No.	Date	Reason for Issue	Associated CP/PinICL No.
0.1	23/7/00	First draft	
0.2	02/08/00	Expected updates to original draft	
0.3	09/08/00	Updates to KPR	
0.4	11/08/00	Updates to KPR	
0.5	23/8/00	Updates to the KPR and Appendix A	
1.0	13/10/00	Updates to KPR	

0.4 Approval Authorities

Name	Position	Signature	Date
Stephen Muchow	Director, ICL Pathway Customer Service		
Terry Austin	Director, ICL Pathway Development		
John Dicks	Director, ICL Pathway Customer Requirements		

0.5 Associated Documents

Reference	Version	Date	Title
PA/STR/013	1.0	2/7/99	ICL Pathway Core System Release Plus Contents Description
CS/STR/004	0.4	30/6/00	Counter upgrade strategy for CSR+

0.4 Abbreviations

Abbreviation	Explanation
AIS	Application Interface Specification

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AP	Authorised Payment
API	Application Program Interface
APS	Automated Payment Service
BRD	
CCD	Contractual Control Document
CCN	Change Control Notice
CSR	Core System Release
CQO	
CTS	
DLL	Dynamic Link Library
DSS	Department Social Security
DVLA	Driver & Vehicle Licensing Agency
ECCO	Electronic Cash Registers at Counters
ERA	
ESNCS	Electronic Stop Notice Control System
ESNS	Electric Stop Notices System
HAPS	Host Automated Payment System
KMS	Key Management System
KPR	Known Problem Report
MVL	Motor Vehicle Licence
OBCS	Order Book Control Service
OpTIP	Operational TIP
PDA	Project Design Authority
PDR	Product Defect Register
POCL	Post Office Counters Ltd
PON	Post Office Network
PSTN	Public Switched Telephone Network
RCD	Release Control Description
SADD	Service Architecture Design Document
SFS	
SPM	Simple Payment Method
TIP	Transaction Information Processing

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TPS	Transaction Processing System
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0.5 Changes in this Version

Version	Changes
0.2	Inclusion of Appendix A. Updates to Appendix B. Change of date for the migration.
0.3	Updates to Appendix B. Inclusion of document reference number. Updates to Abbreviations section.
0.4	Updates to Appendix B.
0.5	Updates to Appendix B and Appendix A
1	Updates to Appendix A

0.5 Changes Expected

Changes
None

0.5 Table of Contents

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1 Introduction

This Release Note provides the definition of the CSR+ Release.

The functionality of the Core System Release (CSR) was provided by CSR Live Trial 2 level of software that has been implemented at existing live Post Offices and is being implemented via the National Rollout programme.

CSR+ is an enhancement release that will be applied to the existing estate in the immediate future, and to newly rolled out Post Offices in October.

The primary purposes of this upgrade are:

- Introduction of Key management System (KMS) enabling the dynamic allocation and management of cryptographic keys for outlets
- The introduction of the CSR+ Applications
 - Logistics Feeder System
 - AP Smart cards
 - APS – TPS reconciliation
 - Direct connection to AP Clients
- Introduction of Riposte message server 6

2 Scope

This document defines the extent of the software changes to CSR, the platforms affected, the outline upgrade actions and lists outstanding known problems with the system and applications software.

3 Release Content

The contents of CSR+ Release were defined in *ICL Pathway Core System Release Plus Contents Description*.

The level of CSR+ Release to be implemented corresponds to that definition as modified by the approved Change Control Notes declared in Appendix A, being all the changes committed for delivery at this level of release.

3.1 Enhancements Overview

The enhancements delivered by this release of software enable

- stock handling by the use of the Logistics Feeder Service
- use of Automated Payment Smart Card services
- Message Broadcast facilities to enable memo view at outlets
- APS/TPS reconciliation for additional AP Clients processing

3.2 Technical Enhancements

The technical enhancements to support the above facilities are:

- Introduction of a Managed Key Service to enable secure transactions to be fully supported
- Introduction of new AP Client gateways to support AP Client take-on
- Update to the Riposte Messaging software

3.3 Affected Platforms

Existing data centre platforms

Counters

New platforms at the data centre for the introduction of KMS

3.4 Timescales For Delivery

The data centre upgrade will be on Saturday 26 August and Sunday 27 August. The outlets will be upgraded over the period Monday 4 September to Sunday 3 December.

3.5 Changes to System Software

None

4 Dependencies

Operational TIP and the HAPS system changes must be able to migrate at the same time as the ICL Pathway data centre.

5 Upgrade Requirements

The upgrade path/sequence of events is:

- Upgrade ICL Pathway data centre
- Upgrade HAPS
- Upgrade OpTIP
- Run for a few days to ensure cross system stability
- Upgrade initial Pilot outlets to CSR+
- Run for a few days to ensure cross system stability
- Upgrade remaining Pilot outlets to CSR+
- Rollout the new Pilot outlets
- Run for a few weeks to ensure cross system stability
- Upgrade remaining existing and new outlets to CSR+
- Install new outlets at CSR+

6 User-related documentation

The Horizon system user guides have been changed to reflect the CSR+ product.

Additional training for existing outlets will be distributed by PON to advise them of the changes at CSR+.

Each outlet will be informed of their target upgrade date and provided with an APS Smart card for training purposes.

7 Related upgrade documentation

A counter upgrade strategy document has been discussed and agreed with PON.

8 *Outstanding Issues*

The outstanding known limitations and operational characteristics of the release at the point of field introduction are detailed in Appendix B.

Each issue has been allocated an ICL Pathway Business impact using a categorisation agreed with PON. The categorisation is as follows:

- A To be fixed during Live Pilot
- B To be allocated a resolution plan
- C Low impact so to be resolved in a maintenance release

9 Appendix A

This Appendix is divided into THREE sections:

- Section 1 reports those CCNs in the range 1 to 485 inclusive that were listed within Addendum B of *ICL Pathway Core System Release Plus*, PA/STR/013, Version 1.0, 2/7/99 (the RCD) and that were:

- To be applied at or after CSR+
- Candidates to be applied at or after CSR+

Columns 1 to 5 inclusive, including the shading in column 3 applicable to then unapproved items, are copied from the RCD. The Resolution/Status Column records the current status and includes the SADD head reference.

- Section 2 reports those Future Changes Required to the SADD that were listed within Addendum C of the RCD and that were not associated with the Benefit Payment Service.

Columns 1 to 6 inclusive are copied from the RCD. The Resolution/Status Column records the current status.

- Section 3 reports those CCNs in the range 486 to the present that are comprehended within CSR+. As yet unapproved CCNs are not comprehended in CSR+. Columns 1 to 4 are based on the corresponding columns and rows from SADD 5.4. Rows that are shaded in columns 1 to 4 denote CCNs that are not comprehended in the functionality of CSR+ either because they are Rejected, Withdrawn, or Approved but having no effect on functionality. In addition some rows that are generally towards the end of the table are shaded because the CCN is not yet Approved. Where the resolution column states "CSR+ dependency" the CCN needs to be Approved in a timely manner to facilitate the orderly release of CSR+. Where the resolution column states "Required at CSR+" the CCN, when Approved, will be applied to CSR+ only during its lifetime.

