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-6JUN 2000_3SS7

Electronic memo

6 Lynn.



To:

Keith K Baines/e/POSTOFFICE@POSTOFFICE

cc:

Hard Copy To: Hard Copy cc:

Date:

06/06/2000 13:03

From: Lynn Hobbs

Subject:

Fwd: Re: Horizon - Offices to be investigated

Keith

We discussed these two offices at our last meeting and you said you would send me the information forwarded to Audits. I have not received anything to date and despite trying both Chris Painter and Martin Ferlinc I have been unable to find anyone in Audits who has any recollection of having received any information about them. I have received copies of an audit summary for each office for audits carried out on 13/4 (Two Ball Lonnen) and 18/4 (Hazelrigg) but these are really of no help and simply say the investigation is ongoing. It is now over a year since these offices went live and we really do need to resolve these shortages (not surprisingly the subpostmaster who has about 10 offices in my area is unhappy with what he perceives the lack of progress). Can you please forward the information sent to audits to me and confirm who in audits is dealing with this.

Thanks Lynn

To:

Keith K Baines/POCL/POSTOFFICE@POSTOFFICE

cc:

Hard Copy To: Hard Copy cc:

Date:

05 04 2000 16:52

From:

Lynn Hobbs

Subject:

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Re: Horizon - Offices to be investigated

Keith

I would like it to include both as the errors in P&As occurred during the same period as the shortages which the office is claiming are due to the system and which we think may be down to in-house fraud

Thanks for your help Lynn

To: Lynn Hobbs/POCL/POSTOFFICE@POSTOFFICE

To:

Lynn Hobbs/POCL/POSTOFFICE@POSTOFFICE

cc:

Hard Copy To Hard Copy cc

From

Keith K Baines/POCL/POSTOFFICE

Date

05/04/2000 16:24

Subject:

Re: Horizon - Offices to be investigated

Lynn,

Thanks. I'll take this up with Pathway. For Two Ball Lonnen, should the investigation include the £19,419 in outstanding error notices, or just the £45,431 authorised cash shortage?

Keith

Head of Horizon Commercial Post Office Network Automation

1st Floor, 20 - 23 Greville Street, LONDON, EC1N 8SS

