M012 Doc 008

Area Intervention Manager Visit Log

Admin duty to complete (except date and length of visit which is completed by AIM)

AIM)						
Date and	2,12,15 & 22/8/05- Various					
issue						
Branch	West Byfleet		Postco de	KT14 6NG	Fad Code	126023
Details of visit	This branch was visited on the 10,17&22/8/05 regarding balancing issues and the setting up of individual stock units. I have spent many hours sorting out balancing issues and helping with the stock set up as well as arranging Ad-hoc training. The Spmr is still new and is looking for support on many issues- she has the capability but needs occasional guidance This branch is currently holding a loss of £466.73 and an over of £96.80 that was put into the suspence account by the trainer 'Michael'. Who told the Spmr that a voucher would be issued to clear it. I have spoken to Michael who confirmed that he did this. I have warned the Spmr that unless an error comes back they could be liable.					
Date of visit	See above	Name	e AIM	Alan Ridou	ıtt	
Length of visit	4 hours	Segn	nent	Diamond	Actively Accoun Manage ? Y/N	t
Hardship Y/N			? (note eg self			

Mandatory requirement on all visits (to be completed by AIM)				
Bal/ Suspense.				
Check last 4				
weeks CA				
(record amounts)				

ONCH/FONCH Check declarations (end of day)	
Check sales against holdings	