9.1 Early CCNs to be Applied

CCN	Description	Status	Reason	Release	Resolution/Status
0081d	Electronic Cash Account	Approved		Post CSR+	The electronic Cash Account is both produced and transmitted to TIP. The 2-D bar-code representation is for possible introduction post CSR+. SADD 4.1.3.3.4.
0249a	Introduction Of Logistics Feeder Service (BRD V15)	Approved		CSR+	Included at CSR+. SADD 4.1.5.4.2.
0268a	Introduction Of Virtual Private Networks (SG VPN)	Approved		CSR+	Included at CSR+. SADD 4.1.5.3.3.3.
0301	APS Watercard Smart Product	Approved		CSR+	Included at CSR+. SADD 4.1.2.2.2.
302	APS Quantum Smart Product	Approved		CSR+	Included at CSR+. SADD 4.1.2.2.2.
0375	Introduce PSTN Communications	Expired		(CSR+)	Withdrawn
0411a	British Gas Trading Simple Payment Module Smart Product	Approved		CSR+	Included at CSR+. SADD 4.1.2.2.2.

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CCN	Description	Status	Reason	Release	Resolution/Status
0470	To Link a POCL Financial Year With a Set of Reports and Mappings to Include the Cash Account, Redeemed Savings Stamps Summary and Counters Revenue Schedule	Expired		(CSR/CSR+)	Approved Was included at CSR and is continued in CSR+. SADD 4.1.3.3.4.7.
0473a	Facilitate the POCL Management of Products using Item Transaction Mode	Raised		(CSR+)	Approved as 473c Included at CSR+. SADD 4.1.3.2.1.

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9.2 Future Changes Required by the RCD

	Para No.	Step No. and Exception No.	Reviewers Comments Explanation	PMT Comment	Status	Resolution/Status
42.	4.1.2.4.2		Quantum cards are not a new service – they have always been in the requirement	Agreed as future change	I CSR+	Changed See also CCN302 Reference is 4.1.2.2.2
43.	4.1.2.5		Para 1 should include “faulty/unreadable bar code”	Agreed as future change	C	Changed
44.	4.1.3.1.1		It is wrong to say that ‘DVLA licences are restricted generally to Branch Offices’ and this should be removed. There are currently about 4000 outlets doing MVL transactions; less than 20% of which are Branch Offices.	Agreed as future change	C	Changed
45.	4.1.2.1.2.2		Last line “...balance can displayed...”	Agreed as future change	C	Changed Reference is 4.1.3.1.2.2
46.	4.1.3.3.4		Para 4 – The printed cash account is still to include a 2D bar-code eventually. This has only been accepted as an exclusion for release 2.	Agreed as future change	C	Changed See also CCN 81d

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	Para No.	Step No. and Exception No.	Reviewers Comments Explanation	PMT Comment	Status	Resolution/Status
47.	4.1.3.3.4		The removal or inclusion of 2D bar codes is not yet resolved (subject of CCN81d)	Agreed as future change	C	Changed See also CCN 81d
48.	4.1.3.3.4		What is the basis for the removal of the requirement to produce a 2D bar code?	Agreed as future change	C	Changed See also CCN 81d
			My understanding is that this requirement was in place as an option for processing. If this option is no longer required then it is appropriate that the requirement is removed. However as this document does not articulate this and I have no information as to how this decision was made, I would like some clarification.		C	Changed See also CCN 81d
49.	4.1.4.1 (5)		And throughout the document: the contractual reference and defined term for the DSS computer system is ESNCS, not ESNS.	Agreed as future change	C	Changed
50.	4.1.5.3.3.2.1 Para 2		SFS 2.1 was never delivered to the PDA. Baselined version is	Agreed as future change	Believe should refer to	Changed and subsequently further

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	Para No.	Step No. and Exception No.	Reviewers Comments Explanation	PMT Comment	Status	Resolution/Status
			2.0, version 2.4 is currently under review. As far as the Farnborough link, the expected solution is the one in the Interface Spec (signed off by PDA), and this is what's being carried into subsequent		4.1.5.3.3.3.1. C	changed to accommodate move to Andover, use of failover site, selection of cryptographic methods for each, supplier name and name change. Reference is 4.1.5.3.3.3.1
51.	4.1.6.10.2.1.3	1 st para 19	Whilst it may turn out to cause difficulties to phone the help desk on all foreign encashments, the contracted position is that it will be done. Note that DSS and POCL are currently discussing the arrangements, and the sponsors' decision will be dependent on Pathway's proposed solution for help desk functionality.	Agreed as future change	C	Changed in accordance with agreed POCL business procedures.
52.	4.1.6.10.2.1.3		The removal of OBCS help desk contingency has not been agreed (repeated through this section)	Agreed as future change	C	Changed in accordance with agreed POCL business procedures.
53.	4.1.6.13.1.1		OBCS transactions should be	Agreed as	C	Changed, but uses

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	Para No.	Step No. and Exception No.	Reviewers Comments Explanation	PMT Comment	Status	Resolution/Status
			based on the Control Notice for nominated office transactions, and the OBCS Helpdesk for foreign transactions.	future change		normal foreign encashment procedures.
56.	4.2 (2)		"....and Reference Data are...."	Agreed as future change	C	Changed
57	Appendix A		Figures A9, A10, A11 and A14 should all contain Reference Data links within the map.	Agreed as future change	C	Changed

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9.3 Later CCNs Comprehended at CSR+

CCN	Description	Status	Effect	Resolution/Status
0486c	Business Continuity (A2A S830-1, S830-2,P/G01-15)	Approved [With manual emendations]	SADD 5.3 0.1.2	Comprehended at CSR+
0487b	Extension of Training Window to 10 days for ECCO+ Offices in NRO	Approved	Implementation	
0488	Changes to MIB and UAE Events Following Treasury Review	Withdrawn		
0489	Change of POCL Registered Address	Approved	Commercial	
0490	Introduction of the Horizon Office Platform Service Style Guide (SD/STD/001 V2.0) as a Contract Controlled Document	Approved	SADD 5.3 0.1.2	See CCN672
0491	To Baseline TIP AIS V5.6	Approved (but superseded by 524)		See CCN524
0492	Introduce Document "ICL Pathway Core Systems Release Contents Description" as a CCD	Approved	SADD 5.2 0.1.2	Obsolete
0493a	TMS Facilities A2As (A2A Ref Id: S478-2, S478-3)	Withdrawn		
0494	Introduce Testing Strategy Documents as CCDs (A2A Ref Id: S925-1)	Approved	SADD 5.2 0.1.2	Comprehended at CSR+

