

Nicola McSherry

From: mandy.talbot [GRO]
Sent: 04 December 2006 12:17
To: Stephen Dilley
Subject: RE: Castleton's Witness Statements URGENT

Attachments: Ferryhill - 11.10.05.doc; Ferryhill, 174309.doc; eCopy scanned document.pdf



Ferryhill -



Ferryhill,



eCopy scanned

11.10.05.doc (15 K) 174309.doc (14 KB) document.pdf (3 ...

More information about Ferryhill which demonstrates an ongoing loss but in the second instances at least it points out a problem with staff training.

Regards
Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
148 Old Street
London EC1V 9HQ

Postline: [GRO] STD Phone: [GRO] Fax: [GRO]
Mobile: [GRO]
External Email: [GRO]

----- Forwarded by Mandy Talbot/e/POSTOFFICE on 04/12/2006 12:15 -----

Paul Dann

To: Mandy Talbot/e/ [GRO]
04/12/2006 11:54 cc:
Subject: RE: Castleton's Witness Statements URGENT

Mandy

Bit more information on Ferryhill

cheers
Paul

Former Agents Debt Team Leader

1st Floor West, No 1 Future Walk, West Bars, CHESTERFIELD, S49 1PF

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----- Forwarded by Paul Dann/e/POSTOFFICE on 04/12/2006 11:53 -----

Lesley Joyce

To: Paul Dann/e/ [GRO] Graham
04/12/2006 11:12 Luke/e/ [GRO]
cc:
Subject: RE: Castleton's Witness Statements URGENT

Paul

This is all Steve has picked up from visits and they don't relate to the discrepancy you mentioned Graham Have you been able to find out anything about this?

Regards

Lesley
Contracts Advisor
Network Area North

Tel: **GRO** Mobile: **GRO**

----- Forwarded by Lesley Joyce/e/POSTOFFICE on 04/12/2006 11:10 -----

Contract Support

Team

To: Lesley Joyce/e/**GRO**

Sent by: Stephen cc:

Hough

Subject: RE: Castleton's Witness Statements URGENT
(Document link: Lesley Joyce)

01/12/2006 17:08

Hi Lesley

The last one this week and then I am on leave for a week. These are the two visits that have direct reference to losses although some from earlier years allude to problems with balancing.

(See attached file: Ferryhill - 11.10.05.doc)(See attached file: Ferryhill, 174309.doc)

Cheers Steve

Contract Support Team

Lesley Joyce

To: Contract Support Team **GRO**

01/12/2006 13:42 cc:

Subject: RE: Castleton's Witness Statements URGENT

Steve

Could you have a look in the EFC for Ferryhill and see from the visit logs if this has ever been an issue Thanks
Lesley Contracts Advisor Network Area North Tel 01325 382878 Mobile 07850 030 767

----- Forwarded by Lesley Joyce/e/POSTOFFICE on 01/12/2006 13:41 -----

Paul Dann

To: Brian Trotter/e/ **GRO**

30/11/2006 16:12 Lesley Joyce/e/ **GRO**

cc:

Subject: RE: Castleton's Witness Statements URGENT

Brian/Lesley

Do you know of any complaints regarding the horizon system from the two branches mentioned in the e-mail below

the offices concerned are

Ferryhill - 174309
Grangemouth - 102868

The postmaster at these office are being called as defence witnesses for a trial that questions the integrity of the horizon system

As you can see this information is needed urgently so a quick response would be much appreciated

cheers

Paul

Former Agents Debt Team Leader

1st Floor West, No 1 Future Walk, West Bars, CHESTERFIELD, S49 1PF

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----- Forwarded by Paul Dann/e/POSTOFFICE on 30/11/2006 16:05 -----

Mandy Talbot

To: Marie Cockett/e/ [GRO] Paul
30/11/2006 14:49 Dann/e/ [GRO] Rob G
Wilson/e/ [GRO]
cc:
Subject: RE: Castleton's Witness Statements URGENT

Can you please find out urgently what the postmasters at these offices are complaining about and get back to me and Stephen asap.

Rob

Are you or Deborah aware the cases other than Bajaj? Are these criminal cases by any chance? If so please can you send the details asap.

Regards

Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
148 Old Street
London EC1V 9HQ

Postline: [GRO] STD Phone: [GRO] Fax: [GRO] Mobile:
[GRO]
External Email: mandy.talbot [GRO]
----- Forwarded by Mandy Talbot/e/POSTOFFICE on 30/11/2006 14:46 -----

"Stephen Dilley"

[GRO] To: <mandy.talbot [GRO]>
cc: "Tom Beezer" < [GRO]>
Subject: RE: Castleton's Witness Statements
30/11/2006 11:42

Dear Mandy,

Mr Castleton has witnessed summonsed:

1. Bajaj
2. The subpostmaster at Ferryhill sub post office, West End, Ferryhill, County Durham; and 3. Mr Alan Brown, Grangemouth sub post office, Falkirk, Scotland.

I'm up to speed on the Bajaj case but wonder if you could find out what the other 2 have complained about and whether there are any proceedings afoot.

Kind regards.

Stephen Dilley
Solicitor
for and on behalf of Bond Pearce LLP
DDI: [GRO]

Main office phone: [REDACTED] GRO
Fax: [REDACTED] GRO
www.bondpearce.com

From: Thomas Bourne
Sent: 29 November 2006 16:13
To: rmorgan@ [REDACTED] GRO
Cc: Stephen Dilley; mandy.talbot@ [REDACTED] GRO Tom Beezer
Subject: Castleton's Witness Statements
Importance: High

Please find attached.

Thomas Bourne
Trainee Solicitor
for and on behalf of Bond Pearce LLP
Firmwide number: [REDACTED] GRO
My direct line: [REDACTED] GRO
Fax: [REDACTED] GRO
www.bondpearce.com

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