

Message

From: Paul Hook [/O=NFSP/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=PAUL.HOOK]
Sent: 09/07/2013 09:34:10
To: Andrew Craddock; Andrew Gilhooly; Bhavna Desai; David Milner - EC [grimethorpe_po]; Donald Ramsay; Helen Baker; Ian Park; Keith Richards; Jim Nott; Kym Ledger; Nilesch Joshi; Paul Haines; Wendy Burke; George Thomson; Marilyn Stoddart; Mervyn Jones
Subject: FW: Update on SS review - 7 July
Attachments: POL interim report on Horizon.doc; POL Interim Report Signed.pdf

Dear Executive Officer

George has asked me to follow up his earlier email by re-sending the report, which it appears a few people are having difficulty opening. Please find attached:

- The report in its original pdf format (just in case there was a problem in it being sending from George's account)
- A Word version of the report, copied over from the original pdf (and therefore with some of the formatting lost / scrambled)

In addition, please see below the statement placed this morning on the NFSP website:

The NFSP has responded to the publication of an independent interim report on Horizon, the Post Office IT system.

George Thomson, NFSP General Secretary, said: "While we have never been presented with clear evidence that the Horizon system had failed to meet its primary purpose, we are nonetheless reassured that the system has been found to be robust in an independent survey, and we continue to have confidence in it.

He added: "We are also encouraged to see that Post Office Ltd (POL) concedes that there is scope for improvement in its training and support programmes - issues which the NFSP has raised repeatedly with POL. We look forward to working with members and with POL in the coming months to increase those support levels."

Post Office Ltd has also issued a statement on the report's findings.

We also plan to issue a BSC today, which will be forwarded to Executive Officers in advance of circulation to branch and regional secretaries.

Finally, you may be interested to view the statement which POL issued late yesterday in response to the report:
<http://www.postoffice.co.uk/post-office-statement-horizon>

Kind regards
 Paul

From: George Thomson
Sent: Tuesday, July 09, 2013 08:41
To: BD
Cc: Andrew Gilhooly; Ian Park; Bhavna Desai; Jim Nott; Keith Richards; Keith Richards; David Milner; Nilesch Joshi; Nilesch Joshi; Donald Ramsay; Donald Ramsay; Donald Ramsay; Donald Ramsey; Kym Ledger NFSP; Kym Ledger; Kym Ledger; Helen Baker; Wendy Burke; Paul Haines; Andrew Craddock; Marilyn Stoddart; Paul Hook; Mervyn Jones
Subject: Re: Update on SS review - 7 July

Morning Bhavna

I will get it sent again when HQ opens at 9.00am.

Very Best

George

On 9 Jul 2013, at 08:31, "BD" <[redacted] GRO > wrote:

Dear All

I cannot open this attachment so if any of you have it in word could you please forward to me? TIA.

Bhavna

From: George Thomson [[mailto:\[redacted\] GRO](#)]
Sent: 09 July 2013 08:05
To: Andrew Gilhooly; Ian Park; Bhavna Desai; Jim Nott; Keith Richards; Keith Richards; David Milner; Nileshe Joshi; Nileshe Joshi; Donald Ramsay; Donald Ramsay; Donald Ramsay; Donald Ramsey; Kym Ledger NFSP; Kym Ledger; Kym Ledger; Helen Baker; Wendy Burke; Paul Haines; Andrew Craddock
Cc: Marilyn Stoddart; Paul Hook; Mervyn Jones
Subject: Fwd: Update on SS review - 7 July

Dear Executive Officer

Please find attached a copy of the Horizon review which was sent to the NFSP at 16.45 yesterday,our NC are discussing the issue today at a meeting in London,it is also my intention to put out a BSC today.

Very Best

George

Begin forwarded message:

From: "George Thomson" <[redacted] GRO >
Date: 9 July 2013 07:51:44 BST
To: "Ian Park" <[redacted] GRO >, "Andrew Gilhooly" <[redacted] GRO >, "Jim Nott" <[redacted] GRO >, "David Milner" <[redacted] GRO >, "Keith Richards" <[redacted] GRO >
Cc: "Marilyn Stoddart" <[redacted] GRO >
Subject: Fwd: Update on SS review - 7 July

Hi Guys

Attached is a copy of the Horizon report sent over at 16.45 yesterday by POL,we will discuss today,in addition I will send out a BSC today.

Very Best

George

Begin forwarded message:

From: "Paul Hook" <[REDACTED] GRO>
To: "George Thomson" <[REDACTED] GRO>, "Marilyn Stoddart" <[REDACTED] GRO>
Cc: "Matt Adams" <[REDACTED] GRO> "Annabel Barnett" <[REDACTED] GRO>, "Claire Lloyd" <[REDACTED] GRO>
Subject: FW: Update on SS review - 7 July

From: Mark R Davies [[mailto:\[REDACTED\] GRO](#)]
Sent: Monday, July 08, 2013 16:43
To: Paul Hook
Subject: FW: Update on SS review - 7 July

The review, as promised.

Mark

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