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CCN	Description	Status	Effect	Resolution/Status
0495e	The Production of the Counter Procedures and the Horizon System User Guide at NR2 (A2A Ref Id: S913-1, S913-2, S913-3, S913-4)	Approved	Implementation	
0496c	Reference Data TMS Agent – Receipt of Daily File (A2A Ref Id: PG01-8)	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
0497	Resolution of A2A PF01-3 (A2A Ref Id: PF01-3)	Approved	SADD 5.2 4.1.3.3.1	Comprehended at CSR+
0498b	To Introduce New Version of Release Policy as CCD	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0499	Benchmark Counter Transaction Times	Approved	SADD 5.2 0.1.2	See CCN553a
0500	Reset the Horizon Configurable Parameters: Session Inactivity Timeout and Forced Logout Timeout	Approved	Implementation	
0501	Paid Study for Live Trial Enhancement 5- Order of Presentation of Products on Balance Reports	Withdrawn		
0502a	Cash Account Report - Add a New Quantity Field to the Receipts Table	Withdrawn		
0503	Introduce Document “ICL Pathway Core System Release Plus Contents Description” as a CCD	Approved	SADD 5.2 0.1.2	Comprehended at CSR+ See also this Release Note
0504	Alignment of Telephone Answering Targets in the POCL and Authorities Agreements	Withdrawn		

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CCN	Description	Status	Effect	Resolution/Status
0505	Resolution of Implementation A2As (A2A Ref Ids : R945-6, R945-7, S945-1, S945-2, S945-5, P/G10-2)	Withdrawn		
0506	Reference Data A2As (A2A Ref Id: S539-1, S539-2, S539-3)	Approved	SADD 5.3 0.1.2	See CCNs 496c and 428b
0507	Resolution of Group 20 A2As A2A Ref Id: 832-1, S524-2, S527-1, S529-1)	Approved	SADD 5.2 4.1.5.3.1	Comprehended at CSR+
0508a	Roll Out Strategy (A2A Ref Id: R926, S926-1, S926-3, S514-1, S516-1, R941, S941-1, P/Go6-1)	Approved	SADD 5.3 0.1.2	See also CCN 523a
0509	Counter Transaction Performance Measurement and Benchmarking	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0510b	Removal of DSS and BPC Content for Training Documentation	Approved	SADD 5.3 0.1.2, 4.1.7	Comprehended at CSR+ See also CCN 602a
0511	Change to Training Scheduling and Minimum Training Compliance document	Withdrawn		
0512a	Operational Business Change – Outlet (A2A Ref Id: R494 and S519-1)	Approved	SADD 5.2 0.1.2, 4.1.7	Comprehended at CSR+
0513a	Requirement 890 (APS Reconciliation) - Change Solution in Schedule PA16	Approved	SADD 5.2, 4.1.2.5	Comprehended at CSR+
0514	Introduction of the LFS Application Interface Specification (CR0059)	Withdrawn, but see 531a		
0515	Change to POCL Schedule K03 - LFS - POCL Responsibilities	Approved	SADD 5.2 4.1.5.4.2.1	Comprehended at CSR+
0516a	Introduce Document “Pathway to SPM Application Interface Specification” as a CCD	Approved	SADD 5.2 0.1.2, 4.1.2.2.2	Comprehended at CSR+ See also CCN 648

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CCN	Description	Status	Effect	Resolution/Status
0517a	Introduce "User Satisfaction Survey & Measurement Process for Implementation" as a CCD (A2A Ref Id:R945-2, R945-2a, R945-3, P/Go6-4, P/Go6-5, P/Go6-6, S502-1, S503-1, S511-1, S945-3, S945-4)	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
0518b	APS Client Connection Service Description	Approved	SADD 5.2 0.1.2, 4.1.2.2	Comprehended at CSR+
0519a	Amendments to User Training Courses Following Live Trial	Approved	SADD 5.2 0.1.2, 4.1.7	Comprehended at CSR+
0520a	HFSO Course Amendment	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0521a	HFSO Refresher Course	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0522	Changes to Bar Code on WPA Books (Documentary change to OBCS Business Rules document)	Approved	SADD 5.2 0.1.2	Comprehended at CSR+ See CCN 556a
0523a	Introduce Version 5.0 of the Counter Infrastructure Rollout Strategy	Approved	Implementation	Comprehended at CSR+
0524	To Baseline TIP AIS V5.7	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0525	Documentation IPR	Approved	Commercial	
0526	Change to LFS Data Retention - Advice Notes	Approved	SADD 5.2 4.1.5.4.2.2.4	Comprehended at CSR+
0527	Introduction of the LFS Bar Codes Document	Approved	SADD 5.2 0.1.2	
0528	Introduction of the LFS Data Retention Document (CR P0105)	Approved	SADD 5.2 0.1.2	

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CCN	Description	Status	Effect	Resolution/Status
0529	Introduction of the Inventory Item Specification	Approved	SADD 5.2 0.1.2	Comprehended at CSR+ See CCN 604
0530	Introduction of the LFS User Roles and Access Permissions Document (CR P0107)	Approved	SADD 5.2 0.1.2	See CCN 548
0531a	Introduction of the LFS Application Interface Specification	Approved	SADD 5.2 0.1.2	Comprehended at CSR+ See CCN 613
0532	Introduction of the LFS Reports and Receipts Document (CR P0109)	Approved	SADD 5.2 0.1.2	Comprehended at CSR+ See CCNs 547 and 613
0533	Change of ICL Pathway Limited Registered Address	Approved	Commercial	
0534	Introduction of the LFS Business Processes and Business Rules	Withdrawn		
0535	DSS Client Interface Specification / OBCS (Version 3a)	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0536a	Support of Millennium Weekend Horizon Operational Health Check	Approved	SADD 5.4 0.1.2	Comprehended at CSR+
0537	Controlled Counter Reboots	Withdrawn		
0538a	Provision of System Busy Warning	Approved See also CCN490	Implementation	
0539a	Introduce a New Version of the Pathway to HAPS Interface Specification as a Contract Controlled Document	Approved	SADD 5.1 0.1.2, 4.1.2.4.2, 4.1.5.3.3.3.1, 4.2	Comprehended at CSR+
0540	Removal of Satellite Office Requirement	Approved	SADD 5.2 4.1.5.1, 4.1.5.1.7	Comprehended at CSR+
0541	Amend POCL Train The Trainer Course Following Removal of BES	Withdrawn		

