HORIZON KEL AChambers330S (Version 2)

Type:	Unresolved
Status:	Authorised
Title:	Unexpected error attempting to modify entry in run map (single event)
Summary:	Unexpected error attempting to modify entry in run map (single event)
Raised:	by Anne Chambers on 27/11/2000
Last updated:	by Steve Parker on 14/06/2010
Release:	S70
System product:	Counter
Server name:	None
Status:	Authorised
Visibility:	Medium

Symptoms

Critical event on counter:
"An unexpected error occurred while attempting to modify an entry in the run map. Timeout occurred waiting for lock (0xC1090003)"

This single event occurred just after midnight during LFSEndOfDay processing.

Sometimes a storm of these events occurs - see KEL <a href=" IRRELEVANT

Problem

Possibly caused by an outstanding lock on the run table, which is cleared subsequently when ClearDesk runs.

The problem is known to have affected at least 129 counters.

KEL JBallantyne5245k documents the same event where there were multiple occurrences of the error, and errors in declarations.

The event storms probably have the same underlying cause as the events documented in <a href="http IRRELEVANT

Solution - Helpdesk

A single event can be ignored.

Evidence

Do not pass further instances to SSC unless there appear to be side effects.