GRO

To: Steve Allchorn[steve.allchorn **GRO** Cc:

zz pete.newsome GRO pete.newsome

GRO Simon Baker[simon.baker]

From: Lesley J Sewell[lesley.j.sewell GRO

Sent: Tue 6/4/2013 5:11:33 PM (UTC)

Re: Urgent & In Confidence: Bracknell Enquiry Clarity From Second Sight Subject:

Steve

This is useful. I do think that we still need to meet with SS as the questions they have asked are broadly in line with what we discussed.

GRO

; Jenkins Gareth Gl[Gareth.Jenkins

Simon: has this been set up?

Thx

Sent from my iPad

On 4 Jun 2013, at 09:27, "Steve Allchorn" < steve.allchorn **GRO** wrote:

Pete/Gareth

I have now received a response from Ian Henderson (Second Sight) clarifying the specific line of enquiry in their current investigations into the POL Bracknell site.

lan's specific questions are listed in his email below. They primarily concentrate on Horizon system data access capabilities and controls rather than procedures. To provide greater context, also attached is the spot review that outlines the specific allegation.

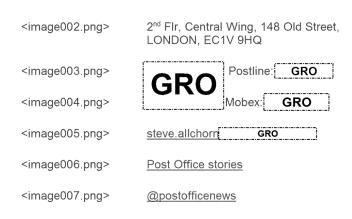
As a matter of urgency, could you provide a response to each of lan's points and feed these back to me asap. I suggest your responses are clear paragraphed statements rather than a provision of further information via attachments etc.

I will then collate and formally feedback to Ian.

Please also note the potential that a further line of questions may be created from Second Sight's ongoing review of the information they have recently received.

Thanks as always for your co-operation.

Steve Allchorn I IT & Change Lead CPMO Manager <image013.jpg>



From: Ian Henderson [mailto:irh GRO

Sent: 03 June 2013 17:36 **To:** Steve Allchorn

Cc: Simon Baker; 'Ron Warmington' **Subject:** RE: Follow up from call

Sensitivity: Confidential

Steve

I'm sorry for the delay in replying. There's a lot going on at the moment....

I attach a copy of Spot Review 5 which describes the allegations that have been made.

The emails that have been forwarded to you appear to describe matters that may be relevant to the allegation. Please note that we are primarily interested in finding out the following:

- 1. What capabilities did the POL Bracknell team have? (As far as TC or Rem Out type transactions or Journal adjustments are concerned)
- 2. What were the PHYSICAL or LOGICAL controls over their use of the systems available to them?
- 3. What audit trail is available to show the extent that they posted TC or Rem Out type transactions, or Journal adjustments?
- 4. Can we reply of the COMPLETENESS of the audit trail? i.e. does it record all transactions or just transactions meeting certain criteria? Is it protected from user manipulation?
- 5. What USER ID was used if TC type transactions or journal adjustments were posted?
- 6. Could the POL Bracknell team log on with either super user or SMPR credentials?
- 7. How would TC, Rem Out or Journal Adjustment type transactions executed by the POL Bracknell team be seen by SPMR of Branches affected by those actions?

There are probably other questions / issues that will arise after you have had a preliminary look at this.

Please note that we're not really interested in what the procedures manual says about any of this. We need to look at whether it would be possible for a rogue employee to do what is alleged and what log files would be generated to record that activity. Please note that I have now been provided with a second batch of employee email and I may find other emails that are potentially relevant to this matter.

Thank you for your help with this

With best wishes

Ian R Henderson CCE CISA FCA Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

UK Mobile: GRO
Email: irh
Website: http://advancedforensics.com
LinkedIn: http://linkedin.com/in/forensicgod
Twitter: http://twitter.com/forensicgod

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From: Steve Allchorn [mailto:steve.allchorn gro

Sent: 30) Mav	2013	12:43
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To: Ian Henderson (irh GRO

Subject: FW: Follow up from call

Sensitivity: Confidential

Hi lan

I've been forwarded the email stream below however having not been party to prior conversations or spoken to Susan as she is formally off-work I just need to understand the context of the enquiry as the email pdf's attached are a collection of individual instances rather than a clear line.

My perception of what I think you need is;

- 1) A clear documentation/articulation of the end-to-end Transaction Corrections process, how it is applied and the sign-off authorities that are in place (e.g. subpostmaster acceptance etc.).
- 2) An understanding of how the attached email instances relate to that process and authorities.

Let me know if I'm on the right lines or not.

Thanks

Steve Allchorn I IT & Change Lead CPMO Manager <image001.jpg>

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<image003.png></image003.png>	GRO Postline: GRO
<image004.png></image004.png>	GRO Mobex: GRO
<image005.png></image005.png>	steve.allchorn GRO
<image006.png></image006.png>	Post Office stories
<image007.png></image007.png>	@postofficenews

<image008.jpg>

From: Susan Crichton
Sent: 28 May 2013 15:00
To: Steve Allchorn
Cc: Alwen Lyons

Subject: FW: Follow up from call

Sensitivity: Confidential

Steve – copy of some of the emails as extracted by Ian Henderson, please can you forward to FJ as appropriate.

Susan

From: Ian Henderson [mailto:irh GRO

Sent: 28 May 2013 09:35 **To:** Susan Crichton; Alwen Lyons

Cc: rwarming GRO

Subject: RE: Follow up from call

Sensitivity: Confidential

I attach 11 emails from our preliminary review of the Bracknell data. Please note that I only received the second batch of Bracknell data on Friday and it will take 3 or 4 days to process.

With best wishes
Ian R Henderson CCE CISA FCA Advanced Forensics - London, UK
Forensic computing expert witness and electronic disclosure specialist
UK Mobile: GRO
Email: irh GRO Website: http://advancedforensics.com LinkedIn: http://linkedin.com/in/forensicgod Twitter: http://twitter.com/forensicgod
CONFIDENTIALITY. This email and any attachments are confidential and may also be privileged. If you are not the intended recipient, please notify me at irh
From: Susan Crichton [mailto:susan.crichton] GRO Sent: 24 May 2013 17:54 To: 'irh
From: Ian Henderson [mailto:irh GRO] Sent: Friday, May 24, 2013 09:35 AM To: Alwen Lyons; Susan Crichton Cc: 'Ron Warmington' < rwarming GRO > Subject: Follow up from call
As requested, please find attached the letter from JA to JFSA received by us on 19 April
I also attach the Rudkin Spot Review sent to POL on 10 May
With best wishes
Ian R Henderson CCE CISA FCA Advanced Forensics - London, UK
Forensic computing expert witness and electronic disclosure specialist
UK Mobile: GRO
Email: irh GRO Website: http://advancedforensics.com

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