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CCN	Description	Status	Effect	Resolution/Status
0542	Amend Auditors Course Following Removal of BES and Revision After Live Trial	Withdrawn		
0543b	Change of RNM Training from CM Course to HFSO Course	Approved	SADD 5.3 0.1.2, 4.1.7	Comprehended at CSR+
0544a	The Creation of a Network Business Support Centre as the Single Point of Contact- Paid Study	Withdrawn		
0545	MiMAN & MiECCO Upgrade to Support the Migration of Matched Quantities of Postal Orders and Fees	Approved	SADD 5.3 4.1.3.3.2.8.10	Comprehended at CSR+
0546	Introduce NR2 EPOSS PPD Version 3.0 as a Contract Controlled Document	Approved	SADD 5.2 0.1.2	Applicable to CSR only
0547	Modify LFS Pouch Delivery Receipt (CR P0121a)	Approved	SADD 5.3 0.1.2	Comprehended at CSR+ See CCN 613
0548	Change to Content of the LFS User Roles and Access Permissions Document (JED/LFS/002 v1.2)	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0549	Remove ICL Pathway's Obligation to Evaluate Training Events by Using Levels 3 & 4 of the Kirkpatrick Model	Approved	Implementation	
0550a	This Supplemental Agreement (First)	Approved	Commercial	
0551	Remove Requirement for an Operational Timetable from the LFS Contract Schedule K03	Approved	SADD 5.3 0.1.2	Comprehended at CSR+

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CCN	Description	Status	Effect	Resolution/Status
0552	Introduction of the LFS Business Contingencies Document	Approved	SADD 5.2 0.1.2	Comprehended at CSR+
0553a	Update and Introduce as Contract Controlled, the Benchmark Counter Transaction Time Documents	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
0554a	Introduction of Non-Value Stock Reports (CR P0136)	Approved (Subsumed in CCN548)	-	See CCN 548
0555	Change Schedule 4 Part A of Second Supplementary Agreement (section 2)	Approved	Implementation	
0556a	To Introduce Inland Revenue Order Books into OBCS	Approved	SADD 5.3 4.1.4.1	Comprehended at CSR+
0557b	Changes Resulting from Second Enhancement Workshop on 26th July 1999 (Enhancement Nos. 06, 09, 23, 26, 31, 53, 61)	Approved	SADD 5.3 0.1.2	Comprehended at CSR+ See CCNs 587 and 669a
0558b	Amend APS Client Baseline	Approved	SADD 5.3 0.1.2	See CCNs 626 and 653
0559	Paid Study To Assess the Feasibility Of Rationalising The 'Cut-Off' Process (POCL CR P0134)	Withdrawn		
0560	This Second Supplemental Agreement	Approved	SADD 5.2 0.1.2, 4.1.5.4.1	Comprehended at CSR+
0561	Emergency CCN to the Codified Agreement	Approved	Implementation	
0562	New Paragraph to Schedule G01 of the Codified Agreement	Approved	SADD 5.2 4.1.5.4.1	Comprehended at CSR+

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CCN	Description	Status	Effect	Resolution/Status
0563b	Introduction of a New Version of the Reference Data to Pathway Type A Application Interface Specification (AIS) for CSR+	Approved	SADD 5.5 0.1.2	Comprehended at CSR+
0564a	Introduction of a New Version of the Reference Data to Pathway Type B Application Interface Specification (AIS) for CSR+	Approved	SADD 5.5 0.1.2	Comprehended at CSR+
0565	Rollout Replan Based Upon RNM Clusters And Early Migration Of ECCO Outlets	Approved	Paid Study	
0566a	Change to the Application of the 5 Day Training Window	Approved	Implementation	
0567	Prevent Further Nugatory Spend on A702 Scales Support	Rejected		
0568d	Alteration to Pricing of Training Courses	Approved	SADD 5.3 4.1.7	Comprehended at CSR+
0569	Change Screen Keypad to 'QWERTY' Format	Withdrawn		
0570a	Epson Stylus 200 Replacement/POCL Consumables Price Revision	Approved	Implementation	
0571	Amending the Codified Agreement	Approved	Commercial	
0572	Amending the Second Supplemental Agreement	Approved	Commercial	
0573	Girobank PDR Report –Suppression of Reversal Transactions	Approved	SADD 5.3 4.1.3.3.2.9	Comprehended at CSR+
0574	Girobank PDR Report – Reporting of Cash Account Period	Approved	SADD 5.3 4.1.3.3.2.9	Comprehended at CSR+

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Release Note for CSR+

Ref: CS/REN/003
Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
0575	Girobank PDR Report – Removal; of ‘By User’ Option for Shared Stock Units	Approved	SADD 5.3 4.1.3.3.2.9	Comprehended at CSR+
0576	Introduce New Change Control Note Version & Update Codified Agreement	Approved	Administrative	
0577	Remove Signature and Date Stamp Features from Stock Unit Balance Snapshot Report	Approved	Implementation	
0578	Ring-fencing Dummy Product Codes Used by Pathway	Approved	Implementation	
0579	Amend the POCL Regional Helpline Number	Approved	Implementation	
0580a	Introduce A Cash Account Format For Financial Year 2000/2001	Approved	SADD 5.3 4.1.3.3.4	Comprehended at CSR+
0581	TMS Message Switching (A2A Ref Id: S478-3)	Approved	SADD 5.3 4.1.5.2.3.3	Comprehended at CSR+
0582	Revision of Formal POCL Contact Point and ICL Pathway Contact Telephone Numbers	Approved	Administrative	
0583	Introduce two new Girobank PDRs	Approved	Implementation	
0584	Ongoing Supply of POCL Consumables (A2A Ref: Bo4-1)	Approved	Implementation	
0585	Implementation Of Changes To Allow Rollout To Be Schedules By RNM Clusters And Also To Ensure Early Migration Of ECCO And Alps Outlets	Approved	Implementation	
0586	Introduction of the Euro Within Horizon – Request For A Paid Study	Approved	Paid Study	

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Ref: CS/REN/003
Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
0587	Introduction of Version 7.0 of Horizon OPS Reports and Receipts – Pathway Horizon Office Platform Service, SD/DES/005	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
0588a	Introduce Document “Pathway to Client Standard Magcard/Barcode Application Interface Specification” as a CCD	Approved	SADD 5.3 0.1.2, 4.1.5.2.3.3	Comprehended at CSR+
0589a	A2A S514-1 – OPS Acceptance Criteria	Approved	Implementation	
0590a	A2A G01-10	Approved	SADD 5.2 4.1.2.4.3 SADD 5.3 0.1.2	Comprehended at CSR+
0591	A2A G01-2	Approved	Implementation	
0592	A2A G01-3b	Approved See also CCN632	Implementation	See CCN 632b
0593	A2A L02	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
0594	POCL Disaster recovery Provision for the Live Gateway at Huthwaite	Approved	Paid Study	
0595	To Introduce Pathway To Post Office Technical Interface Specification As A CCD.	Approved	SADD 5.3 0.1.2, 4.1.5.4.2.1	Comprehended at CSR+
0596a	Residual Training A2As ... [for R915 and S915]	Approved	Implementation SADD 5.3 0.1.2	Comprehended at CSR+
0597	Resolving Requirements to Agree OBSC File Delivery Time	Approved	Implementation	

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Ref: CS/REN/003
Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
0598a	Relinquish CS/PRO/013 Pathway Customer Service PPD Structure and Review Method as a Contract Controlled Document	Approved	SADD 5.3 passim	Comprehended at CSR+
0599	Introduce CS/PRO/021 NR2 Electronic Point of Sale Service: Processes and Procedures Description as a Contract Controlled Document	Approved	SADD 5.4 0.1.2	Applicable to CSR only
0600	Second Supplemental Agreement	Approved	SADD 5.5 0.1.2	CS/PRO/111 awaits POCL approval
0601b	Introduction of M Stares as Managing Director of ICL Pathway and Authorised Signatory, R Christou as Chairman of ICL Pathway Board and Update of Schedule A14	Approved	Administrative	
0602a	Create Additional Training Data For CSR+ (Training Counter & Training Mode)	Approved	SADD 5.3 0.1.2, 4.1.3.3.6	Comprehended at CSR+
0603a	Amendment to the Internal POCL RDS Reference Data Versioning Implementation	Approved	Implementation	
0604	Remittance of Non-Value Stock in ADC modes (ROAD and RIAD)	Approved	SADD 5.3 0.1.2, 4.1.5.4.2.2.2	Comprehended at CSR+
0605	Updated Version Of Redeemed Savings Stamp Report for 2000/2001	Rejected		
0606	Correction of Codification Error re. Cash Account	Approved (See CCN 81d)	Administrative	

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Ref: CS/REN/003
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Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
o607a	Introduce the LFS Business Process Diagrams as a Contract Controlled Document	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
o608	Changes to Contract Controlled Documents to allow for 16 Week Training Cycle in the Installation Phase of NRO	Submitted (Expires 16/8)		
o609	Establishing a new baseline set of the Codified Agreement	Approved (Introduces Version 1.2)	Administrative	
o610	APS to Pathway CQO AIS Clarification	Approved	SADD 5.3 0.1.2	See CCN647
o611	Modify Pathway to SPM Application Interface Specification	Approved	SADD 5.3 0.1.2	See CCN 648
o612	Codified Agreement Schedule A12 Price Adjustments for 2000	Approved	Commercial	
o613	Specify Limits for Collections	Approved	SADD 5.3 0.1.2	See CCN 666a
o614b	LFS Pick List Ordering	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
o615	Amendment To The File Naming Convention Used For Reference Data Files Passed By POCL To Pathway	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
o616	Paid Study Of Potential Enhancements For Receipt And Payment Misbalances	Withdrawn		
o617	Revision to Schedule A04 – Contract Management	Approved	Administrative	

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Ref: CS/REN/003
Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
o618	Provide A Proposal To Specify A DR Option For The Generic AP Client Technical Interface	Approved	Paid study	
o619	Revision to configuration limits	Approved	Commercial	
o620	CSR+ Back-Fill Training	Withdrawn		
o621	Modify Pathway to HAPS Application Interface Specification	Approved	SADD 5.3 0.1.2	Comprehended at CSR+ See CCNs 643 and 678
o622a	Introduce SD.STD/001 Horizon Office Platform Service Style Guide version 3.0 as a Contract Document	Approved	SADD 5.4 0.1.2	See CCN 672
o623	Change SPM Token ID From SPMo1 to SPMo2. Update Associated Documentation	Approved	SADD 5.3 0.1.2	
o624	Electronic Link between NBSC and HSH	Approved	Paid study	
o625	Revision to Token Verification Service	Withdrawn		
o626	Amend AP Client Baseline	Approved	SADD 5.3 0.1.2	Comprehended at CSR+ See CCN 653
o627	Additional Training Data For All POCL Counter Training Office Training Systems	Approved	Implementation	
o628a	Additional Validation Functionality For Quantum Smart Cards	Approved	Implementation	
o629a	Relocation of the ICL Pathway to HAPS Gateway	Approved	SADD 5.3 4.1.5.3.1, 4.2 SADD 5.5 4.1.5.2.3.3	Comprehended at CSR+

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Ref: CS/REN/003
Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
o630	Update of PPDs with Changes to Powerhelp Call References	Approved		CSR and CSR+. To be comprehended within CSR+ PPDs, when approved
o631a	Amendment To Parcel Traffic Input To Reduce Table 12 Errors	Approved		Post CSR+, after CI4 migration
o632b	Introduce Mobile Configuration	Approved	SADD 5.5 0.1.2, 4.1.5	Comprehended at CSR+
o633b	Introduce Satellite Communications Access Method	Approved	SADD 5.5 4.1.5.1.1.2 et seq	Comprehended at CSR+
o634	Update To POCL Ordering Points And POCL Deputy For CCN Approval	Approved	Administrative	
o635	Introduce Document "Pathway to Client Standard Watercard Application Interface Specification" as a CCD	Approved	SADD 5.3 0.1.2, 4.1.5.2.3.3	Comprehended at CSR+
o636	Establishing A Baseline Set Of The Codified Agreement As At 31/1/2000	Approved	Administrative (Introduces Version 1.3 of the Contract)	
o637	Introduce Document "Pathway to Client Type 'G' Magcard/Barcode Application Interface Specification" as a CCD.	Approved	SADD 5.3 0.1.2, 4.1.5.2.3.3	Comprehended at CSR+
o638	Introduce Implementation Documents as CCDs (A2A – Side Agreement to Second Supplemental, clause 4)	Submitted (Expires 11/8)	SADD 5.3 0.1.2	
o639	Introduce Automated Payments Client Specification for Hampshire CC as a CCD	Approved	Client version	Not release dependent

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Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
o640	Change to Delivery Deadline of CTS file to TIP	Rejected		
o641a	Disaster Recovery Provision For The Live Gateway At Huthwaite	Approved	SADD 5.4 4.1.5.3.1, 4.1.5.3.3.3.1, 4.2	Comprehended at CSR+
o642	Introduce Automated Payments Client Specifications for Mid Kent Water as a CCD	Approved	Client version	Not release dependent
o643	Introduce Document "Pathway to HAPS Application Interface Specification" version 5.0 as a CCD	Approved	SADD 5.4 0.1.2	Comprehended at CSR+
o644	Introduce Document "APS Host Operational Reconciliation Reports for CSR+" version 4.0 as a CCD	Approved	SADD 5.4 0.1.2, 4.1.2.7	Comprehended at CSR+
o645	ICL Pathway Deputy for CCN Approval	Approved	Administrative	
o646	Change to "A Point Of Sale Supporting The Quantum Application Utilising The POCL Secure DLL" to support legacy functionality.	Approved	SADD 5.4 0.1.2, 4.1.2.5	Comprehended at CSR+ Note two document references
o647	Introduce Document "Pathway To CQO Application Interface Specification" Version 4.0 As A CCD	Approved	SADD 5.3 0.1.2	Comprehended at CSR+
o648	Introduce Document "Pathway To SPM Application Interface Specification" Version 2.0 As A CCD	Submitted (Expires 9/8)	SADD 5.3 0.1.2	CSR+ dependency
o649	Network Banking Project – Business Analysis Resources (Stage 1)	Approved	Possible future project	
o650a	Project ERA – Systems Analysis Resource	Approved	Possible future project	

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Version: 1.0
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CCN	Description	Status	Effect	Resolution/Status
o651b	Add Smart Cards To POCL Consumable List	Rejected		
o652	Introduce New Version Of Schedule Go6 Incorporating The Split Implementation Strategy	Rejected		
o653	To Change The Hampshire CC AP Client Specification To Include Southampton CC	Approved	Client version	Comprehended at CSR+
o654	Introduce DVLNI Into The AP Client Migration Programme	Approved	SADD 5.5 0.1.2 Client version	Comprehended at CSR+
o655	Replacement Of Annex 1 To Schedule 12 Of The Codified Agreement	Rejected		
o656	Barring Of Six Remittance Buttons To Facilitate LFS Reporting To SAPADS	Approved	SADD 5.3 4.1.3.3.2.7	Comprehended at CSR+
o657a	Update SD/STD/001 Horizon OPS Style Guide to Include the Counter Shutdown Button	Withdrawn See CCN 676		
o658	To Introduce Document "Generalised API For OPS/TMS" as a CCD	To be submitted		
o659	Defining Post Office Network/PON in the Codified Agreement	Approved	Commercial	
o660	Introduce Automated Payments Client Specification for Knowsley BC as a CCD	Approved	Client version	Comprehended at CSR+

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CCN	Description	Status	Effect	Resolution/Status
o661	Network Banking Project – production of draft version of the Pathway Network Banking AIS (Stage[2])	Not submitted	Possible future project	
o662	Network Banking Project – proof of concept	Approved	Possible future project	
o663	Introduce Automated Payments Client Specifications for Girobank as a CCD	Withdrawn See CCN 668		
o664	Project ERA – Additional Systems Analysis And Design Resources	Approved	Possible future project	
o665	Introduce Automated Payments Client Specification for Yorkshire Electricity as a CCD	Approved	Client version	Not release dependent
o666a	LFS Coin Bag Remittance Information (Interim Solution)	Approved	SADD 5.5 0.1.2, 4.1.5.4.2.2.6	Comprehended at CSR+
o667	LFS Coin Bag Remittance Information (Final Solution)	Rejected		
o668	Introduce Automated Payments Client Specification for Girobank as a CCD	Approved	Client version	Not release dependent
o669a	Reports and Receipts (SD/DES/005) version 8.0 – Agreed Document-Only Changes.	Submitted (Expires 15/8)		CSR+ dependency
o670	Amendment to Schedule A12 to Support Recurring CCN Costs	Approved	Commercial	
o671	Schedule, Install and Migrate ECCO+ Outlets on a Wednesday	Submitted (expires 1/8)		

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Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
o672	Introduce SD/STD/001 Horizon Office Platform Service Style Guide Version 4.0 as a Contract Controlled Document	Approved	SADD 5.5 0.1.2	Comprehended at CSR+
o673	Connection to Girobank Disaster Recovery Site	Submitted (expires 31/8)		
o674	Add Provision for 7 th Delegate at Training Events for Counter Managers, Counter Assistants and Postal Officers	Approved	SADD 5.5 0.1.2	Comprehended at CSR+
o675	Extend the Counter Managers' Training Course to 2 Full Days	Submitted (Expires 2/8)		Expected to be rejected
o676	Tidy Shutdown	Submitted (Expires 8/8)		CSR+ dependency
o677	A2A S523-1	Approved	Operational	
o678	Change to Pathway to HAPS Application Interface	Submitted (Expires 15/8)		CSR+ dependency
o679b	Introduce The Message Broadcast Service	Submitted (Expires 10/8)		CSR+ dependency
o680	To Provide a Cost and Timescales Impact of Providing Sub-Totalling Within the PDR Office Copy	Submitted (Expires 9/8)		Required at CSR+
o681	Introduce Automated Payments Client Specification for Oxfordshire Social Services as a CCD	Submitted (Expires 8/8)	Client version	Required at CSR+

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Ref: CS/REN/003
Version: 1.0
Date: 24/10/00

CCN	Description	Status	Effect	Resolution/Status
o682	Introduce Automated Payments Client Specification for Hampshire County Council incorporating Southampton City Council as a CCD	Submitted (Expires 8/8)	Client version	Required at CSR+
o683	Desktop Usability Enhancements – Bleeps, Halos And Key Names On Buttons	Submitted (Expires 22/8)		Required at CSR+
o684	Establishing A Baseline Set Of The Codified Agreement As At 30/6/2000	Submitted (Expires 16/8) (Introduces Version 1.4 of the Contract)		
o685	Five or Six Day File Client Delivery	Submitted (Expires 15/8)		
o686	Update of PPDs with Changes to Powerhelp Call References for CSR+	Withdrawn		
o687	Sub-Licence For ICL Pathway To Use The Siemens Secure DLL Software	Approved	Commercial	
o688	Introduce Automated Payments Client Specification for Scottish and Southern Energy as a CCD	Submitted (Expires 8/8)	Client version	Not release dependent

10 Appendix B

PINICL	Summary	ICL Pathway Business Impact	PON Business Impact	Status on 10 Oct	Comments
26095	EPOSS : 'receipt' key in saving stamp red picklist	C	Low	M1	Under PC52252
32224	CSR+/EPOSS : Cancelling A4 reports	C	Low	M1	
33631	CSR+/EPOSS : CW Rem In and Out txn order	C	Low	M1	
34504	CSR+/EPOSS:security event.EVENTnamequery problems	C	Low		No fault found. Issue still under investigation
36292	MIS closed PO report	C	Low		No fault found. Issue still under investigation
36895	CSR+/EPOSS : OW Cash Flow report layout	C	Low		No fault found. Issue still under investigation
37445	SU declarations discrepancy & memory Loss	B	Low	Closed	No fault found
37446	The PM was doing his cheque listing	B	Low	Closed	Fix applied
37458	APS Receipt not printing	A	Medium	Closed	Fix applied
38860	Incorrect AP receipt prompt	C	Low	M1	
39586	EPOSS Reconciliation process did not complete.	C	Low	Closed	Fix applied
39670	Quantum: Control file layout is incorrect.	C	Low	M1	
39986	APS SPM ST FP- Receipts format incorrect.	C	Low		No fault found. Issue still under investigation
40750	CAPS being added together - no rollover	C	Low	Closed	Fix included in CI4
41673	CSR+/EPOSS : OW Sales report negative volume	A	Low	Closed	Fix applied
42926	Response message layout	C	Low	M1	

43111	Performance Office Balance Snapshot	C		Closed	Fix applied
43178	EPOSS Misc Txns Report incorrectly shows ROAD	A	Medium	Closed	Fix applied
43253	Bulk Input will not allow Re-enter	A	Low	Closed	Fix applied
43471	On engineer mode the barcode scanner displays message it not correct for the current context	C	Low		No fault found. Issue still under investigation
45429	'SUSP' barred in ADC out	A	Medium	Closed	Fix applied
44463	Counter Rollout SyncOnce program fails to execute.	A	Low	Closed	Fix applied
45573	Office Balancing Barred	A	Low	Closed	Fix applied
45722	Preview planned order screen	C	Low	M1	
45906	Grn Giro counter wkly rpt sequence incorrect	C	Low	M1	Documentation is amended but not formally agreed. No software change required
46527	Discrepancy with control file against AIS	C	Low	Closed	No clients use the standard mag card interface so not an issue
46828	GB Delivery agreement produces error.	C	Low	Closed	Fix applied
47132	Cannot transfer existing transaction	A	Medium	Closed	Fix applied
47387	Performance of the ONCH declaration	C	Low	Closed	Fix applied
47538	Printer responses when producing advice notes.	C	Low	M1	
48635	No mandatory suspense account report in training mode	A	Medium	Closed	Fix applied
48796	EPOSS : Giro slip second page problems	A	Medium	Closed	Fix applied
48882	EPOSS : Balancing allowed with reval error	A	Low	Closed	Fix applied
48909	Wigan Corr Servers critical event -indexing	B	Low		Waiting test - this should never happen in live.

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49084	Off Dly UKPA missing Fees	A	Medium	Closed	Fix applied
49099	PPD incorrect for bulk input of non value stock	C	Low	Closed	No Fault Found
49161	LFSC303 generated 'internal error' exceptn	C	Low	M1	Pathway only issue. POCL agreed C
49202	Return point from Stk Neg/Reval check	A	Low	Closed	Fix applied
49204	Inconsistent CAP numbers on cash flow reports	B	Low		Must be applied by Week 52 under PC56187.
49225	KMS Key Manager Reports faults	C	Low	M1	
49227	KMS ClientStatus.rpt could not be produced.	C	Low	M1	
49253	DisabledDuringSwap doesn't work on top level menus	C	Low	Closed	Fix applied
49279	Emergency cust message files fail validation	C	Low	M1	
49303	Audit: DELETER reports LFS file error	C	Low	Closed	No Fault Found
49352	Able to reverse same transaction twice	A	Medium	Closed	Fix applied
49356	ROAD Cash products have 'PLUItem' icon	A	Medium	Closed	Fix applied
49373	EPOSS Esc Preview causes locked buttons.	A	Medium	Closed	Fix applied
49391	Revaluation error	A	Low	Closed	Fix applied
49396	PPD unclear on UKPA transaction	C	Low	Closed	Call withdrawn
49397	Receipt printing for ROAD with printer not working	C	Medium	M1	A CP is available for a pre M1 fix.
49409	Incorrect options for POCL auditor	C	Medium	M1	Documentation is amended but not formally agreed. No software change required
49416	SPM: Credit volume of 1800000 I rejected	C	Low	M1	
49428	KMS KEY_CHANGER warning event	C	Low	M1	
49503	PPD and system differ for AP fallback recovery	C	Low	M1	
49540	BTC1MBOCORRo1 Critical	A	Low	Closed	No Fault Found

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	events				
49590	KMS Failed Event	C	Low	M1	
49626	KMS DataFeed Duplicate RE-OPENS	C	Low	M1	
49631	Manual OBCS duplicated	C	Low	Closed	No Fault Found
49632	Forced Logoff events on TIP	C	Low	M1	Fix is new version of Riposte
49688	Mobile - Delay after selection of Counter 'OFF'	C	Low	Closed	No Fault Found
49698	Reconciliation "DailyTxnCT" RIAD totals	C	Low	Closed	No Fault Found
49702	TPSC252 Report shows Payments discrepancy	A	Low	Closed	Fix applied
49744	SPM desktop problem when card removed	C	Low	M1	
49818	Misleading text on Tivoli KMS Workstation	C	Low	M1	
49843	Logout no entried	C	Low	M1	
49844	Picklist option disappears after temp lock	C	Low	M1	
49953	Watercard output file did not contain User identifier.	C	Low	M1	
49962	Will KMS events be noticed easily.	C	Low	Closed	No Fault Found
49973	Sort order incorrect on Office daily reports	C	Low	M1	
50002	EPOSS SU reprint missing mig figures	A	Medium	Closed	Fix applied
50015	Attempted restore of TMS_TX_LOCAL_STOPS failed.	C	Low	M1	
50054	Message when user attempts second login when already rolling over.	C	Low	M1	
50055	Return point after not all SU's rolled over message.	C	Low	M1	
50076	The CCF Status Flag on SPM output file incorrect after disaster recovery.	B	Medium		Fix under 54115
50080	Volume Credit on SPM output file incorrect after disaster recovery.	C	Low	M1	
50085	Memo view printing £	C	Low	Closed	No Fault Found

	instead of # on tallyrol prints				
50135	Ability to enter correct date and time incorrect in SPM output file after disaster recovery used.	C	Low	Closed	Documentation is amended and formally agreed. No software change required
50138	Content of the second field in SPM output file after disaster recovery used.	C	Low	M1	
50143	Button locking after error message displayed for attempted simultaneous declaration	C	Low	M1	
50145	Declare NVS – same id used at 2 counters	B	Low	Closed	No fault found.
50156	Short names i.e. “BC and MC” used on APS screen instead of Mag Card and Bar Code on CI4 counters	C	Low	Closed	Documentation is amended and formally agreed. No software change required
50158	Mode Indicator missing on CI4 counters	A	Medium	Closed	Fix applied
50162	Desktop icon navigation different on CI4 counter to CI3 counter	C	Low	M1	
50174	Cash account is showing negative stock even though	A	Medium	Closed	Fix applied
50213	Quantum CSM corrupted during .dcm file processing.	C	Low	M1	
50241	OBCS Training Foils allowed in Live Mode	A	Medium	Closed	Fix applied
50244	Card snapshot incorrect after disaster recovery option used.	C	Low	M1	
50257	SU Rollover allowed with non-zero POCL Cheques	A	Medium	Closed	No Fault Found
50279 50280 50282 50285 50289 50290	Error responses after quantum file loading.	C	Low	M1	
50422	Incorrect Ref2 on DR receipt	A	Medium	Closed	Fix applied

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Ref: CS/REN/003

Version: 1.0

Date: 24/10/00

50651	Prev button active when entering declaration ids	A	Medium	Closed	Fix applied
50800	Office Balancing icon bar	A	Medium	Closed	Fix applied
50884	Inconsistent signing in reversals. Display problem only.	C	Low	M1	
51224	UCT Incorrect sequencing on green giro report	B	Low	Closed	Fix applied
51280	Unable to exit recovery once susp icon used.	A	Medium	Closed	Fix applied
51760	Cash stamp decs lost in 2 nd office CAP	A	Medium	Closed	Fix applied

Reference Data

PINICL	Summary	Priority	Target Fix	Status on 10 Oct	Comments
42864	Daily Cash on Hand Report inconsistent	C	LIVE	Fixed	
48663	Pocl RefData:Cellnet Prepay Voucher products/MiMan	C	LIVE	Fixed	
49443	Text Overlaps button borders on message submission.	C	LIVE	Fixed	
49458	Datapost buttons have the incorrect names	C	C		Waiting testing
51042	Pocl OBC: Travel Schemes - Dec NVS - Ordering	B	LIVE	Fixed	
51822	Watercard recovery cannot recover lowercase REF2	C	C	Closed	Manual procedure.

The following PINICLs have been analysed as cosmetic and will be deferred

PINICL	Summary	Priority	Bus. Impact	Status on 10 Oct
20856	EPOSS : event log/user events sort order	D	Low	
27847	EPOSS - Home/Susp buttons while deleting a SU	D	Low	
37639	CSR+/EPOSS Recon 3 CAs in a day loses wklyrecon	D	Low	

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Version: 1.0

Date: 24/10/00

37654	CSR+/EPOSS Screen format error on SU Bal reprints	D	Low	Fixed
39497	CSR/EPOSS : DEF SU rolled over in error	D	Low	
41557	CSR+/EPOSS : Event log Stock Unit	D	Low	
41588	CSR+/EPOSS : Event log Access Control	D	Low	
41589	CSR+/EPOSS : Event Log User	D	Low	
49059	PREV icon and ESC button not responding	D	Low	

ICL Pathway Business Impact	Total no. PINICLs Release note Vo.1	Total no. PINICLs Release note Vo.2	Total no. PINICLs Release note Vo.3	Total no. PINICLs Release note Vo.5	Total no. PINICLs Release note Vo.6 (excluding ref data)
A	16	30	31	37	35
B	0	5	5	5	5
C	67	60	60	60	56
Live	2	3	3	1	0

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ICL Pathway Business Impact	PINICL Release note Vo.1	PINICL Release note Vo.2	PINICL Release note Vo.3	PINICL Release note Vo.5	PINICL Release note Vo.6
A			37458	37458	37458
	41673 C	41673	41673	41673	41673
	43178	43178	43178	43178	43178
		43253	43253	43253	43253
			44463	44463	44463
		45429	45429	45429	45429
	45573	45573	45573	45573	45573
	47132	47132	47132	47132	47132
			48635	48635	48635
	48796	48796	48796	48796	48796
	48882	48882	48882	48882	48882
	48909 C	48909	48909	48909	48909
	49084	49084	49084	49084	49084
	49161 C	49161	49161	49161	49161
	49202	49202	49202	49202	49202
	49253	49253	49253	49253	49253
		49352	49352	49352	49352
	49356 C	49356	49356	49356	49356
	49373	49373	49373	49373	49373
	49391 C	49391	49391	49391	49391
	49397	49397	49397	49397	49397
	49409	49409	49409	49409	49409
	49540 C	49540	49540	49540	49540
	49702 C	49702	49702	49702	49702
	50002	50002	50002	50002	50002
		50076	50076	50076	50076
	50158	50158	50158	50158	50158
	50174	50174	50174	50174	50174
	50241	50241	50241	50241	50241
		50257	50257	50257	50257
				50422	50422
	50651	50651	50651	50651	50651
		50800	50800	50800	50800

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			51171	51171	Resolved
		51280	51280	51280	51280
			51269	51269	51760
B	37445 C	37445	37445	37445	37445
	37446 C	37446	37446	37446	37446
	43471C	43471	43471	43471	43471
	48745 C	48784	48784	48784	Resolved
	50145 C	50145	50145	50145	50145
		50675 A	50675 A	50675 A	Resolved
		51224 live	51224 live	51224 C	51224
C	25119	25119	25119 live	Resolved	Resolved
	26095	26095	26095	26095	26095
	27847	Deferred	Deferred	Deferred	Deferred
	20856	Deferred	Deferred	Deferred	Deferred
	30670	Resolved			
	32224	32224	32224	32224	32224
	33471	Resolved			
	33631	33631	33631	33631	33631
	34504	34504	34504	34504	34504
	35216	Resolved			
	35919	Resolved			
	36292	36292	36292	36292	36292
	36693	Resolved			
	36696	Resolved			
	36717	Resolved			
	36895	36895	36895	36895	36895
	37639	Deferred	Deferred	Deferred	Deferred
	37654	Deferred	Deferred	Deferred	Deferred
	38860	38860	38860	38860	38860
	39497	Deferred	Deferred	Deferred	Deferred
		39586	39586	39586	39586
	39670	39670	39670	39670	39670
		39986	39986	39986	39986
	41557	Deferred	Deferred	Deferred	Deferred
	41588	Deferred	Deferred	Deferred	Deferred
	41589	Deferred	Deferred	Deferred	Deferred
	42926	42926	42926	42926	42926
					43111
		45722	45722	45722	45722
	45906	45906	45906	45906	45906
	46349	Resolved			

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	46527	46527	46527	46527	46527
	46828	46828	46828	46828	46828
		47387	47387	47387	47387
		47538	47538	47538	47538
		48885	Resolved	Resolved	Resolved
	49058	Resolved			
	49059	Deferred	Deferred	Deferred	Deferred
	49099	49099	49099	49099	49099
	49197	Resolved			
		49202	Resolved	Resolved	Resolved
	49204	49204	49204	49204	49204
	49225	49225	49225	49225	49225
	49226	Resolved			
		49227	49227	49227	49227
	49279	49279	49279	49279	49279
	49303	49303	49303	49303	49303
	49393	Resolved			
	49396	49396	49396	49396	49396
	49416	49416	49416	49416	49416
	49428	49428	49428	49428	49428
	49443	Ref data			
	49503	49503	49503	49503	49503
	49590	49590	49590	49590	49590
	49626	49626	49626	49626	49626
	49631	49631	49631	49631	49631
	49632	49632	49632	49632	49632
			49688	49688	49688
	49698	49698	49698	49698	49698
	49744	49744	49744	49744	49744
		49818	49818	49818	49818
	49843	49843	49843	49843	49843
	49844	49844	49844	49844	49844
		49953	49953	49953	49953
		49962	49962	49962	49962
	49973	49973	49973	49973	49973
		50015	50015	50015	50015
		50054	50054	50054	50054
		50055	50055	50055	50055
		50080	50080	50080	50080
	50085	50085	50085	50085	50085
		50135	50135	50135	50135
		50138	50138 live	50138	50138

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		50143	50143 live	50143	50143
	50156	50156	50156	50156	50156
	50162	50162	50162	50162	50162
				50213	50213
		50244	50244 live	50244	50244
		50279	50279 live	50279	50279
		50280	50280 live	50280	50280
		50282	50282 live	50282	50282
		50285	50285 live	50285	50285
		50289	50289 live	50289	50289
		50290	50290 live	50290	50290
		50884	50884 live	50884	50884
	40750 live	40750 live	40750 live	40750 live	40750